



Safeguarding Adults Forum September 2026

Karen Littleford
Safeguarding Adults Lead
Partners in Care



partnersincare.org.uk

**The views expressed
by the presenters are
their own and not
necessarily those of
partner agencies.**



Partners in Care

Conference & Care Awards 2026

— *One Voice for the Sector* —



22 September 2026



Shrewsbury Town FC

Bringing together leaders, professionals and organisations from across adult social care for a day of insight, innovation, collaboration and celebration.



People at
the heart



Working
together



Better lives
for all



Innovation
that matters



Excellence in
care awards



Shropshire

Strong communities,
rural and urban,
working together



Telford & Wrekin

Innovative partnerships
building a supportive
and inclusive future



Cheshire

Compassionate care,
thriving communities,
better lives



Working together across
Shropshire, Telford & Wrekin
and Cheshire to shape the
future of adult social care.
Stronger together.

Speakers:

- Shropshire Council Commissioning
- Integrated Care Board
- National Dignity Council
- CQC (TBC)
- Telford & Wrekin Commissioning
- Digital Care Hub (including AI in care)
- Nursing & Midwifery Council

[Partners in Care AGM, One Voice Conference & Care Awards \(Free\)](#)

Safeguarding Adults Forum Dates 2026/2027

Online – Zoom (9:30am - 12:30pm)

- 9th December (Wednesday) 2026
- 9th March (Tuesday) 2027

<https://www.partnersincare.org.uk/networking-events/meetings-forums-events/networking-meeting-for-trainers>



Agenda

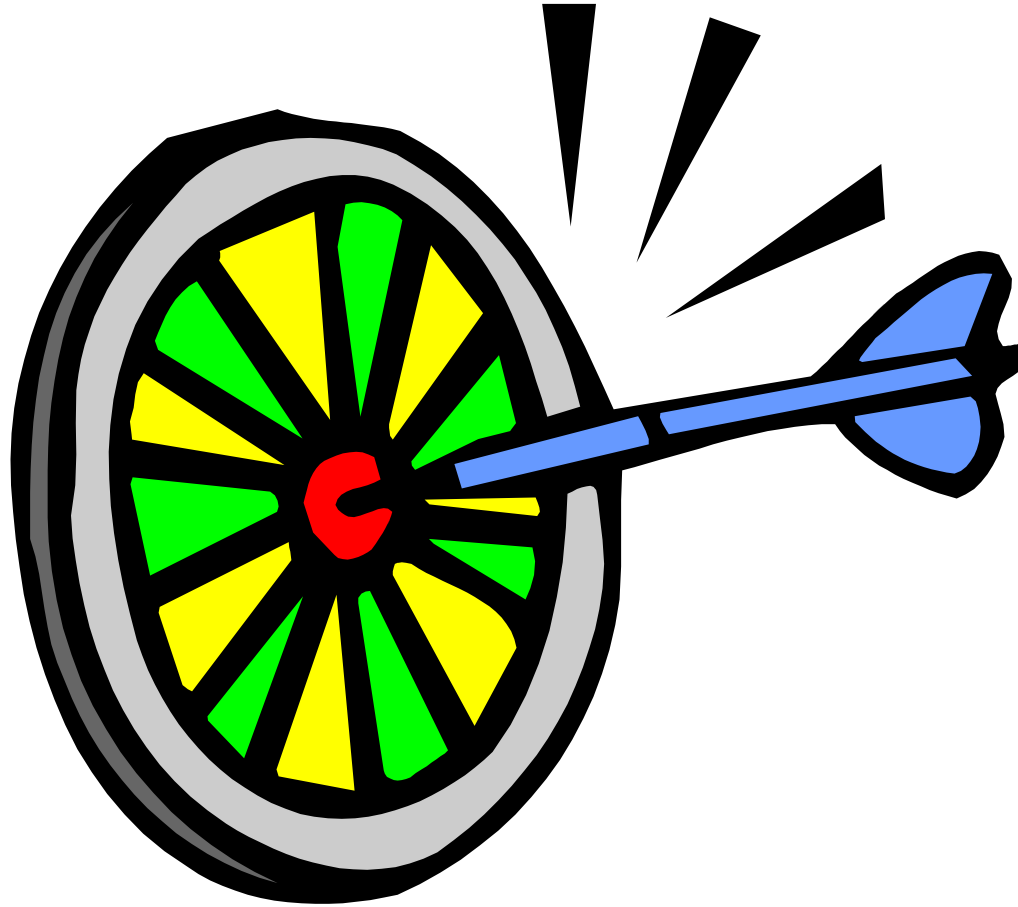
- **Dignity Matters!** - Jan Burns MBE (Chief Executive, National Dignity Council)
- **DoLS Post Supreme Court Judgement (AGNI) Update**
– Julia Bird (Deprivation of Liberty Safeguards (DoLS) Lead, Telford and Wrekin Council)
- **SARS and DHR Update** – Updates by Business Unit, Shropshire Safeguarding Community Partnership and Telford and Wrekin Safeguarding Partnership
- **Resources and updates** – Karen Littleford (Safeguarding Adults Lead, Partners in Car)



**Closed Cultures - Speaking Up –
The Role of a Dignity Champion**

**Jan Burns MBE
Chief Executive
National Dignity Council**

The aims of the Dignity Campaign:



National Dignity Council Aim

promote the importance of 'Dignity' for all through:-

- Raising awareness of **Dignity** and its importance in delivering excellent services.
- Developing clear guidelines to raise citizen's awareness on their right to access respectful **dignified** and **compassionate** services
- Leading and inspiring people to take action to promote **Dignity**
- Leading and stimulating a National **Dignity** Campaign.
- Supporting and maintaining growing networks of **Dignity** Champions
- Inspiring champions to be true to their role and uphold the ten **Dignity Dos**
- Leading in designing, planning and promoting an annual National **Dignity** Action Day.
- Ensure the sustainability of the National **Dignity** Council.



20 Years of the Dignity Campaign

For 20 years, people have come together to say: ***Dignity matters.***

- 195k+ Champions across health, care, and communities
- Campaigning, learning, listening
- Turning values into action

**November 2026 = our 20th anniversary
celebrating at the House of Lords event**



- DIGNITY IS: ???????



‘Dignity’

- Consists of many overlapping aspects, involving **respect, privacy, autonomy and self-worth** [*Oxford Dictionary*]
- Is a *standard dictionary* definition: **a state, quality or manner worthy of esteem or respect**; and (by extension) **self-respect**.
- To treat someone with dignity is to treat them as being of worth, in a way that is respectful of them as valued individuals .[*RCN – Defending Dignity survey 2008*]
- Dignity in care means the **kind of care/ support**, in any setting, which supports and promotes, and does not undermine, a person’s self-respect, regardless of **difference**
(*SCIE Guide 15*)
- While ‘dignity’ may be difficult to define, what is clear is that **people know when they have not been treated with dignity and respect**



Dignity Definition

Dignity Is

❖ Kindness

❖ Respect

❖ Compassion



**Promoting Dignity with the
National Dignity Council**



Become a dignity champion at www.dignityincare.org.uk



What Is a Dignity Champion?

A Dignity Champion:

- Stands up and challenges disrespectful behaviour
- Is kind
- Is respectful
- Leads with compassion
- Uses knowledge to inspire action
- Shares good practice
- Promotes independence, well-being and quality of care /life
- Upholds and promotes the
Ten Dignity Do's



The Ten Dignity Do's

1. Have zero tolerance of all forms of abuse
2. Support people with the same respect you would want for yourself or a member of your family
3. Treat each person as an individual by offering a personalised service
4. Enable people to maintain the maximum possible level of independence, choice and control
5. Listen and support people to express their needs and wants
6. Respect people's right to privacy
7. Ensure people feel able to complain without fear of retribution
8. Engage with family members and carers as care partners.
9. Assist people to maintain confidence and positive self esteem
10. Act to alleviate people's loneliness and isolation.



Why We Are Here?

Dignity is a human right.

And it must be lived every day — in every interaction, decision, everywhere

- Dignity shapes experiences
- Dignity builds trust
- Dignity builds confidence
- Dignity builds self esteem
- Dignity empowers
- Dignity underpins the delivery of a safe, caring, effective, responsive, well led service**



The 5 KLOES



SAFE



EFFECTIVE



CARING



RESPONSIVE



WELL LED



Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (Part 3)

- Regulation 9?
- Regulation 10?
- Regulation 12?
- Regulation 13?



Regulations:

- 9: Person Centred
- 10: Dignity and Respect
- 12: Safe Care and Treatment
- 13: Safeguarding service users from abuse and improper treatment



CQC Regulations

Regulation 9

Providers must make sure that each person receives appropriate person-centred care and treatment that is based on an assessment of their needs and preferences

Regulation 10

Providers must make sure that they provide care and treatment in a way that ensures people's dignity and treats them with respect at all times.

Regulation 12

Providers must prevent people from receiving unsafe care and treatment and prevent avoidable harm or risk of harm.

Regulation 13:

Safeguarding service users from abuse and improper treatment



Regulation 13 – Providers must:

- Safeguard people who use services from suffering any form of abuse or improper treatment while receiving care and treatment. Improper treatment includes **discrimination** or **unlawful restraint**, which includes **inappropriate deprivation of liberty** under the terms of the Mental Capacity Act 2005.
- Have a **zero tolerance** approach to abuse, unlawful discrimination and restraint. This includes:
 - neglect
 - subjecting people to degrading treatment
 - unnecessary or disproportionate restraint
 - deprivation of liberty.



When are these regulations likely to be breached?

- In a positive open culture?
- In a closed culture? – what is a closed culture



- **What is a closed Culture?**



A Closed Culture

'A poor culture that can lead to harm, including human rights breaches such as abuse.

Care Quality Commission CQC

Closed Cultures rarely announce themselves. They develop gradually through small things that go unchallenged until the **unacceptable becomes accepted.**



A closed culture can develop when:

- Poor practice becomes normalised
- People stop challenging what they see
- “That's how we do things here” becomes acceptable
- People who raise concerns may feel threatened or isolated.
- Power is misused
- Staff are afraid to speak up
- People become afraid of the consequences of speaking out



A recent case study

A manager had:

- A previously excellent reputation
- Been regarded as a strong leader
- Made clear and confident decisions
- Been respected by staff
- Demonstrated effective leadership
- **Then something changed.**
- Changes in her personal circumstances were followed by significant changes in her behaviour and leadership style.



When leadership changed

The behaviour became increasingly:

- Authoritarian
- Controlling
- Intimidating
- Threatening
- Dismissive of challenge
- Disrespectful
- Authority began to be **used as power over people**, rather than power to support people.



What happened to the culture?

- ❖ “Staff said Don't challenge her.” “Keep your head down.” “It's safer not to say anything.”
- ❖ Staff didn't know whether their concerns was serious enough/legitimate?
- ❖ Some staff were single parents and were frightened about:
 - ❖ Losing their job
 - ❖ Their income
 - ❖ Being targeted
 - ❖ Being labelled difficult
 - ❖ The consequences of speaking out

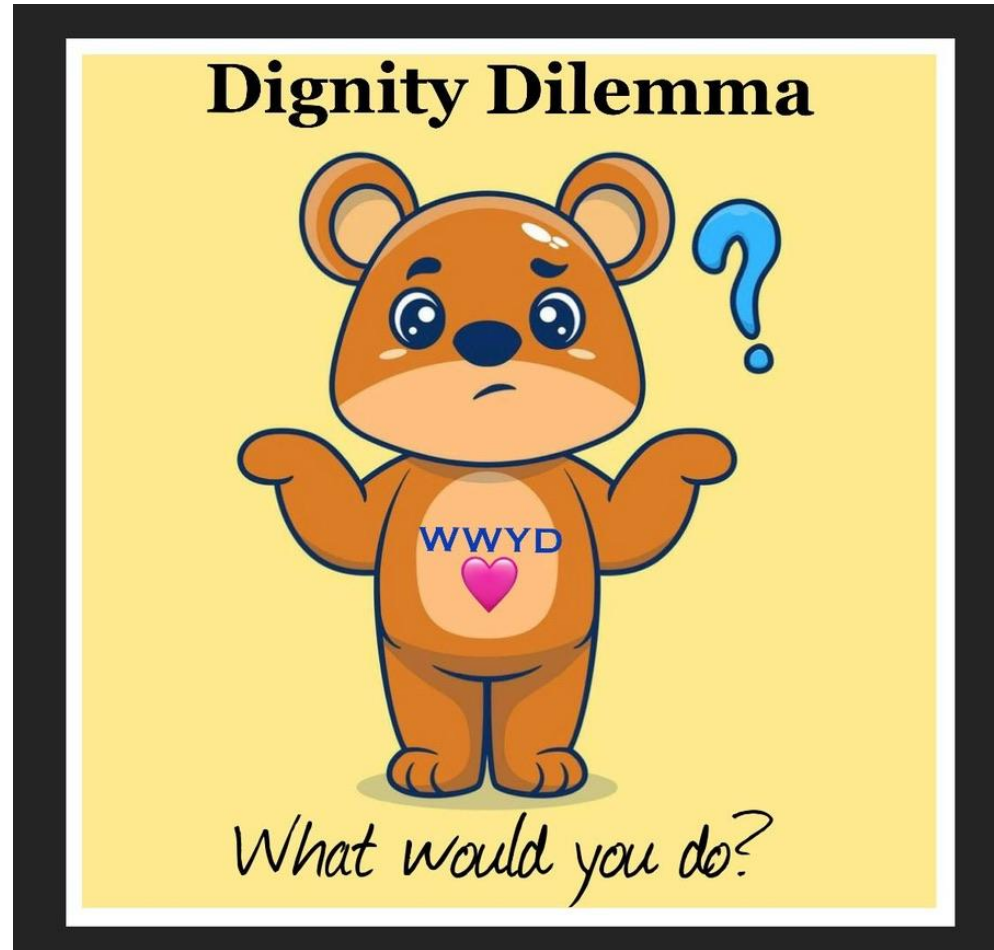


THE WHISTLE WAS BLOWN

- One person found the courage to speak.
- And then... **everything exploded.**
- The whistleblower didn't create the problem.
- **They revealed what was already there.**
- As the investigation progressed:
- More concerns emerged
- More people began to speak
- Individual incidents began to connect
- Patterns became visible
- The extent of the cultural problem became clearer



What would you do? WWYD



- **So whose responsibility is it to create a culture where people feel safe to speak?**
- **All of us.**



Which Dignity Do's were being compromised?"

- **Respect**
Were people being treated with respect?
- **Voice**
Did people feel safe to express concerns?
- **Choice and control**
Were people able to challenge decisions?
- **Freedom from abuse**
Was intimidating or threatening behaviour recognised?
- **Confidence and self-esteem**
What happens when people are repeatedly undermined?
- **Complaints**
Can someone complain without fear of retribution?



What is an open culture?



Open Culture

- **Speak up** – staff feel safe to raise concerns and challenge poor practice
- **Listen & respond** – concerns are taken seriously, without defensiveness
- **Learn from mistakes** – incidents are reported openly and used to improve care
- **Respect everyone** – residents, patients, families and staff have a voice
- **Psychological safety** – people can say “*I’m worried*” or “*I made a mistake*” without fear of blame
- **Accountability** – openness does not mean ignoring unsafe, abusive or deliberate poor practice
- **Share learning** – improvements are communicated across the team
- **Dignity at the centre** – openness helps create safer, kinder, person-centred care

“An open culture is one where people feel safe to speak up — and confident that something will be done.”



As plain as the nose on your face?

- With hindsight we can see everything
- The warning signs in the case study were as plain as the nose on your face, people were seeing individual incidents not the pattern.
- The role of a champion is to have courage to ask the question before we have the benefit of hindsight



Speak up

- **You don't need to be certain that something is abuse before you raise a concern.**
- **SEE IT**
 - Notice what is happening.
- **QUESTION IT**
 - Don't automatically accept:
 - “That's how we've always done it.”
- **SPEAK UP**
 - Use your voice.
- **ESCALATE IT**
 - Don't carry serious concerns alone. Challenge respectfully. Don't ignore it.
- **KEEP DIGNITY AT THE CENTRE**
 - Remember the person behind the practice.



DIGNITY → VOICE → SAFETY

- When people experience dignity:
- They are listened to
- Their choices matter
- Their concerns are taken seriously
- They feel able to speak
- Poor practice is more likely to be challenged
- When dignity is lost:
- **Silence → Normalisation → Closed culture → Increased risk**



A Dignity Champion:

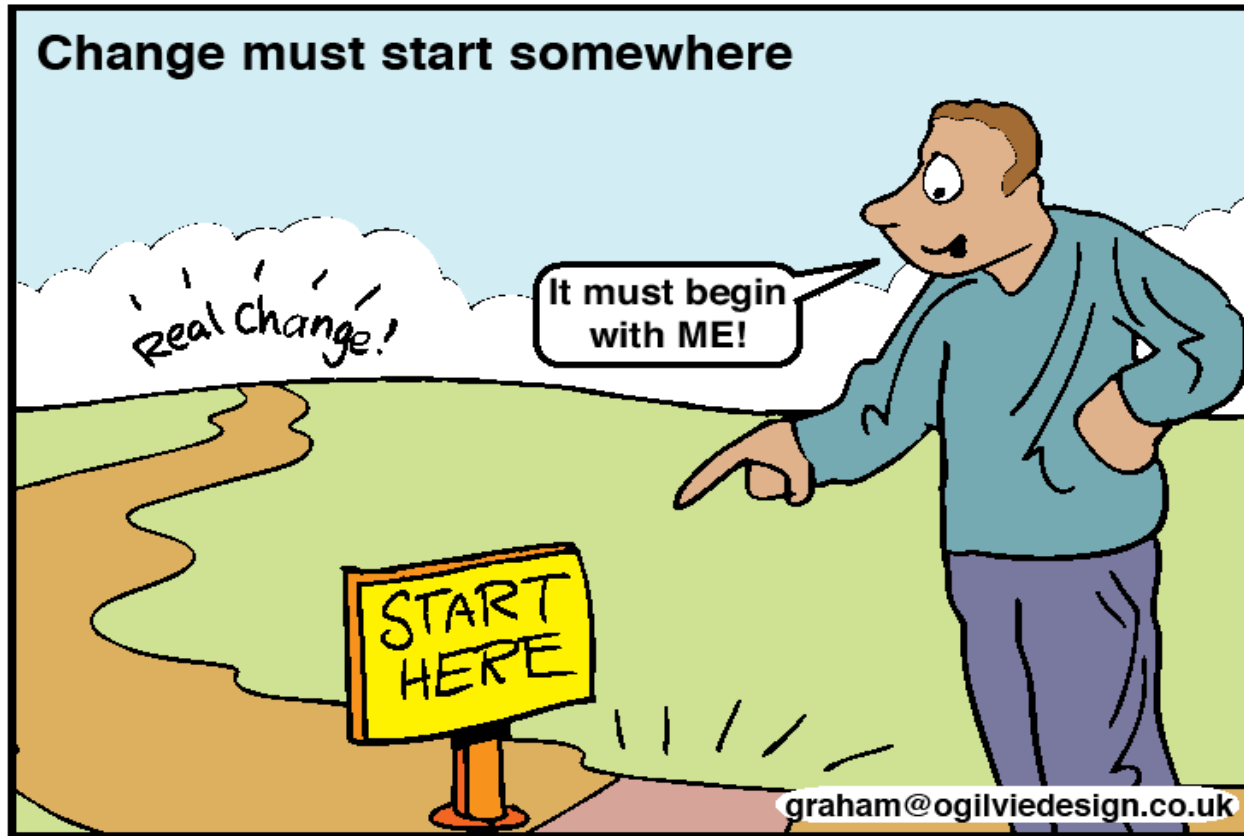
- Stands up and challenges disrespectful behaviour
- Is kind
- Is respectful
- Leads with compassion
- Uses knowledge to inspire action
- Shares good practice
- Promotes independence, wellbeing and quality of life
- Upholds and promotes the **Ten Dignity Do's**
- Has the courage to speak up
- Helps create an environment where others feel safe to speak
- **Being a Champion isn't just about knowing what dignity means.
It's about having the courage to act on it.**



- Dignity is a human right and we have the responsibility to create a culture where it is accessible for all because ***Dignity Matters***
- Dignity in the heart mind and actions – is it in yours?



Starting position



Dignity in Action

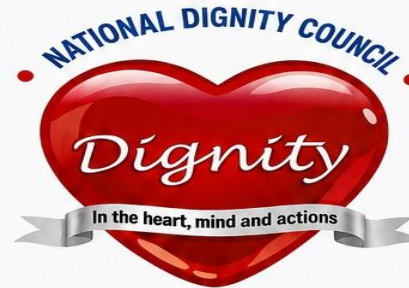
We invite everyone to:

- Become a Dignity Champion
- Start dignity conversations
- Celebrate dignity in practice
- Share good news story nationally
- Take action that promotes dignity
- **This is about visibility, respect, and partnership**



20 YEARS OF THE DIGNITY CAMPAIGN

THE POWER OF 20
TO MAKE A DIFFERENCE



Promoting
Dignity
for 20 Years

Dignity in the heart, mind and actions.

Your turn to act!

DONATE TO DIGNITY



YOUR HELP TODAY. THEIR DIGNITY TOMORROW.

When you give, you uplift. When you fundraise, you inspire change.

TAKE ON A "POWER OF 20" CHALLENGE:



**20 LAPS
SWIMMING**

Swim 20 laps
and ask friends and
family to sponsor you.



**20
MINUTES
FOR DIGNITY**

Give 20 minutes of your
time to raise awareness,
volunteer, or organise a
fundraising activity.



**20 CAKES
FOR £20**

Bake and sell 20 cakes,
or simply donate £20
to support the campaign.



**20,000
STEPS**

Walk 20,000 steps
and collect
sponsorship.



**20 ACTS
OF KINDNESS**

Complete 20 acts
that promote dignity
in your community.



20 FRIENDS

Invite 20 people to
support, donate, or
share the campaign.



DONATE



FUNDRAISE



VOLUNTEER

Help us celebrate 20 years of promoting dignity and ensure
the campaign continues to inspire dignity in the hearts,
minds and actions of future generations.

Together we can make a difference.



20 YEARS OF PROMOTING DIGNITY. TOGETHER, WE CAN CREATE A WORLD WHERE EVERYONE IS TREATED WITH DIGNITY.

#PowerOf20



#DignityCampaign



The Power of 20

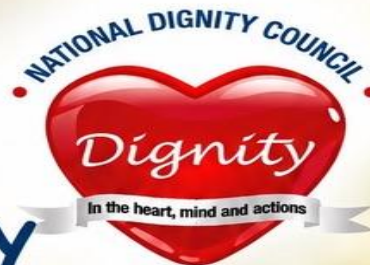
200,000 Dignity Champions

- Why?
- Because change grows through people
- Because champions inspire others
- Because dignity spreads when shared
- **Every champion matters.**
- **Every voice counts.**
- **Together we can make a big difference**



Jan Burns MBE

CEO of the National Dignity Council
Founder member of the Dignity Campaign



PUTTING DIGNITY AT THE **HEART** OF EVERYTHING WE DO

I am offering bespoke 1-hour online training sessions or presentations, tailored to your service and your team, with a focus on **dignity, respect and person-centred care**.

My aim is to inspire and encourage simple, meaningful changes that put the dignity and wellbeing of the people we support at the heart of everything we do.



Available for a minimum
-  - donation of **£20**
per session.



Contact:
info@dignityincare.org.uk

DIGNITY FOR ALL



Collaboration Is Our Strength

- No one person or one organisation does this alone.
- We learn together
- We lead together
- We change culture together
- Dignity does not belong to policies alone. It belongs to people — and to all of us.



- If you think that you are too small to make a difference.
- Ask a mosquito.





- Sign up now go to: www.dignityincare.org.uk
- Facebook: Dignity in action
 - Instagram: @care.dignity



AGNI practical implications

Julia Bird
DoLS lead, Telford and Wrekin council

“Working together with people, key partners and communities to enable people to live well and independently in Telford and Wrekin”





Telford & Wrekin
Co-operative Council

Protect, care and invest
to create a better borough

DoLS post AGNI



What providers need to know

- AGNI replaces the previous 'Cheshire West' 'acid test',
- The previous very broad concept is replaced by a multifactorial test,
- Greater emphasis on a person's feelings, wishes and lived experience,
- No longer rely solely on continuous supervision / being free to leave,
- Consideration of the whole picture of the resident's experience.



The DoLS process (Telford and Wrekin)

- Care home / nursing home providers (managing authorities) submit a form 1,
- Continue sending form 2's where appropriate for reassessment.,
- Send to the appropriate DoLS team,
- DoLS lead will screen the referral and identify priority level,
- A BIA will be allocated to complete initial 'screening' assessment,
- Depending on the outcome of this the following will happen:
 - Full assessment and authorisation in place,
 - No longer meets the criteria for an authorisation,
 - Placed on waiting list for full assessment.



A good referral looks like ...

- Reason for the referral,
- Restrictions in full detail, including type, duration, effect on the person,
- Any objection or ability to object,
- A person's wishes and feelings, lived experience,
- Context of restrictions,
- Any lesser restrictive options that have been tried,
- Relevant evidence e.g. care plans, risk assessments, behaviour charts,
- Your professional view.

Practical tips for recording

Good records demonstrate:

- Restrictions
- Why restrictions are necessary
- Risks
- Alternatives explored
- Impact on the person's life
- Reviews undertaken

Record:

- What residents say
- How they communicate preferences
- Repeated themes
- Objections
- Advocacy involvement
- Family input



Practical guidance

How to ensure legal compliance:

- Staff training,
- Robust documentation,
- Up to date risks assessments and care plans,
- Open communication with professionals,
- Utilise advocacy services,
- Access support and guidance.

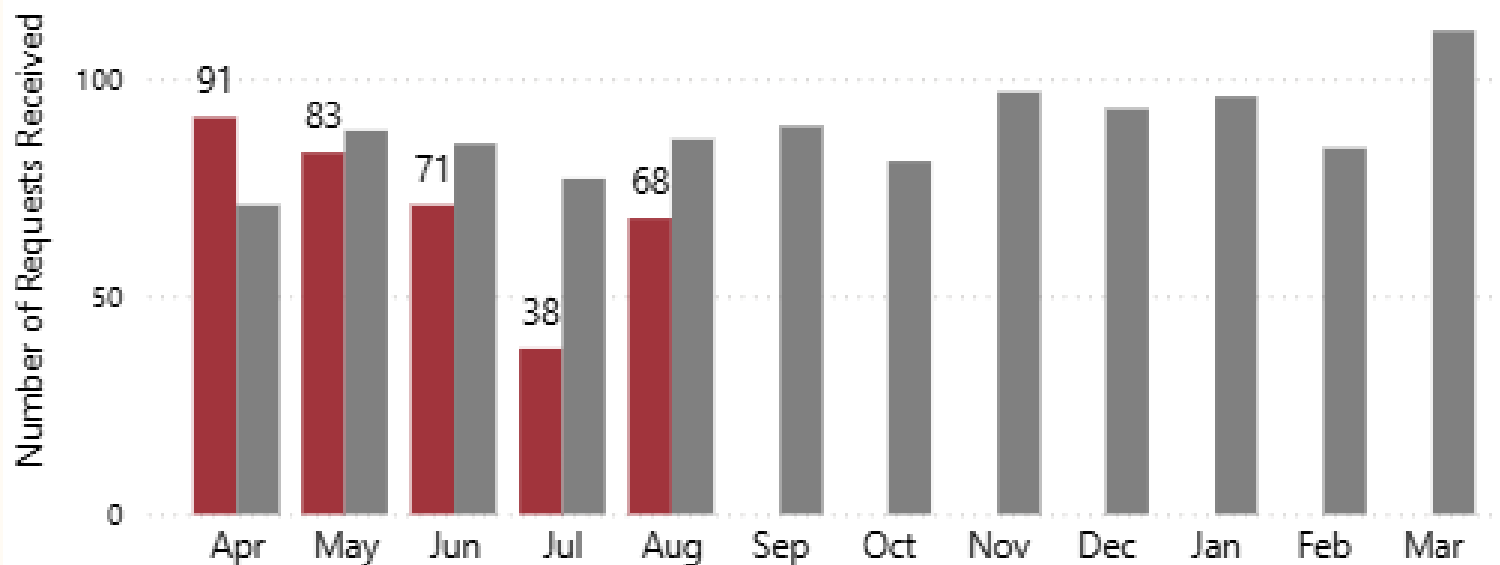


Our local DoLS picture

DoLS Requests Received by Month

[Details](#)

● 2026/27 ● 2025/26



Data findings

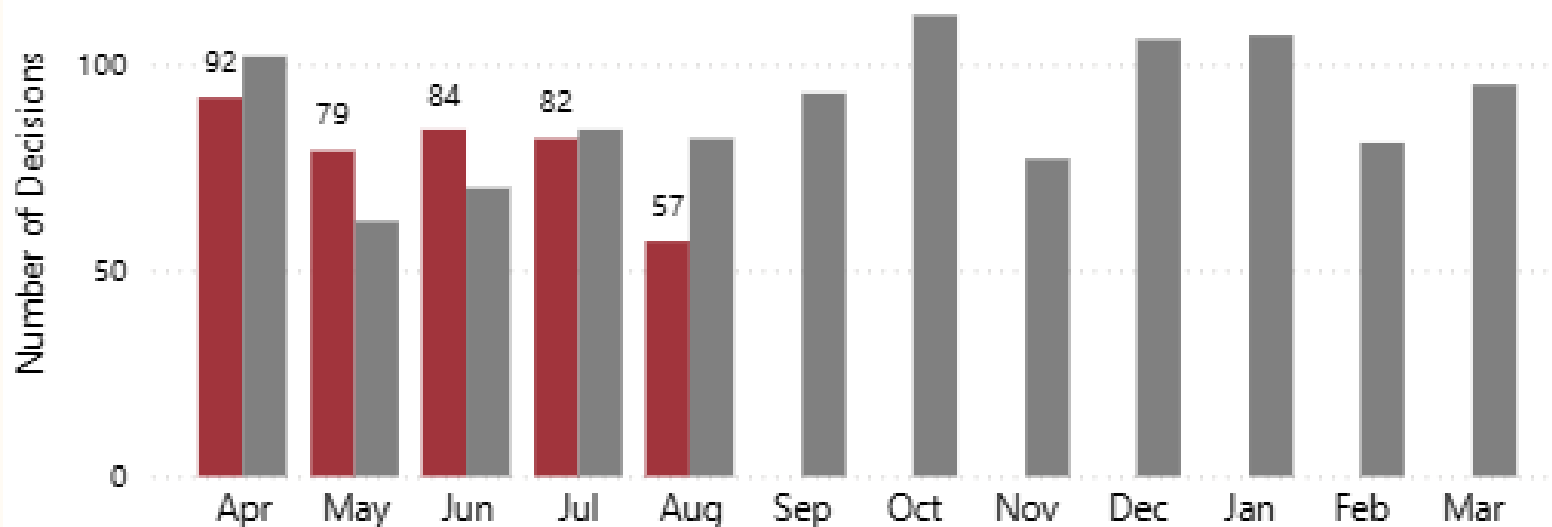
- Referral rates initially dropped following AGNI,
- Rates have increased in the months following



Our local DoLS picture

DoLS Decisions by Month

● 2026/27 ● 2025/26



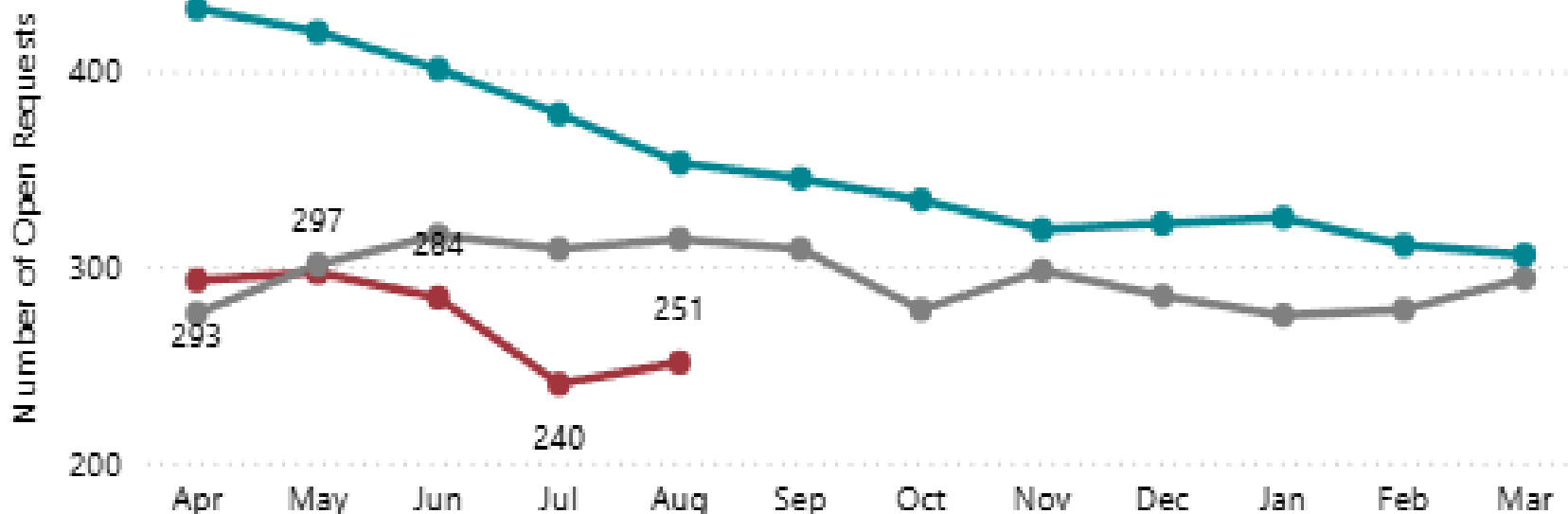
Data findings

- Decisions continue to be made at an increased rate,
- Peer review process internally ensures consistent decision making.

Our local DoLS picture

Open DoLS Requests by Month

2026/27 2025/26 2024/25



Data findings

- Open requests have reduced since the judgement,
- Lowest open referrals since 2024



Remember ...

Key messages:

- AGNI changes the analysis, not the duty to safeguard rights
- Wishes and feelings matter more than ever
- Good recording is essential
- Continue identifying potentially restrictive arrangements
- Seek safeguards where appropriate

Thank you for your contributions

Julia Bird
DoLS lead
dols@telford.gov.uk



Telford & Wrekin
Co-operative Council

Our Adult Social Care Charter



We will always promote independence.



We will listen with empathy and understanding.



You will know who to contact and we will always get back to you.



Our conversations will be honest and personal to you. We won't just tick boxes.



We will respect your decisions and be honest and open.





Safeguarding Adults Reviews and Domestic Homicide Reviews Updates Provided by:

Fiona Cook (Interim Safeguarding Children Board Manager, Telford and Wrekin Safeguarding Partnership)

Lisa Gardener (Temporary Business Manager Business Unit, Shropshire Safeguarding Community Partnership)

Safeguarding Adults Forum

Fiona Cook

Interim Safeguarding Children Board Manager

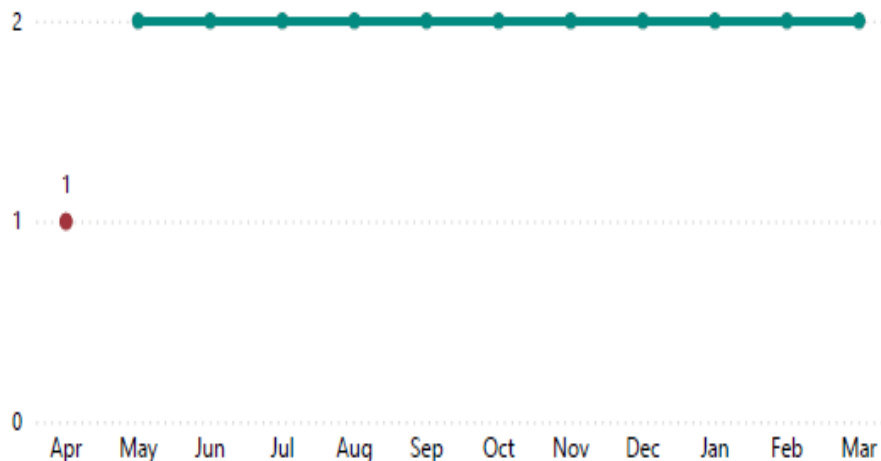
Telford and Wrekin Safeguarding Partnership





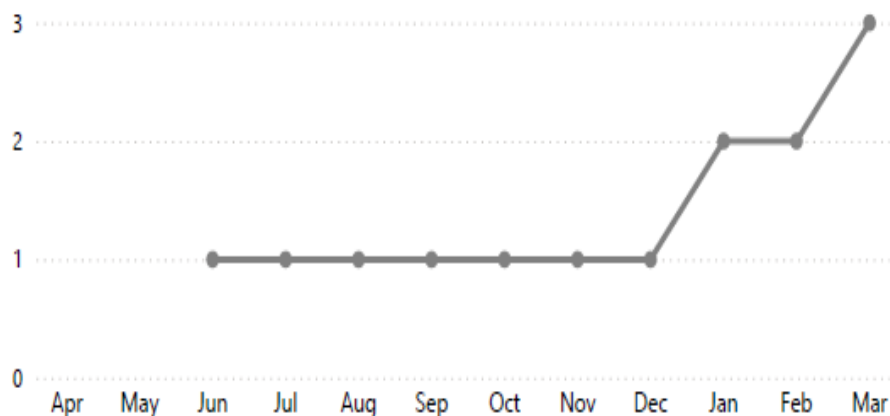
Safeguarding Adults Review Referrals Received - Year to Date

● 2026/27 ● 2024/25



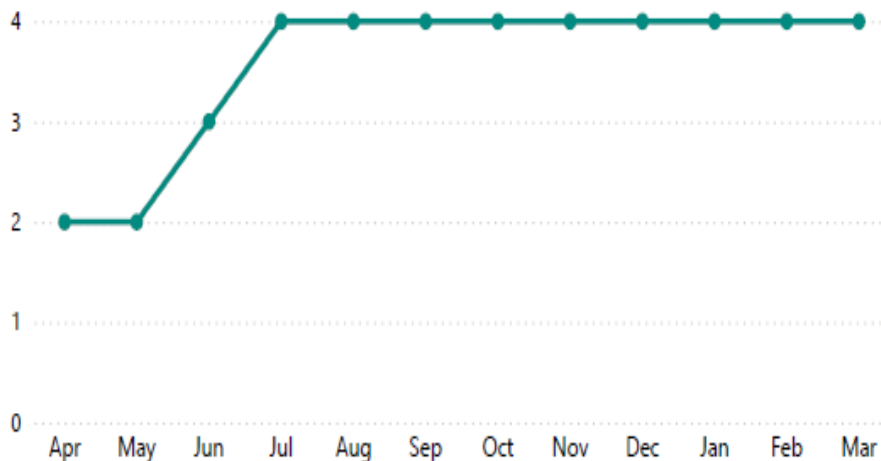
Safeguarding Adults Reviews Completed - Year to Date

● 2025/26



Safeguarding Adults Reviews Accepted - Year to Date

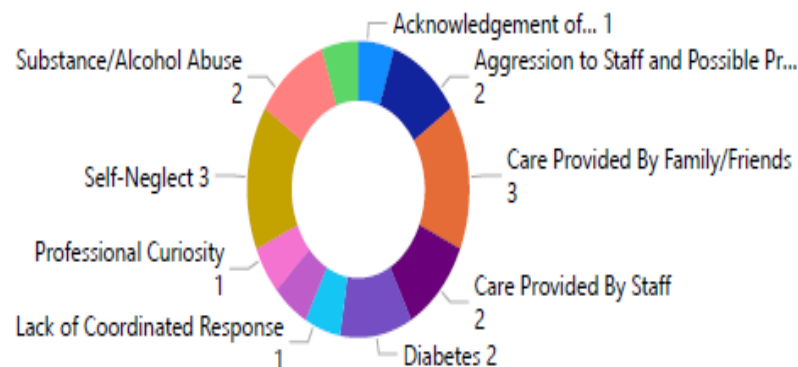
● 2024/25



Number Accepted - Previous Three Years

4

Safeguarding Adult Reviews Accepted By Theme



New Safeguarding Adults Review Referral received..



- The case referred to an elderly female who had passed away in her home, thought to be of natural causes.
- Her husband reported her death 2 days later. Police who attended the home found no evidence of assault but noted some memory issues with the husband.
- The husband is now residing with family members with ongoing support following the loss of his wife.

Multi-agency input:

- During the review meeting it was clear multi agencies had worked together to provide support when requested.
- Mild memory issues were noted but both individuals were assessed with capacity to make informed care decisions.
- Adult Social Care funded carers on two occasions to support with hospital appointments showing responsive intervention.
- It was clear within the records professional judgment adhered strictly to legislation such as Mental Capacity Act and best practice guidelines.
- No eligible care and support needs were identified for either adult.
- Consistent and proportionate threshold application ensured safeguarding processes respect autonomy and capacity appropriately.
- Engaging the individuals in discussions and concerns promoted trust and transparency in care decisions.

Panel Decisions and Practice Takeaways



Panel Decision Outcome

The panel unanimously decided the case did not meet criteria for further review or learning exercises.

Value of Scoping Process

The scoping process identified good practice and reassured professional decision-making despite no further review.

Practice Key Messages

Consider cumulative vulnerability, clarify safeguarding vs care pathways, and ensure proportional risk responses.

Balancing Autonomy and Curiosity

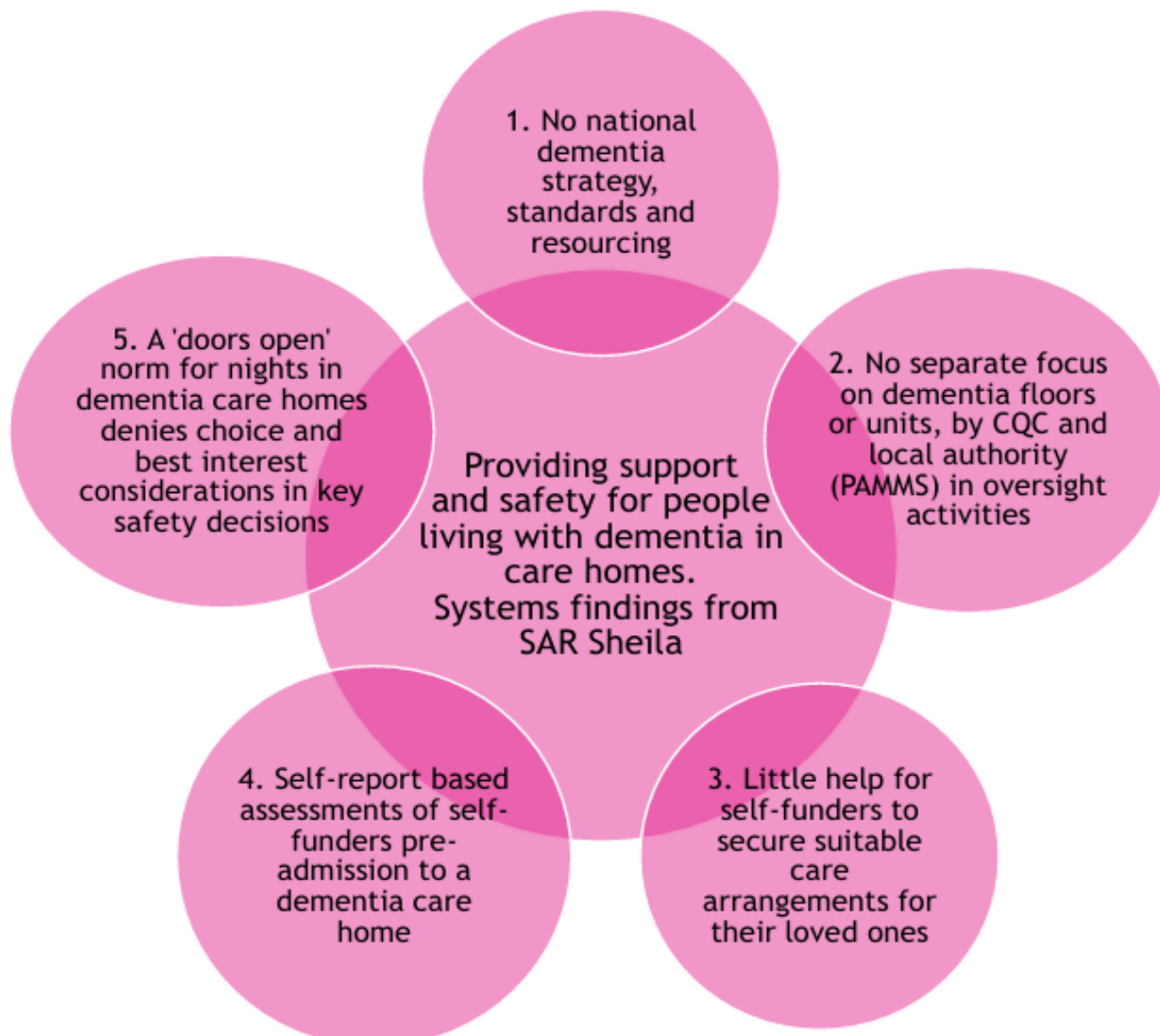
Respect individual autonomy while maintaining professional curiosity when risks emerge despite declined support.

Sheila H National SAR Report

A Safeguarding Adults Review has been completed for Sheila Hartman following the inquest.

On 2nd October 2022 88 year old Sheila Hartman was attacked with a walking stick as she slept in her care home bedroom.

She died in hospital due to her injuries. Sheila's attacker, fellow 90-year-old resident, had simply walked through an open door from the corridor she often 'wandered' at night and in her confusion thought she was fending off an intruder in her home.



The “Shut the Door” campaign highlights a simple but important safeguarding measure in care settings:

Routinely closing residents’ bedroom doors at night (unless they or their families request otherwise).

Emerging from a Safeguarding Adults Review following a fatal incident of resident-on-resident harm, the campaign emphasises that open doors can increase risks for people living with dementia, including confusion, misidentification, and unintended intrusion into others’ rooms.

Closing doors supports:

- **Safety** – reducing the likelihood of residents entering the wrong room
- **Dignity** – respecting personal space and privacy
- **Prevention** – a practical, low-cost measure to minimise risk
- The campaign encourages care providers to balance observation with privacy, using appropriate checks and technology rather than relying on open-plan visibility alone.

- How can we embed this simple practice alongside effective night-time care and monitoring?



Shropshire Safeguarding Community Partnership Safeguarding Adult Review (SAR) and Domestic Homicide Review (DHR) Update

Lisa Gardener, Temporary
Business Manager,
Business Unit,
Shropshire Safeguarding
Community Partnership (SSCP)

Shropshire Safeguarding Community Partnership

- Shropshire will be publishing a SAR shortly which involves issues around homelessness and mental health.
- A Domestic Homicide Review is also due to be published where a lady took her own life as a result of domestic abuse. There was learning related to cumulative harm and post separation abuse.
- There will be learning reflection tools available for the SAR and the DHR for managers to use with frontline practitioners.



Shropshire Safeguarding Community Partnership

- There has been one SAR referral this financial year, however this did not meet the criteria for a full review.
- Learning from the scoping meeting however was that conversations with family about Recommended Summary Plan for Emergency Care and Treatment (ReSPECT) forms and end of life care are very important when an older relative is in declining health.
- When the adult children of the individual accessing end-of-life care have learning difficulties it is important to ensure that they are supported to understand what will happen when their loved one declines and the importance of having discussions about how they want to spend their last week's/days/hours





Webinars, Policy, Guidance, Resources and Reports



[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)

Update on the National Adult Safeguarding Board

As mentioned in the [Letter to Baroness Casey updating her on the progress on adult social care reform recommendations](#), the board agreed that it should focus on the following initial priorities:

- immediately to action an update the Care Act statutory guidance on adult safeguarding to drive better implementation and practice across a wide range of issues, including homelessness, drugs and alcohol, and transitional safeguarding
- oversee an urgent review of the legal framework for safeguarding to:
 - identify any improvements needed to ensure that the legal framework is robust enough to respond to serious safeguarding risks
 - examine the current mechanism for escalating local safeguarding concerns to national level
 - identify what statutory powers the board might need to operate most effectively
- work to strengthen national oversight of local Safeguarding Adults Boards and improve the quality of adult safeguarding practice.



McClinton, S. (2026) *Update on the National Adult Safeguarding Board*. London: DHSC.

<https://socialworkwithadults.blog.gov.uk/2026/06/25/update-on-the-national-adult-safeguarding-board/>

Webinar 16 - October - Who makes decisions when someone is found to lack relevant capacity and does anyone support them? (12th October, 2:00pm-3:30pm).



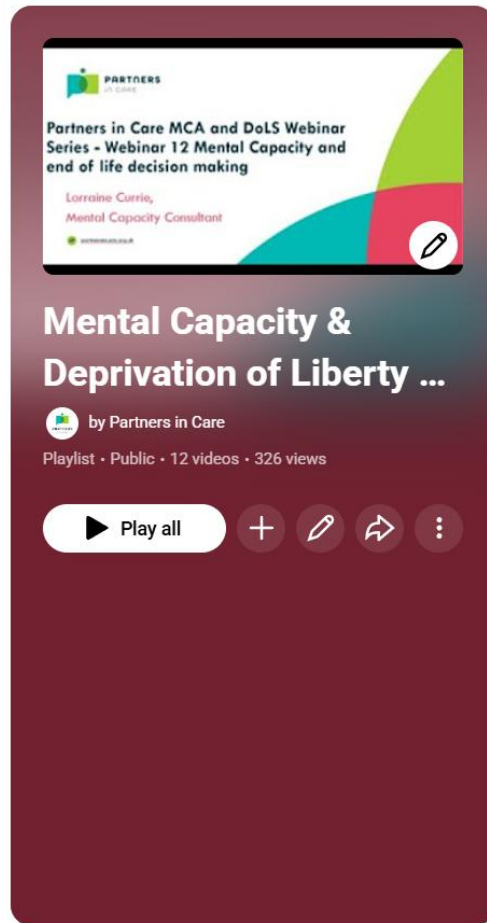
**Partners in Care
Mental Capacity Webinar
Series - Webinar 16 - Who
makes decisions when
someone is found to lack
relevant capacity and does
anyone support them?**

**A webinar with
Lorraine Currie, Independent Mental
Capacity Consultant**

**These webinars are an opportunity to upskill
around the topics of Mental Capacity and the
Deprivation of Liberty Safeguards**

- £20 per learner (members) £28 (non-member)
- Book here <https://www.partnersincare.org.uk/training-courses/mca-dols/mca-and-dols-webinars>

MCA Webinar Recordings



Partners in Care MCA and DoLS Webinar Series - Webinar 12 Mental Capacity and end of life decision making

Lorraine Currie,
Mental Capacity Consultant

Mental Capacity & Deprivation of Liberty ...

by Partners in Care

Playlist • Public • 12 videos • 326 views

Play all

Sort All Videos Shorts

Partners in Care Webinar 12 Mental Capacity and End of Life Decision Making

Partners in Care • 13 views • 1 day ago

Partners in Care MCA Webinar 11 – 'Preparing to do a mental capacity...

Partners in Care • 58 views • 2 months ago

Partners in Care MCA Webinar 10 – 'Contact and the MCA'

Partners in Care • 72 views • 5 months ago

Partners in Care MCA Webinar 9 – 'Managing Food and Diet'

Partners in Care • 110 views • 9 months ago

Partners in Care MCA Webinar 8 – Restraint in A Care Setting - What is restrain...

Partners in Care • 112 views • 11 months ago

<https://www.youtube.com/playlist?list=PLR7h4BzDDmvRKl8NFFtHQiRe4-HB3hRT1>

Mental Capacity and Deprivation of Liberty Safeguards Padlet (Partners in Care)



Padlet

Karen Littleford • 1d

Partners in Care MCA and DoLS Webinar and Newsletter Resources

This Padlet is a Partners in Care resource for members and partner agencies. Scroll down in each section to access the resources. Access to these resources is a benefit of attending the live webinar, being provided access as a member of Partners in Care or a partner agency.

Newsletters

- Karen Littleford a day ago
September 2026 Newsletter Article - Article Two by Lorraine Currie AGNI
AGNI - Article Two September 2026
- Karen Littleford 2 months ago
July 2026 Newsletter

DoLS Post June 2026 (AGNI) incl. guidance from local authorities

- Karen Littleford a day ago
September 2026 - Article Two by Lorraine Currie AGNI
AGNI - Article Two September 2026

MCA Webinar Flyers

- Karen Littleford 3 months ago
Webinar 16 - October - Who makes decisions when someone is found to lack relevant capacity and does anyone support them? (October 12th, 2026, 2:00pm - 3:30pm)
Partners in Care Webinar 16 October 2026 Web

PowerPoint Slides

- Karen Littleford 2 months ago
July 2026 - Webinar 15 - DoLS after the Supreme Court Judgement
New DoLS PowerPoint July 2026 WEB
- Karen Littleford 6 months ago
March 2026 - Webinar 14 - Challenges in Assessing Capacity

Previous Webinar Recordings (available to all 3 months after delivery)

- Karen Littleford 5 months ago
Webinar 14 - Challenges in Assessing Mental Capacity
Partners in Care MCA Webinar Series - Webinar 14 - Challenges in assessing mental capacity
Lorraine Currie, Mental Capacity Consultant
YouTube
- Karen Littleford 6 months ago
Webinar 13 - Mental Capacity and Accommodation and Residence Decisions

MCA Tools, Templates and Resources

- Karen Littleford 7 months ago
Mental Capacity Act/ DOLS Codes of Practice Update
39sessex.com
- Karen Littleford a year ago
Webinar 12 Mental Capacity and end of life decision making Resources

Other Resources

- Karen Littleford 2 months ago
MENTAL CAPACITY PROVIDE Chambers, June
39sessex.com
- Karen Littleford 2 years ago
Promoting less restrictive tool practitioners 20 Commissioners
+ Post

<https://padlet.com/klittleford2/partners-in-care-mca-and-dols-webinar-and-newsletter-resource-e7qspc6fy3mmze8w>

National Mental Capacity Forum



June 2026

**After the Acid Test:
Safeguarding Rights in Care
Settings after the
Overturning of Cheshire
West**



May 2026

**Doing Good with DoLS: Using
Conditions and
Recommendations in the
DoLS Process**



April 2026

**Homelessness, Addiction,
and Mental Capacity**



March 2026

**Reconsidering Consent in
the UK Supreme Court**



February 2026

**Mental Capacity and the
Terminally Ill Adults (End of
Life) Bill**



July 2024

Deputyships & their Limits



Webinar
recordings and
resources -
[https://autonomy.e
ssex.ac.uk/nmcf/nm
cf-events-
resources/](https://autonomy Essex.ac.uk/nmcf/nmcf-events-resources/)



Safeguarding Adults Week Event

This year's programme can be accessed on Padlet [here with booking links](#)

You can watch the events from Shropshire and Telford and Wrekin on the Partners in Care YouTube channel 2024 [here](#) and 2025 [here](#)

Monday 16th November

Title: Suicide Prevention and Domestic Abuse

Delivery Platform: Teams **Time:** 10 – 11am

To book: Please email partnerships@telford.gov.uk

Delivered by: Tim Woodhouse. Tim is the Kent and Medway Suicide Prevention Programme Manager; he also sits on the National Suicide Prevention Alliance Steering Group. Here is an article in The Guardian 'Revealed: The true toll of female suicides with domestic abuse at their core' in which Tim is quoted. Read it here - <https://www.theguardian.com/society/2026/feb/15/number-uk-women-suicide-domestic-abuse-under-reported-say-experts>

Learning Objectives: By the end of this session, participants will be able to:

- Understand the relationship between domestic abuse and suicide risk
- Recognise key risk factors and warning signs for individuals affected by domestic abuse
- Appreciate the scale and impact of domestic abuse-related suicides
- Identify opportunities for early intervention and safety planning
- Reflect on how their professional role can support safer outcomes for those at risk
- Increase confidence in responding to and signposting individuals experiencing domestic abuse and suicidal thoughts

Attendees: Staff and volunteers from adult social care, health, police, housing and the third sector across Shropshire and Telford and Wrekin (and Partners in Care members from Cheshire.)

Tuesday 17th November

Title: Listening and Learning? (National Safeguarding Adults Week Event)

Platform: Zoom (online) **Time:** 11-12pm

Book your place on the Partners in Care website
(If your organisation already has a log in to book training with Partners in Care via our website, please ask the nominated person (web user) to do this for you. If you do not currently have a log in for your organisation, please click the "register" button and fill out your personal details to be able to book. If you select "Registered with CQC in Shropshire Telford and Wrekin or Cheshire" you will see your organisation on the drop-down menu, if not select "other"). **Book here -** <https://www.partnersincare.org.uk/training-courses/safeguarding/listening-and-learning-national-safeguarding-adults-week-event>

Delivered by: Karen Littleford, Safeguarding Adults Lead, Partners in Care

Learning Objectives:

- Identify mandates for listening to the voice of individuals
- Describe how listening to the voice of adults aligns with the Care Act
- Illustrate what the safeguarding principles of empowerment and prevention suggest about listening
- Summarise how listening contributes to continuous improvement in our organisations

Attendees: Staff and volunteers from adult social care, health, police, housing and the third sector across Shropshire and Telford and Wrekin (and Partners in Care members from Cheshire.)

Wednesday 18th November

Title: Bariatric care learning from SAR's and DHR's

Platform: Teams (online) **Time:** 1pm – 2pm

To Book:

<https://events.teams.microsoft.com/event/69324900-3512-40dc-8ba1-84c2aac15232@b6c13011-372d-438b-bc82-67e4c7966e89>

Delivered by: Corrine Chidley, Learning and Development Coordinator, SSCP

Learning Objectives: By the end of this session, participants will be able to:

- Recognise key indicators of severe obesity, self-neglect and escalating safeguarding risk.
- Consider the impact on adults, children and dependants within the household.
- Use professional curiosity and respectful challenge to explore hidden or minimised risks.
- Strengthen multi-agency information sharing, risk assessment and support planning.
- Identify opportunities for earlier, person-centred intervention.
- Apply learning from this review to improve future safeguarding practice.

Attendees: Staff and volunteers from adult social care, health, police, housing and the third sector across Shropshire and Telford and Wrekin (and Partners in Care members from Cheshire.)

Book via the programme [here with booking links](#)

Thursday 19th November

***** All day drop in event at Telford Town Centre (9am – 5pm) *****

Come and chat with our safeguarding experts who will be on hand to answer any questions you may have around domestic abuse, hoarding and self-neglect along with many other concerns that may be on your mind.

We will have professionals from various teams on hand throughout the day to talk to members of the public about staying healthy, well and safe.

This will include reps from the Independent Living Centre who will be providing information on how to remain living independently in your own home for as long as possible with the aid of useful tools and gadgets and the Carers Service who can offer advice and support to those undertaking this vital role.

Exploitation and Adult Safeguarding – watch a short video about this topic in the National Safeguarding Adults Playlist on YouTube [here](#) and access the PowerPoint in the Padlet [here](#)

Friday 20th November

Title: Making Safeguarding Personal in Safeguarding Practice

Platform: Teams (online) **Time:** 11.00 – 12pm

To Book: -

<https://events.teams.microsoft.com/event/e669dac5-030c-4962-879f-fb232e244088@b6c13011-372d-438b-bc82-67e4c7966e89>

Delivered by: Shropshire and Telford's Safeguarding Teams

Learning Objectives:

- Understand the key principles of Making Safeguarding Personal (MSP) and why they are central to effective safeguarding practice.
- Recognise how to ensure the adult's voice, wishes and desired outcomes remain at the heart of safeguarding work.
- Identify practical ways to promote empowerment and achieve outcomes that matter to people.
- Learn from local examples of effective MSP and co-production in action.

Attendees: Staff and volunteers from adult social care, health, police, housing and the third sector across Shropshire and Telford and Wrekin (and Partners in Care members from Cheshire.)

Saturday 21st and Sunday 22nd November

Watch our Safeguarding Adults animations:

- Telford and Wrekin's short video all about [Tricky Friends](#) and possible abuse and the Shropshire version [here](#)
- Domestic Abuse & Disability: It Happens To Us Too [here](#)
- Hidden Harms - Domestic Abuse and Older Adults [here](#)
- What To Do About Self-Neglect [here](#)

[Telford and Wrekin](#)

FamilyConnect

Family Connect is the local Safeguarding Hub for Telford. If you are worried about someone you know don't sit in silence, speak up. You can get in touch with Family Connect by using the [online referral form](#) or calling 01952 385385 option 1

[Shropshire](#)



To report a safeguarding concern by phone ring the First Point of Contact team on 0345 678 9044 Monday to Thursday, 9am to 5pm, and Friday 9am to 4pm. If you have urgent adult safeguarding concerns outside of these hours, please phone the Emergency Social Work Duty Team on 0345 678 9040.



Book via the programme [here with booking links](#)