PARTNERS in CARE

Membership Information 2026/27



CARE ASSOCIATIONS ALLIANCE

FAIB
The First Aid Industry Body

For People Not Profit NCF

DAA Dementia Action Alliance

About us

Our purpose:

Partners in Care is a not-for-profit care association supporting independent adult social care providers across Shropshire, Telford & Wrekin, and Cheshire. Established in 2003, our core aims are to represent, upskill and champion our local adult social care providers and their staff. We are the trusted training and support network for adult social care providers in Shropshire, Telford & Wrekin and Cheshire.

By becoming a member and joining together as a partnership, you help us to amplify our voice and build understanding of the vital contribution made by local social care providers in the wider community and health system. We want social care to be recognised and rewarded fairly and our message is stronger when we work together.

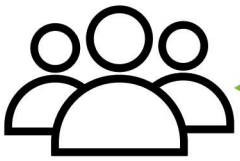
Our Objectives:



Support and represent providers of social care and their staff

Promote best practice and innovation in the social care system





Support and encourage the development of a high-quality social care workforce

Our Values:

Accountable:
Ultimately, we are accountable to our members, through our Board of Directors who are elected by our wider membership.

Trusted:
We provide high quality training to our members and other care providers which promotes the development of a high-quality social care workforce.

Supportive:
As an employer we recognise the need to support and develop our staff team.

Collaborative:
Whilst we seek to influence decisions affecting adult social care in Shropshire, Telford & Wrekin and Cheshire, including key decisions such as fee rates, we are a key partner and want to be seen as such.

Member Benefits

Workforce Development/Discounted Training

We promote the importance of investment in the development of staff and opportunities within the sector and provide high quality courses that promote high standards across the care sector, available to members at a discounted rate.

Recruitment and Retention

We can advise of external recruitment events you can attend, provide resources and information regarding recruitment, including international recruitment, and arrange local recruitment events.

Information and Advice

We provide a supportive, accurate, relevant and up-to-date information service and responsive advice to members and stakeholders.

Informative Networking, Forums and Events

We enable our members to network together and share information locally, through groups.

Liaison and Lobbying

We engage with local authorities, Integrated Care Boards (ICB) and MPs on behalf of the sector. We are a member of the Care Association Alliance which represents all local care associations in England and meets regularly with key national bodies.

Representation

We ensure the sector has a strong voice locally to inform commissioning of care, decision making and planning. We also lobby local authorities on the annual fee rate uplifts, using insight gained from our members on their financial challenges and the impact of fee rates.

Reduced Rate Disclosure and Barring Service (DBS)

We provide an efficient and affordable countersignatory service and provide advice on level of DBS check required.

Quality Improvement

We can offer support in preparing for a forthcoming CQC inspection, or responding to a recent inspection including implementing an action plan to respond to recommendations.

Partner Offers

We have a number of commercial sponsors and partners who share a variety of offers with our members including discounts on their services/products.

Care Awards

Our Care Awards take place each September as part of our Annual Conference and AGM and are designed to celebrate high quality care and showcase the very best practice within our sector.

Networking

Partners in Care supports providers to deliver the very best service possible and recognises the need to keep up to date with both national and local initiatives and policy changes. We offer opportunities to gain and share information regularly throughout the year and all the meetings/forums are organised with a specific purpose.

Regular Networking Opportunities include:

Member Networking Meeting
Activity Co-ordinators Network Group
Learning Disability & Autism Forum
Moving & Handling Link Meeting
Network Meeting for Trainers
Safeguarding Adults Forum

Training

Partners in Care deliver a variety of training courses, both at our offices in Annscroft near Shrewsbury and at your setting (whereavailable) and online. We work in partnership with a variety of organisations to develop and deliver courses in the local area.

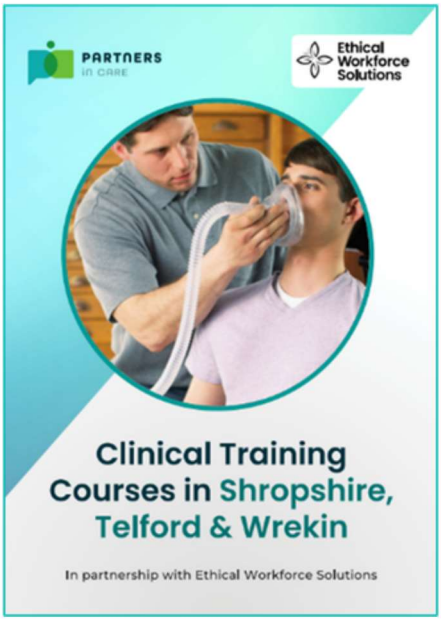
Our trainers are specialists in their field, continually updating their professional development and ensuring that their courses convey the correct up to date information. We aim to make our training as interactive and learner friendly as possible, with a mixture of delivery materials, e.g. group activities, practical sessions, videos and feedback opportunities.

We also offer one-off training sessions and updates. Details of these will be circulated to members as and when they are arranged and are always available on our website (www.partnersincare.org.uk/training-courses). If you have any training needs, please contact us.

We collect data to inform our work regarding care providers' training needs and any other relevant activities. This includes an annual Training Needs Analysis of our members.

Training Partnership - Ethical Workforce Solutions

Training in Shropshire, Telford & Wrekin



Partners in Care works in partnership with Ethical Workforce Solutions, an accredited adult social care training provider, who deliver a range of clinical courses at member rates at our training facilities in Annscroft near Shrewsbury, a range of external venues throughout Shropshire, Telford & Wrekin, and within care provider settings themselves.

For a breakdown of courses available please click here (online weblink only), or to book onto any of these courses, please visit our website – www.partnersincare.org.uk/training-courses/clinical*.

If your organisation has any specific training requirements you would like to discuss, please contact info@partnersincare.org.uk and a member of the team will be in touch.

Training in Cheshire



Partners in Care members can access discounted training in Cheshire from Ethical Workforce Solutions.

Ethical Workforce Solutions will offer Partners in Care members a 10% discount on their standard course rate for all courses delivered in Cheshire – for further details please click here (online weblink only).

To access this discounted rate, simply contact Partners in Care on 01743 860011 or info@partnersincare.org.uk for your exclusive code before booking direct with Ethical Workforce Solutions on 01492 551409.

Ethical Workforce Solutions offer an expert team of qualified nurses, teachers and industry professionals who deliver an extensive selection of high-quality, CPD accredited training courses.

Members are able to access training at Ethical Workforce Solution's training centre in Ellesmere Port, Cheshire, or onsite within care provider settings. To see the full list of discounted courses on offer please visit Ethical Workforce Solutions' website – www.ethicalworkforcesolutions.co.uk/training.

**Please note that discount codes do not apply to clinical training courses delivered in Shropshire, Telford & Wrekin, since courses delivered there are available at member rates.*

Representation / Liaison and Lobbying

Partners in Care represents members at numerous network meetings/groups to ensure the sector has a strong voice locally to help inform commissioning of care, decision making and planning.

Partners in Care currently attends regular meetings, forums and working groups with several partners and stakeholders including:

Shropshire Council	Telford & Wrekin Council
Cheshire East Council	Cheshire West and Chester Council
NHS Shropshire, Telford & Wrekin Integrated Care Board (ICB)	NHS Cheshire & Merseyside Integrated Care Board (ICB)
Shrewsbury and Telford Hospital NHS Trust	Shropshire Community Health NHS Trust
Shropshire Safeguarding Adults Board and sub-groups	Skills for Care
Health Education England	West Midlands Directors of Adult Social Services (WM-ADASS)
Care Association Forum	Healthwatch Shropshire
Healthwatch Telford & Wrekin	Shropshire Health & Wellbeing Boad
Telford & Wrekin Integrated Place Partnership (TWiPP)	Telford Business Board
Marches Local Skills Improvement Plan Board	

We also lobby local authorities on their annual fee rate uplifts, using insight gained from our members on the financial challenges and the impact of fee rates. This includes an annual Fee Survey undertaken each Autumn, the results of which inform a formal submission to the local authorities setting out what fee rate uplift we believe our members need to cover the cost of the care they provide.

Disclosure and Barring Service (DBS) Checks

Partners in Care is a Registered Umbrella Organisation with the Disclosure and Barring Service (DBS). We process Enhanced and Standard DBS Applications, DBS Adult First Checks, and applications for Volunteers.

Our DBS service is available to members at a discounted rate.
We also share updates and information we are given by the DBS, via our website and direct email alerts.

Throughout the year, we endeavour to access information issued by the DBS and share this information with our members.

	DBS Fee	Admin Fee for Members inc. VAT	Total cost for Members inc. VAT	Admin fee for Non-Members inc. VAT	Total cost for Non-Members inc. VAT
Enhanced DBS	£41.00	£17.96	£58.96	£29.48	£70.48
Volunteer DBS	£0	£12.00	£12.00	£13.20	£13.20
Adult First Request (optional)	£6.00	£6.00	£12.00	£7.20	£13.20

Partner Offers

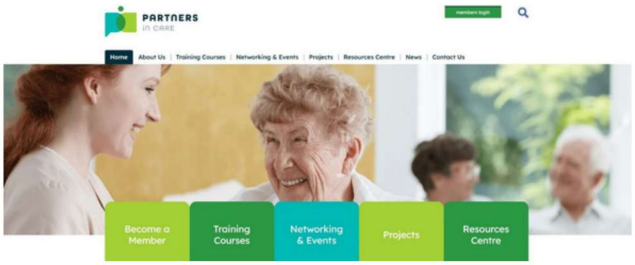
We work with several commercial sponsors and partners who are aligned with the social care sector and who provide members with a range of offers and discounts on their services/products to benefit your business.

You can find out more information on our partners on our website here www.partnersincare.org.uk/about-us/our-sponsors-and-partners.

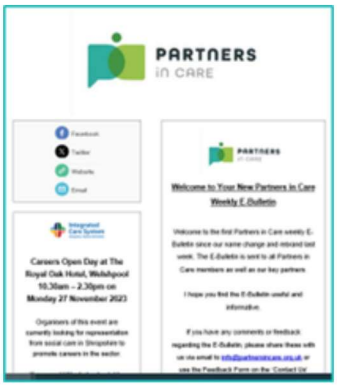
Partners in Care Website

Our website includes lots of information, resources and guidance for members. There is a specific member's area for which each member can have their own account to access the resources here.

Members are also able to easily view and book on to upcoming training courses and make amendments and cancel bookings via our website and booking portal.



Partners in Care E-Bulletin



You will automatically be added to our weekly E-Bulletin. This includes all your vital information on local authority communications, training, policy updates and events.

We collate all the important developments affecting the adult social care sector at a national, regional and local level that you need to know about, and provide weblinks to take you quickly and easily to read more about what you need to know.

Recruitment & Retention

Partners in Care supports our members with recruitment and retention, including international recruitment. Where relevant, we invite care providers to attend recruitment events to promote their own organisation and job vacancies.

We are working hard to improve public perception of the care sector and ask our members to provide us with 'good news stories' which we will send to local media and upload to our social media pages.

We use our business Facebook page as a 'jobs hub' to promote job vacancies on behalf of our members. where relevant, invite care providers to attend recruitment events to promote their own organisation and job vacancies.



Care Awards

As a member of Partners in Care, you will be eligible to enter our annual Care Awards. These awards take place each September as part of our Annual Conference and AGM and are designed to celebrate high quality care and showcase the very best practice within our sector.

We have an extensive list of award categories that you can choose from, and we actively generate publicity for all winners and runners up across our social media platforms and other channels.

Partners in Care Membership Fees

Effective from 1st April 2026 (all prices exclude VAT)

Membership	Basic Fee	2026/27 Annual Rate	Total
Care and Nursing Homes	£49.00	£9.55 per bed	£9.55 per bed plus £49.00 basic fee
Domiciliary Care	£49.00	£240.00	£289.00
Supporting Living/ Day Care Services/ Extra Care	£49.00	£240.00	£289.00
Associate Membership Rate*	£49.00	£240.00	£289.00
Personal Assistant Rate	Nil	£44.00	£44.00

**Non-adult social care providers, such as charities and housing organisations, can apply to become an Associate member.*

Separate membership required for each individual CQC registered service/location.

Membership fees are correct at the time of publication. Partners in Care reserves the right to amend prices.

Contact Details



Address: Partners in Care,
6 Farriers Business Centre,
Annscroft, Shrewsbury,
Shropshire, SY5 8AN

Telephone: 01743 860011

Website: info@partnersincare.org.uk

X (Twitter): https://x.com/Partners_inCare

Facebook: https://www.facebook.com/PartnersinCareSTW

LinkedIn: https://www.linkedin.com/company/partners-in-care-stw