



**PARTNERS**  
in CARE



# Membership Information 2024/25



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# About Us

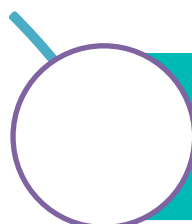
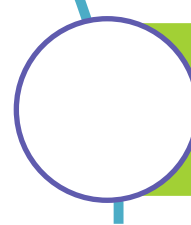


## Our Purpose:

To promote and support the delivery of high-quality social care in Shropshire, Telford & Wrekin and Cheshire.

## Our Objectives:

-  Support and represent providers of social care and their staff
-  Promote best practice and innovation in the social care system
-  Support and encourage the development of a high-quality social care workforce

## Our Values:

-  **Accountable**  
Ultimately, we are accountable to our members, through our Board of Directors who are elected by our wider membership.
-  **Trusted**  
We provide high quality training to our members and other care providers which promotes the development of a high-quality social care workforce.
-  **Collaborative**  
Whilst we seek to influence decisions affecting adult social care in Shropshire, Telford & Wrekin and Cheshire, including key decisions such as fee rates, we are a key partner and want to be seen as such.
-  **Supportive**  
As an employer we recognise the need to support and develop our staff team.

## Member benefits

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### Workforce Development/Training

Promoting the importance of investment in the development of staff and opportunities within the sector. High quality courses that promote high standards across the care sector, available to members at a discounted rate.

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### Recruitment and Retention

Advice of external recruitment events you can attend, provision of resources and information regarding recruitment, and arranging local recruitment events.

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### Information/Advice

Accurate, relevant and up-to-date information service and responsive advice to members and stakeholders.

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### Networking

Enabling members to network together and share information locally.

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### Liaison and Lobbying

We engage with local authorities, Integrated Care Board (ICB) and MPs on behalf of the sector. We are a member of the Care Association Alliance which represents all local care associations in England.

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### Representation

To ensure the sector has a strong voice locally to inform commissioning of care, decision making and planning.

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### Disclosure and Barring Service (DBS)

An efficient and affordable countersignatory service and provide advice on level of DBS check required. As a member, care providers can access DBS checks at a discounted member rate.

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### Quality Improvement

Support in preparing for a forthcoming CQC inspection, or responding to a recent inspection including implementing an action plan to respond to recommendations.

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### Bed Vacancy Tracker

Enabling members to promote any bed vacancies they may have via our online easy to use bed vacancy tracker.

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## Networking

Partners in Care supports providers to deliver the very best service possible and recognises the need to keep up to date with both national and local initiatives and policy changes. We offer opportunities to gain and share information regularly throughout the year and all the meetings/forums are organised with a specific purpose.

### Regular Networking Opportunities include:

- Activity Co-ordinators Network Group
- Learning Disability and Autism Forum
- Moving & Handling Link Meeting
- Networking Meetings for Trainers
- Safeguarding Adults Forum

## Training

Partners in Care deliver a variety of training courses delivered both at our offices in Annscroft near Shrewsbury or at your setting (where available) and online. We work in partnership with a variety of organisations to develop and deliver courses in the local area.

Our trainers are specialists in their field, continually updating their professional development and ensuring that their courses convey the correct up to date information. We aim to make our training as interactive and learner friendly as possible, with a mixture of delivery materials e.g., group activities, practical sessions, videos, and feedback opportunity.



As well as the courses listed below, we also hold many one-off training sessions and updates. Details of these will be circulated to members as and when they are arranged and are always available on our website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)). If you have any training needs, please contact us.

## Moving & Handling

- Moving and Handling 1 Day
- Moving and Handling Refresher
- Moving & Handling Practical Session
- Moving and Handling 6 Day In House Trainers/Assessors
- Moving and Handling In House Trainers/Assessors 2 Day Requalification

## First Aid

- Emergency First Aid
- First Aid at Work
- First Aid at Work Requalification
- Basic Life Saving Skills/Annual Refresher
- Awareness of First Aid for Mental Health
- First Aid for Mental Health

## Safeguarding

- Safeguarding Adults - your role as safeguarding lead
- Adult Safeguarding Promoting a positive safeguarding culture
- Safeguarding Adults for trustees of charities

## Clinical

- Assessors workshop for medication handling
- Bladder and bowel assessment for Registered General Nurses
- Catheterisation; Male & Supra Pubic for Registered General Nurses
- Clinical Observations for People in your Care
- Continence and Catheter Training for Health Care Assistants
- Diabetes Awareness and Pressure Ulcer Prevention
- Digital Rectal Training for RGNs
- Medication in Care
- PEG Training
- Venepuncture

## Other

- Lead to Succeed
- Mental Capacity Act
- Professional Boundaries in Social Care & Health Settings

## Training Course Price List

Course Title	Course Length	Full price Non-member Course Cost	Reduced Member Course Cost
<b>Moving and Handling</b>			
Moving & Handling 1 Day	7 hours	£81.00	<b>£41.00</b>
Moving & Handling Refresher	3.5 hours	£52.00	<b>£26.00</b>
Moving & Handling Practical Session	3.5 hours	£52.00	<b>£26.00</b>
Moving and Handling 6 Day In House Trainers/Assessors	6 days	£920.00	<b>£630.00</b>
Moving and Handling In House Trainers/Assessors 2 Day Requalification	2 days	£315.00	<b>£252.00</b>
<b>First Aid</b>			
Emergency First Aid – Annscroft	7 hours	£81.00	<b>£41.00</b>
Emergency First Aid – Ludlow, Market Drayton, Oswestry and Telford	7 hours	£93.00	<b>£53.00</b>
First Aid at Work	3 days	£290.00	<b>£229.00</b>
First Aid at Work Requalification	2 days	£230.00	<b>£172.00</b>
Basic Life Saving/Annual Refresher	3 hours	£52.00	<b>£26.00</b>
Awareness of First Aid for Mental Health	3.5 hours	£75.00	<b>£50.00</b>
First Aid for Mental Health	6.5 hours	£99.00	<b>£75.00</b>
<b>Safeguarding</b>			
Safeguarding Adults Awareness	3.5 hours	£52.00	<b>£23.00</b>
Safeguarding Adults – your role as Safeguarding Lead	4 hours	£52.00	<b>£35.00</b>
Adult Safeguarding – Promoting a Positive Safeguarding Culture	3.5 hours	£52.00	<b>£30.00</b>
Safeguarding Adults for Trustees of Charities	4 hours	£39.00	<b>£20.00</b>
<b>Clinical</b>			
Assessors Workshop for Medication Handling	3 hours	£99.00	<b>£81.00</b>
Bladder & Bowel Assessment for RGN's	3 hours	£37.00	<b>£37.00</b>
Catheterisation Training; Male & Supra Pubic for RGN's	3 hours	£37.00	<b>£37.00</b>
Clinical Observations for People in your Care	3 hours	£70.00	<b>£40.00</b>
Continence & Catheter for HCA's	4.5 hours	£35.00	<b>£35.00</b>
Diabetes Awareness and Pressure Ulcer Prevention	3 hours	£70.00	<b>£40.00</b>
Digital Rectal Training for RGN's	3 hours	£37.00	<b>£37.00</b>
Medication in Care (RCN accredited)	3 hours	£23.00	<b>£23.00</b>
PEG Training (course is free but £20.00 payable for non-attendance)	3 hours	N/A	<b>N/A</b>
Venepuncture	3 hours	£50.00	<b>£25.00</b>
<b>Other</b>			
Lead to Succeed	5 days	£600.00	<b>£500.00</b>
Mental Capacity Act	3.5 hours	£52.00	<b>£23.00</b>
Professional Boundaries in Social Care & Health Settings	3.5 hours	£52.00	<b>£30.00</b>

*Other courses are available – please check our website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)) for full course details and availability. Prices and courses are correct at the time of publication. Partners in Care reserves the right to amend prices at any time. Please contact the office (tel: 01743 860011) or visit the website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)) for current course availability and prices. Non-attendance charges also apply.*

## Representation

Partners in Care represent members at numerous network meetings/groups to ensure the sector has a strong voice locally to help inform commissioning of care, decision making and planning.

Partners in Care currently attends regular meetings, forums and working groups with several partners and stakeholders including:

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Shropshire Council

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Telford & Wrekin Council

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NHS Shropshire, Telford and Wrekin (the Integrated Care Board/ICB)

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Shrewsbury and Telford Hospital NHS Trust

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Shropshire Community Health NHS Trust

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Telford & Wrekin Safeguarding Adults Board, and sub-group

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Shropshire Safeguarding Adults Board, and sub-group

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Marches Local Enterprise Partnership

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Health Education England

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Skills for Care

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Shropshire Health and Wellbeing Board

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West Midlands Directors of Adult Social Services (WMADASS)

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Care Association Alliance

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Healthwatch Shropshire

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Healthwatch Telford & Wrekin

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As we develop our role in Cheshire, we aim to develop links with the four Cheshire local authorities and NHS Cheshire and Merseyside (the ICB) as well as other statutory and voluntary organisations operating in Cheshire.

## Workforce Development

Historically, Partners in Care has administered Workforce Development Fund (WDF) funding on behalf of Skills for Care in Shropshire, Telford & Wrekin. This funding allowed care providers to claim back funding for Diplomas in Health and Social Care and other Regulated Qualifications Framework (RQF) qualifications. We have also supported providers to complete the Adult Social Care Workforce Data Set (ASC-WDS).

Due to changes in how funding is administered for learning and development in the adult social care sector in England, from June 2024 we will no longer administer WDF. Skills for Care will administer WDF directly in 2024/25 pending the development of a new digital service which will be administered by the NHS Business Services Authority (NHS BSA) on behalf of the Department of Health and Social Care (DHSC). We will circulate more information about the new service when this is published.

We will continue to support members and care providers to claim funding under the current 2023/24 WDF contract year through to the end of 31 May 2024. We continue to collect data to inform our work regarding care providers' training needs and any other relevant activities. This includes an annual Training Needs Analysis of our members.



# Disclosure and Barring Service (DBS) Checks

Partners in Care is a Registered Umbrella Organisation with the Disclosure and Barring Service (DBS). We process Enhanced and Standard DBS Applications, DBS Adult First Checks, and applications for Volunteers.

Our DBS service is available to members at a discounted rate.

We also share updates and information we are given by the DBS, via our website and direct email alerts.

Throughout the year, we endeavour to access information issued by the DBS, and share this information with our members.



**Up to date information and guidance is held on our website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)), you can also contact our team for more information (tel: 01743 860011).**

## DBS Fees

	<b>Full Price for Non-Members</b>	<b>Reduced Price for Members</b>
Enhanced DBS	£67.48	<b>£55.96</b>
Standard DBS	£39.29	<b>£31.70</b>
Volunteer DBS	£13.20	<b>£12.00</b>
Adult First Request (optional)	£13.20	<b>£12.00</b>

## Bed Vacancy Tracker

The bed vacancy tracker has been designed to make the process of providing bed availability data to hospitals and social workers as easy as possible. Nursing homes, residential care homes and learning disability providers can provide bed availability, in real time, by uploading details onto the tracker website. Members of the public and social workers in Shropshire, Telford & Wrekin and Cheshire can access the website to help them find available beds.

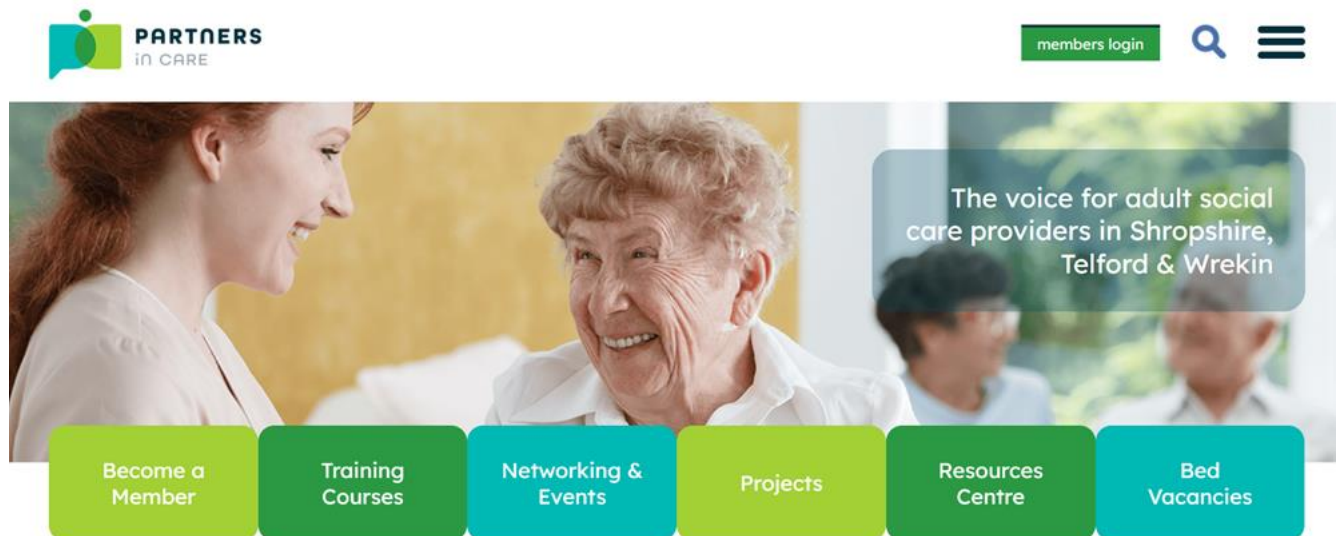
The tracker has the potential to positively impact on delayed transfers from hospitals, but also to remove the hurdles and challenges of keeping your bed availability information up to date.

The search option is available to help make the vacancy search easier, as you can search by provider type, e.g., nursing home, residential care home etc. as well as searching by location.

## Partners in Care Website

Our website includes lots of information, resources and guidance for members. There is a specific member's area for which each member can have their own account to access the resources here.

Members are also able to easily view and book on to upcoming training courses, and make amendments and cancel bookings via our website and booking portal.



## Partners in Care E-Newsletter

You will automatically be added to our weekly e-newsletter. This includes all your vital information on local authority communications, training, policy updates and events.



## Recruitment and Retention

Partners in Care promote the care sector, the jobs available within it and support our members with recruitment and retention.

We are working hard to improve public perception of the care sector and ask our members to provide us with any 'good news stories' which we will send to local media. We also upload these to our Facebook and Twitter pages to promote the sector.

We use our business Facebook page as a 'jobs hub' to promote job vacancies on behalf of our members and attend local recruitment events to promote the care sector in the wider community and where relevant invite care providers to attend recruitment events to promote their own organisation and job vacancies.

# Partners in Care Membership Fees

Effective from 1<sup>st</sup> April 2024 (All prices exclude VAT)

Membership	2024/25 Basic Fee	2024/25 Annual Rate	Total
Care and Nursing Homes	£31.00	£8.67 per bed	<b>£8.67 per bed plus £31.00 basic fee</b>
Home Care/Domiciliary Care	£31.00	£218.00	<b>£249.00</b>
Supported Living/Day Care Services/Extra Care	£31.00	£218.00	<b>£249.00</b>
Associate Membership Rate*	£31.00	£218.00	<b>£249.00</b>
Personal Assistants	Nil	£40.00	<b>£40.00</b>

*\*Non-adult social care providers, such as charities and housing organisations, can apply to become an Associate member.*

*Separate membership required for each individual CQC registered service/location.*

*Membership fees are correct at the time of publication. Partners in Care reserves the right to amend prices. Please contact the office (tel: 01743 860011) or visit the website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)) for current membership fees.*

## Our Team Information and Contact Details



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## Non-Executive Board of Directors

<b>Chair</b>	Stef Kay (Bethphage)
<b>Vice Chair</b>	Sue Robson (Supreme Home Care)
<b>Director</b>	Elizabeth Casson (Positive Steps Shropshire)
<b>Director</b>	Julie Claassen (Goodwood Homecare)
<b>Director</b>	Jennifer English (English Care)
<b>Director</b>	Melissa Morgan (Affinity Homecare)
<b>Director</b>	Jay Patel (Lotus Care)
<b>Director</b>	Debbie Price (Coverage Care)

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## Contact Details

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**Email:** [info@partnersincare.org.uk](mailto:info@partnersincare.org.uk)

**Website:** [www.partnersincare.org.uk](http://www.partnersincare.org.uk)

**Twitter:** [https://twitter.com/Partners\\_inCare](https://twitter.com/Partners_inCare)

**Facebook:** <https://www.facebook.com/PartnersinCareSTW>

**LinkedIn:** [www.linkedin/company/partners-in-care-stw](http://www.linkedin/company/partners-in-care-stw)

