

'One Health and Care' - Integrated Care Records

Background

At the Shropshire Partners in Care (S.P.I.C.) Care Home Forum on the 9th of September during Agenda Item: Effective Communication between Hospitals and Care Providers the question was posed, 'What has happened to the shared care record entitled, 'One Health and Care' which was due summer 2021; what has happened to this? It was agreed that Rachel Jones would look into this and respond back to the forum. The context of this question is in relation to ensuring that both the hospital (on admission) and care providers (on discharge) have the key information required to provide person centred care and meet the person's care and support needs.

Response

From summer 2021, everyone's health and social care records in Shropshire, Telford and Wrekin are available on the new integrated care record 'One Health and Care'. This information can be accessed by GP Practices, NHS Trusts and Councils (Social Care).

Information included within 'One Health and Care' Record:

- Name, date of birth, sex, address, telephone number, NHS number
- The name of the person's GP Practice and GP
- Medications, allergies, ongoing and historic conditions, immunisations and diagnoses
- Test results, hospital referrals, admissions, discharges and clinics attended
- Social and mental health information and care plans

Benefits of the **new integrated care record 'One Health and Care'** include:

- Better care as the above organisations will have access to the most up to date information about the person.
- The person won't have to keep repeating their health and social care history to different individuals involved in their care and support.

Conclusions

Therefore, this should help the hospital to access key information but there is no access to this information for Care Providers.

Further information:

[One Health and Care \(stwics.org.uk\)](http://stwics.org.uk)

<https://youtu.be/dS9hSsMQCv4>

[One Health and Care – NOW LIVE! \(Update July 2021\) | Shropshire Council](#)

[One Health and Care – now live - One Health and Care - Telford & Wrekin Council](#)