



PARTNERS
in CARE



Membership Information 2024/25



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About Us

Our Purpose:

To promote and support the delivery of high-quality social care in Shropshire, Telford & Wrekin and Cheshire.

Our Objectives:

-  Support and represent providers of social care and their staff
-  Promote best practice and innovation in the social care system
-  Support and encourage the development of a high-quality social care workforce

Our Values:

-  **Accountable**
Ultimately, we are accountable to our members, through our Board of Directors who are elected by our wider membership.
-  **Trusted**
We provide high quality training to our members and other care providers which promotes the development of a high-quality social care workforce.
-  **Collaborative**
Whilst we seek to influence decisions affecting adult social care in Shropshire, Telford & Wrekin and Cheshire, including key decisions such as fee rates, we are a key partner and want to be seen as such.
-  **Supportive**
As an employer we recognise the need to support and develop our staff team.

Member benefits

Workforce Development/Training

We promote the importance of investment in the development of staff and opportunities within the sector and provide high quality courses that promote high standards across the care sector, available to members at a discounted rate.

Recruitment and Retention

We can advise of external recruitment events you can attend, provide resources and information regarding recruitment, and arrange local recruitment events.

Information and Advice

We provide accurate, relevant and up-to-date information service and responsive advice to members and stakeholders.

Networking and Events

We enable our members to network together and share information locally.

Liaison and Lobbying

We engage with local authorities, Integrated Care Board (ICB) and MPs on behalf of the sector. We are a member of the Care Association Alliance which represents all local care associations in England and meets regularly with key national bodies.

Representation

We ensure the sector has a strong voice locally to inform commissioning of care, decision making and planning. We also lobby local authorities on the annual fee rate uplifts, using insight gained from our members on their financial challenges and the impact of fee rates.

Disclosure and Barring Service (DBS)

We provide an efficient and affordable countersignatory service and provide advice on level of DBS check required. As a member, care providers can access DBS checks at a discounted member rate.

Quality Improvement

We can offer support in preparing for a forthcoming CQC inspection, or responding to a recent inspection including implementing an action plan to respond to recommendations.

Partner Offers

We have a number of commercial sponsors and partners who share a variety of offers with our members including discounts on their services/products. Find out more about our sponsors and partners on our website - go to 'About Us' / Our Sponsors and Partners'.

Networking

Partners in Care supports providers to deliver the very best service possible and recognises the need to keep up to date with both national and local initiatives and policy changes. We offer opportunities to gain and share information regularly throughout the year and all the meetings/forums are organised with a specific purpose.

Regular Networking Opportunities include:

- Activity Co-ordinators Network Group
- Learning Disability and Autism Forum
- Moving & Handling Link Meeting
- Networking Meetings for Trainers
- Safeguarding Adults Forum

Training

Partners in Care deliver a variety of training courses delivered both at our offices in Annscroft near Shrewsbury or at your setting (where available) and online. We work in partnership with a variety of organisations to develop and deliver courses in the local area.

Our trainers are specialists in their field, continually updating their professional development and ensuring that their courses convey the correct up to date information. We aim to make our training as interactive and learner friendly as possible, with a mixture of delivery materials e.g., group activities, practical sessions, videos, and feedback opportunity.



As well as the courses listed below, we also hold many one-off training sessions and updates. Details of these will be circulated to members as and when they are arranged and are always available on our website (www.partnersincare.org.uk). If you have any training needs, please contact us.

Moving & Handling

- Moving and Handling 1 Day
- Moving and Handling Refresher
- Moving & Handling Practical Session
- Moving and Handling 6 Day In House Trainers/Assessors
- Moving and Handling In House Trainers/Assessors 2 Day Requalification

First Aid

- Emergency First Aid
- First Aid at Work
- First Aid at Work Requalification
- Basic Life Saving Skills/Annual Refresher
- Awareness of First Aid for Mental Health
- First Aid for Mental Health

Safeguarding

- Safeguarding Adult Awareness
- Safeguarding Adults - your role as safeguarding lead
- Adult Safeguarding Promoting a positive safeguarding culture
- Safeguarding Adults for trustees of charities

Clinical

- Assessors workshop for medication handling
- Bladder and bowel assessment for Registered General Nurses
- Continence and Catheter Training for Health Care Assistants
- Medication in Care
- PEG Training

Other

- Lead to Succeed
- Mental Capacity Act
- Professional Boundaries in Social Care & Health Settings

Training Course Price List

Course Title	Course Length	Full price Non-member Course Cost	Reduced Member Course Cost
Moving and Handling			
Moving & Handling 1 Day	7 hours	£81.00	£41.00
Moving & Handling 1 Day – Whitchurch	7 hours	£93.00	£53.00
Moving & Handling Refresher	3.5 hours	£52.00	£26.00
Moving & Handling Refresher – Whitchurch	3.5 hours	£64.00	£38.00
Moving & Handling Practical Session	3.5 hours	£52.00	£26.00
Moving and Handling 6 Day In House Trainers/Assessors	6 days	£920.00	£630.00
Moving and Handling In House Trainers/Assessors 2 Day Requalification	2 days	£315.00	£252.00
First Aid			
Emergency First Aid – Annscroft	7 hours	£81.00	£41.00
Emergency First Aid – Ludlow, Market Drayton, Oswestry and Telford	7 hours	£93.00	£53.00
First Aid at Work	3 days	£290.00	£229.00
First Aid at Work Requalification	2 days	£230.00	£172.00
Basic Life Saving/Annual Refresher	3 hours	£52.00	£26.00
Awareness of First Aid for Mental Health	3.5 hours	£75.00	£50.00
First Aid for Mental Health	6.5 hours	£99.00	£75.00
Safeguarding			
Safeguarding Adults Awareness	3.5 hours	£52.00	£23.00
Safeguarding Adults – your role as Safeguarding Lead	4 hours	£52.00	£35.00
Adult Safeguarding – Promoting a Positive Safeguarding Culture	3.5 hours	£52.00	£30.00
Safeguarding Adults for Trustees of Charities	4 hours	£39.00	£20.00
Clinical			
Assessors Workshop for Medication Handling	3 hours	£99.00	£81.00
Bladder & Bowel Assessment for RGN's	3 hours	£37.00	£37.00
Continence & Catheter for HCA's	4.5 hours	£35.00	£35.00
Medication in Care (RCN accredited)	3 hours	£23.00	£23.00
PEG Training (course is free but £20.00 payable for non-attendance)	3 hours	N/A	N/A
Other			
Lead to Succeed	5 days	£600.00	£500.00
Mental Capacity Act	3.5 hours	£52.00	£23.00
Professional Boundaries in Social Care & Health Settings	3.5 hours	£52.00	£30.00

Other courses are available – please check our website (www.partnersincare.org.uk) for full course details and availability. Prices and courses are correct at the time of publication. Partners in Care reserves the right to amend prices at any time. Please contact the office (tel: 01743 860011) or visit the website (www.partnersincare.org.uk) for current course availability and prices. Non-attendance charges also apply.

Representation

Partners in Care represent members at numerous network meetings/groups to ensure the sector has a strong voice locally to help inform commissioning of care, decision making and planning.

Partners in Care currently attends regular meetings, forums and working groups with several partners and stakeholders including:

Shropshire Council

Telford & Wrekin Council

NHS Shropshire, Telford and Wrekin (the Integrated Care Board/ICB)

Shrewsbury and Telford Hospital NHS Trust

Shropshire Community Health NHS Trust

Telford & Wrekin Safeguarding Adults Board, and sub-group

Shropshire Safeguarding Adults Board, and sub-group

Marches Local Enterprise Partnership

Health Education England

Skills for Care

Shropshire Health and Wellbeing Board

West Midlands Directors of Adult Social Services (WMADASS)

Care Association Alliance

Healthwatch Shropshire

Healthwatch Telford & Wrekin

As we develop our role in Cheshire, we aim to develop links with the four Cheshire local authorities and NHS Cheshire and Merseyside (the ICB) as well as other statutory and voluntary organisations operating in Cheshire.

Workforce Development

Historically, Partners in Care has administered Workforce Development Fund (WDF) funding on behalf of Skills for Care in Shropshire, Telford & Wrekin. This funding allowed care providers to claim back funding for Diplomas in Health and Social Care and other Regulated Qualifications Framework (RQF) qualifications. We have also supported providers to complete the Adult Social Care Workforce Data Set (ASC-WDS).

From June 2024 Partners in Care no longer administers WDF and Skills for Care now administers WDF directly in 2024/25. In addition, the Learning and Development Support Scheme (LDSS) is a new digital service administered by the NHS Business Services Authority (NHS BSA) on behalf of the Department of Health and Social Care (DHSC). The LDSS is intended to provide financial contributions towards learning and development, helping the non-regulated adult social care workforce to complete courses and qualifications.

We continue to collect data to inform our work regarding care providers' training needs and any other relevant activities. This includes an annual Training Needs Analysis of our members.

Disclosure and Barring Service (DBS) Checks

Partners in Care is a Registered Umbrella Organisation with the Disclosure and Barring Service (DBS). We process Enhanced and Standard DBS Applications, DBS Adult First Checks, and applications for Volunteers.

Our DBS service is available to members at a discounted rate.

We also share updates and information we are given by the DBS, via our website and direct email alerts.

Throughout the year, we endeavour to access information issued by the DBS, and share this information with our members.



Up to date information and guidance is held on our website (www.partnersincare.org.uk), you can also contact our team for more information (tel: 01743 860011).

DBS Fees

	DBS Fee	Partners in Care Admin fee for Non-Members inc. VAT	Total Price for Non-Members inc.VAT	Partners in Care Admin fee for Members inc. VAT	Total Reduced Price for Members inc. VAT
Enhanced DBS	£49.50	£29.48	£78.98	£17.96	£67.46
Volunteer DBS	£0	£13.20	£13.20	£12.00	£12.00
Adult First Request (optional)	£6.00	£7.20	£13.20	£6.00	£12.00

Partner Offers

We have a number of commercial sponsors and partners who are able to offer partner offers to our members including discounts on their services/products. You can find out more information on our partners on our website here www.partnersincare.org.uk/about-us/our-sponsors-and-partners.

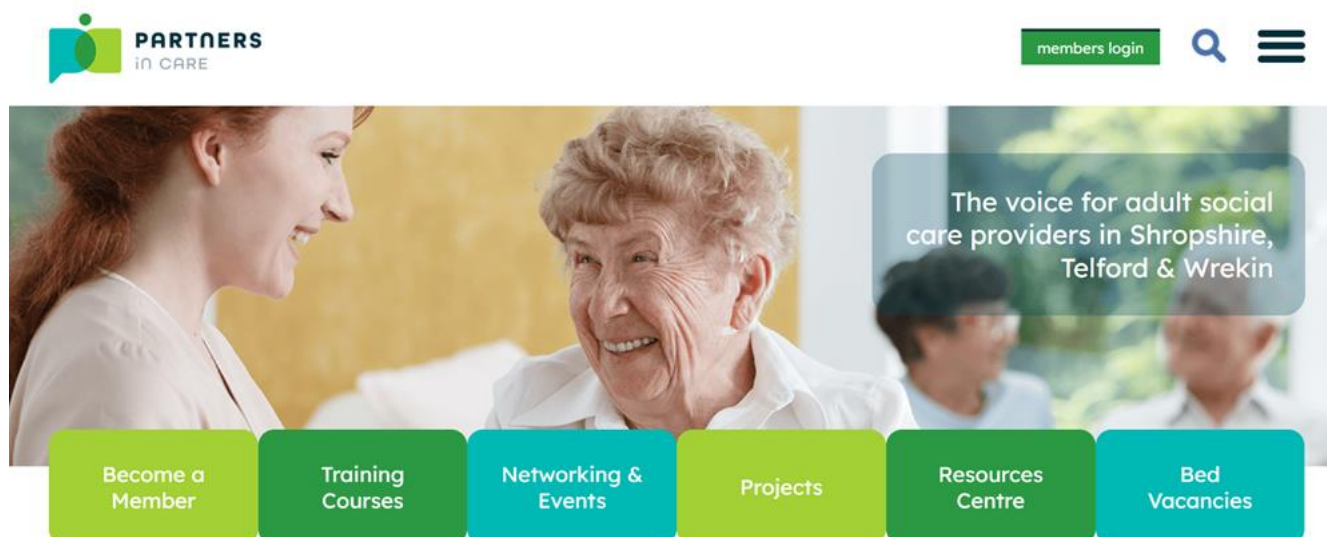
Our current sponsor and partners are as follows:

- Aaron & Partners (solicitors).
- Bespoke Computing (IT support provider).
- Birchall Foodservice (food wholesaler).
- E4Environment (environmental sustainability consultancy).
- Fresh Clarity (accountants)
- Inspired Inspirations (provider of interactive touch screen activity tables for the care and education sectors).
- MyWorkwear (branded workwear supplier).
- YourHippo (e-learning provider).

Partners in Care Website

Our website includes lots of information, resources and guidance for members. There is a specific member's area for which each member can have their own account to access the resources here.

Members are also able to easily view and book on to upcoming training courses, and make amendments and cancel bookings via our website and booking portal.



Partners in Care E-Newsletter

You will automatically be added to our weekly e-newsletter. This includes all your vital information on local authority communications, training, policy updates and events.



Recruitment and Retention

Partners in Care promote the care sector, the jobs available within it and support our members with recruitment and retention.

We are working hard to improve public perception of the care sector and ask our members to provide us with any 'good news stories' which we will send to local media. We also upload these to our Facebook and Twitter pages to promote the sector.

We use our business Facebook page as a 'jobs hub' to promote job vacancies on behalf of our members and attend local recruitment events to promote the care sector in the wider community and where relevant invite care providers to attend recruitment events to promote their own organisation and job vacancies.

Partners in Care Membership Fees

Effective from 1st April 2024 (All prices exclude VAT)

Membership	2024/25 Basic Fee	2024/25 Annual Rate	Total
Care and Nursing Homes	£31.00	£8.67 per bed	£8.67 per bed plus £31.00 basic fee
Home Care/Domiciliary Care	£31.00	£218.00	£249.00
Supported Living/Day Care Services/Extra Care	£31.00	£218.00	£249.00
Associate Membership Rate*	£31.00	£218.00	£249.00
Personal Assistants	Nil	£40.00	£40.00

**Non-adult social care providers, such as charities and housing organisations, can apply to become an Associate member.*

Separate membership required for each individual CQC registered service/location.

Membership fees are correct at the time of publication. Partners in Care reserves the right to amend prices. Please contact the office (tel: 01743 860011) or visit the website (www.partnersincare.org.uk) for current membership fees.

Our Team Information and Contact Details



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Non-Executive Board of Directors

Chair	Stef Kay (Bethphage)
Vice Chair	Sue Robson (Supreme Home Care)
Director	Elizabeth Casson (Positive Steps Shropshire)
Director	Julie Claassen (Goodwood Homecare)
Director	Jennifer English (English Care)
Director	Angela Jones (Approved Care and Support)
Director	Melissa Morgan (Affinity Homecare)
Director	Debbie Price (Coverage Care)
Director	Stella Shaw (Stellar Care NW)

Contact Details

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Twitter: https://twitter.com/Partners_inCare

Facebook: <https://www.facebook.com/PartnersinCareSTW>

LinkedIn: <http://www.linkedin.com/company/partners-in-care-stw>

