



Shropshire Partners in Care

Supporting social care providers in Shropshire, Telford & Wrekin

Safeguarding Adults Forum January 2021



Keeping Adults Safe
in Shropshire
Network



Shropshire Safeguarding
Community Partnership



Telford and Wrekin

Safeguarding
PARTNERSHIP

NHS
Telford and Wrekin
Clinical Commissioning Group



Telford & Wrekin
COUNCIL

NHS
Shropshire
Clinical Commissioning Group



Shropshire
Council



Shropshire Partners in Care

Ground Rules

- **Register** - type your name and organisation into the chat
- **Camera** - turn it on please
- **Microphone** – **mute** during presentations
- **Questions** - type into the chat or verbally ask at the end of each presentation
- **Resources** - Information Centre/Safeguarding Adults Forum
<https://www.spic.co.uk/resource-category/safeguarding-adults-forum/>

Confidentiality



Register – the chat is kept as a register



Maintain confidentiality – ensure other people are not listening to the training (cats and dogs exempt?)



Home schooling situations, are children supervised if you are on the training, ensure they cannot overhear or see sensitive information.

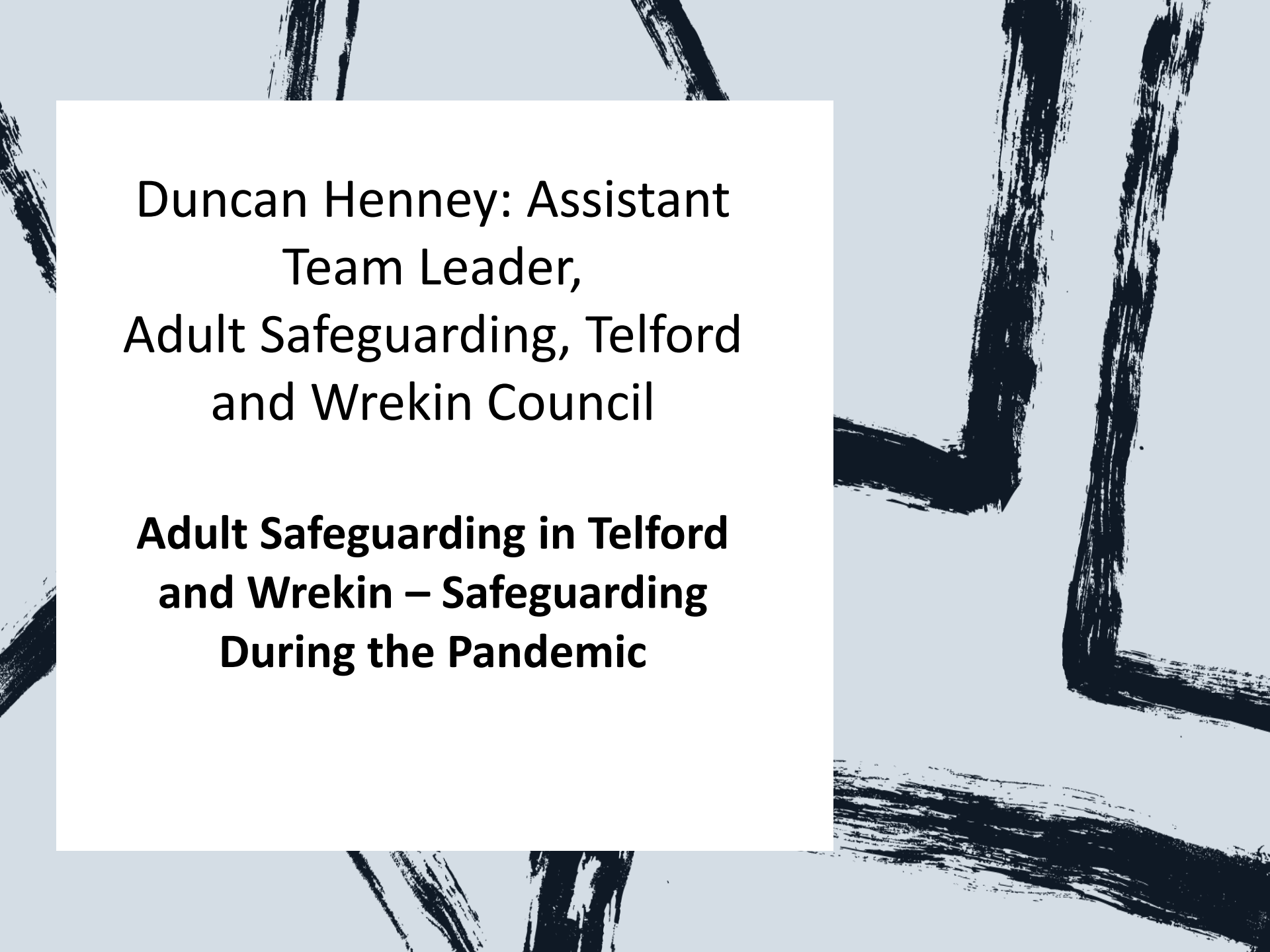
Acknowledgements and Disclaimers

The views expressed by the presenters are their own and not necessarily those of partner agencies.



Forum Agenda

- ✓ **Duncan Henney, Assistant Team Leader, Adult Safeguarding, Telford and Wrekin Council:** Adult Safeguarding in Telford and Wrekin – Safeguarding During the Pandemic
- ✓ **Julie May Griffiths, Senior Safeguarding Practitioner, Adult Safeguarding Team, Shropshire Council:** Adult Safeguarding in Shropshire – Safeguarding During the Pandemic
- ✓ **Karen Littleford, Safeguarding Adults Lead, Shropshire Partners in Care:** Whistleblowing in Social Care and related Sectors During the Pandemic
- ✓ **Karen Littleford, Safeguarding Adults Lead, Shropshire Partners in Care:** Sexual Abuse and Care – Promoting sexual safety through empowerment Report CQC.
- ✓ **Signposting - CPD Opportunities, Resources, Articles and Events**



Duncan Henney: Assistant
Team Leader,
Adult Safeguarding, Telford
and Wrekin Council

**Adult Safeguarding in Telford
and Wrekin – Safeguarding
During the Pandemic**

Adult Safeguarding 2020/21

**Telford and Wrekin Adult Safeguarding from
01 April 2020 to 31 December 2020**

SPIC Forum 14:1:21

Duncan Henney: ATL T&W Adult Safeguarding



Safeguarding in the Covid Pandemic

Telford Safeguarding Partnership:

“These challenging and unprecedented times have the potential to increase the risk to our most vulnerable citizens. It is therefore vital that we all consider how Covid-19 could impact on individual’s wellbeing and safety”

<https://www.telfordsafeguardingpartnership.org.uk/downloads/file/81/coronavirus-covid-19-guidance-for-professionals>

Covid 19 Adult Safeguarding Insight Project

www.local.gov.uk/covid-19-safeguarding-adults-insight-project

Who do we need to Safeguard?

Safeguarding duties and responsibilities apply to adults who:

S42 (1)

- have care and support needs
- are experiencing, or at risk of abuse or neglect and
- are unable to protect themselves because of their care and support needs.

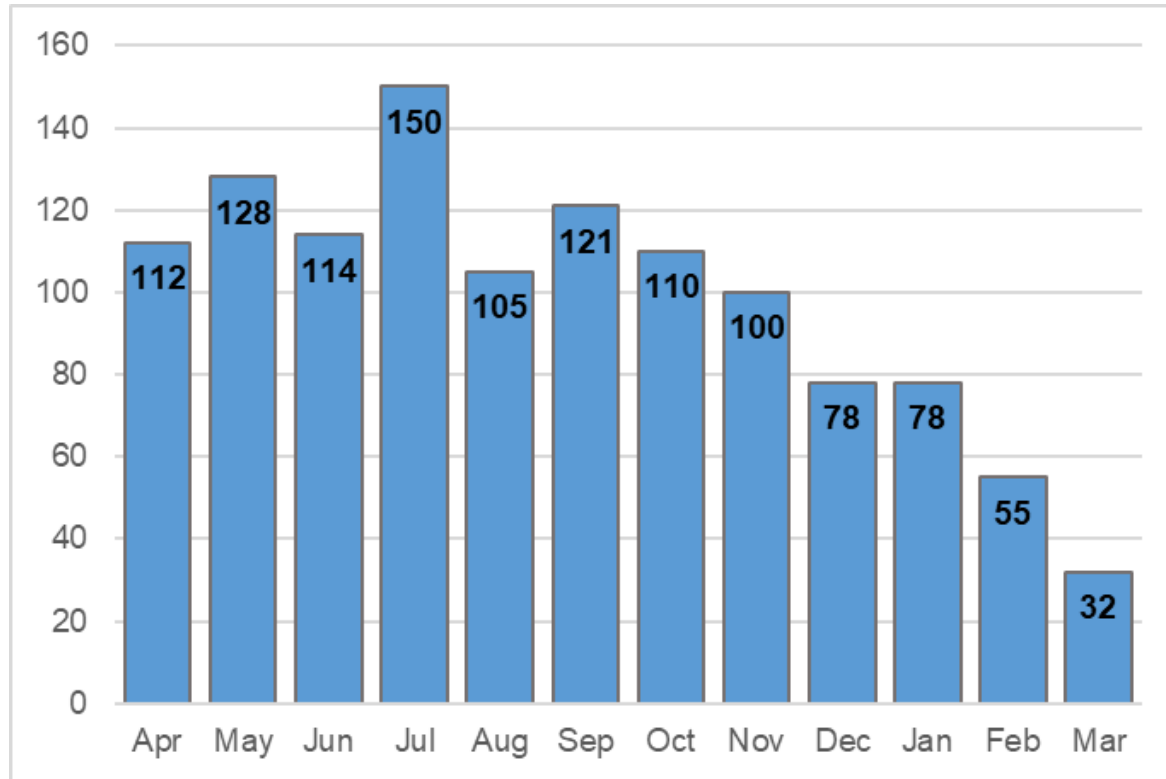
S42 (2) – Proceed to Enquiry

.....no change through Care Act Easements Act or Coronavirus Act 2020
(continue to have responsibility to undertake Safeguarding)

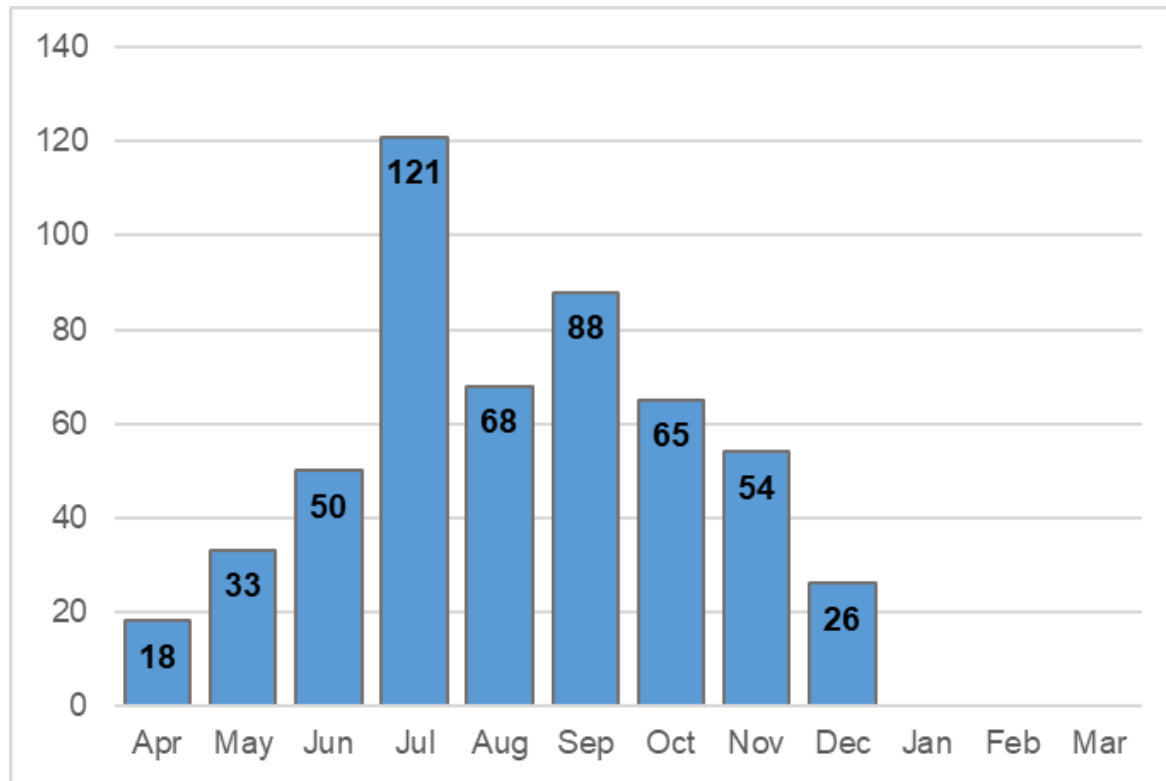
Types of Abuse

- physical abuse
- domestic violence or abuse
- sexual abuse
- psychological or emotional abuse
- financial or material abuse
- modern slavery
- discriminatory abuse
- organisational or institutional abuse
- neglect or acts of omission
- self-neglect.

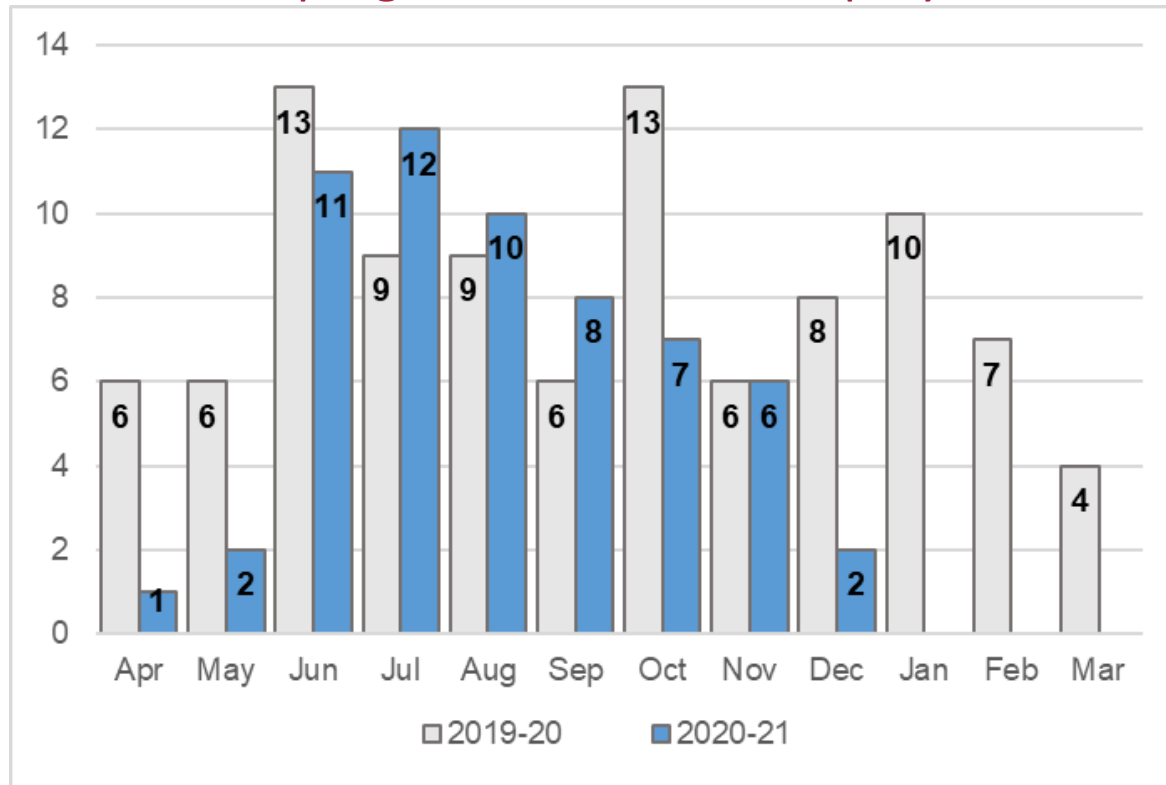
Concerns – 2019/20



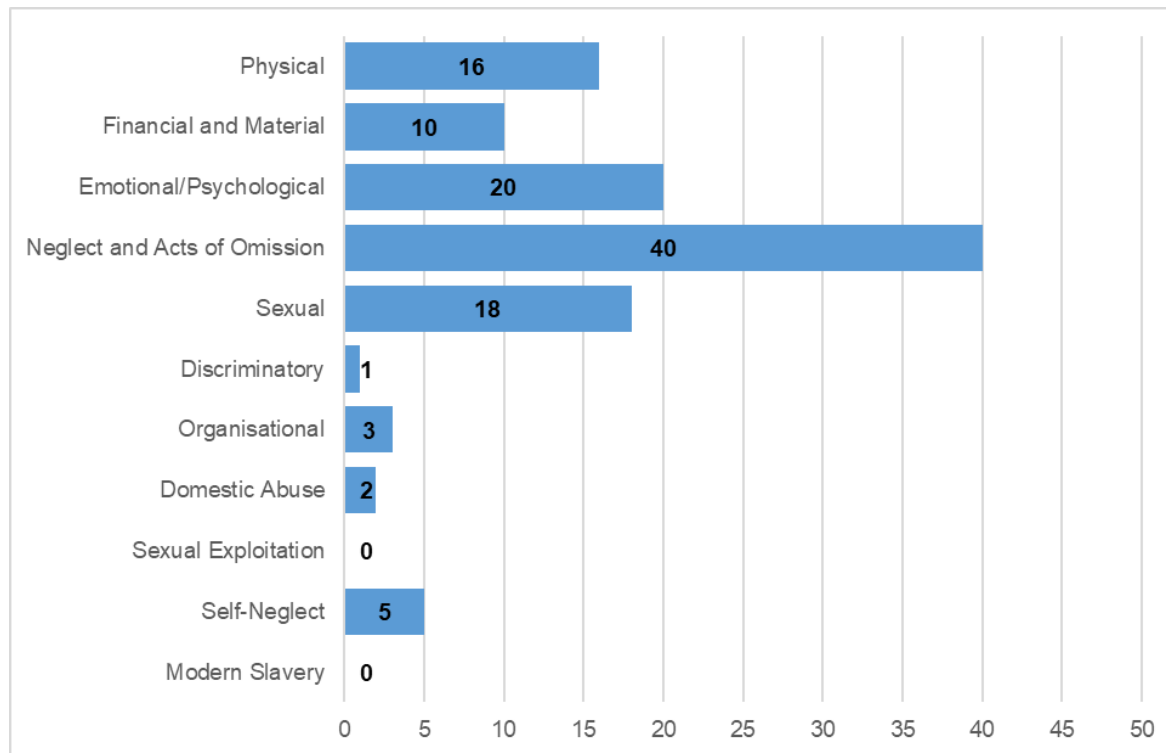
Concerns – 2020/21



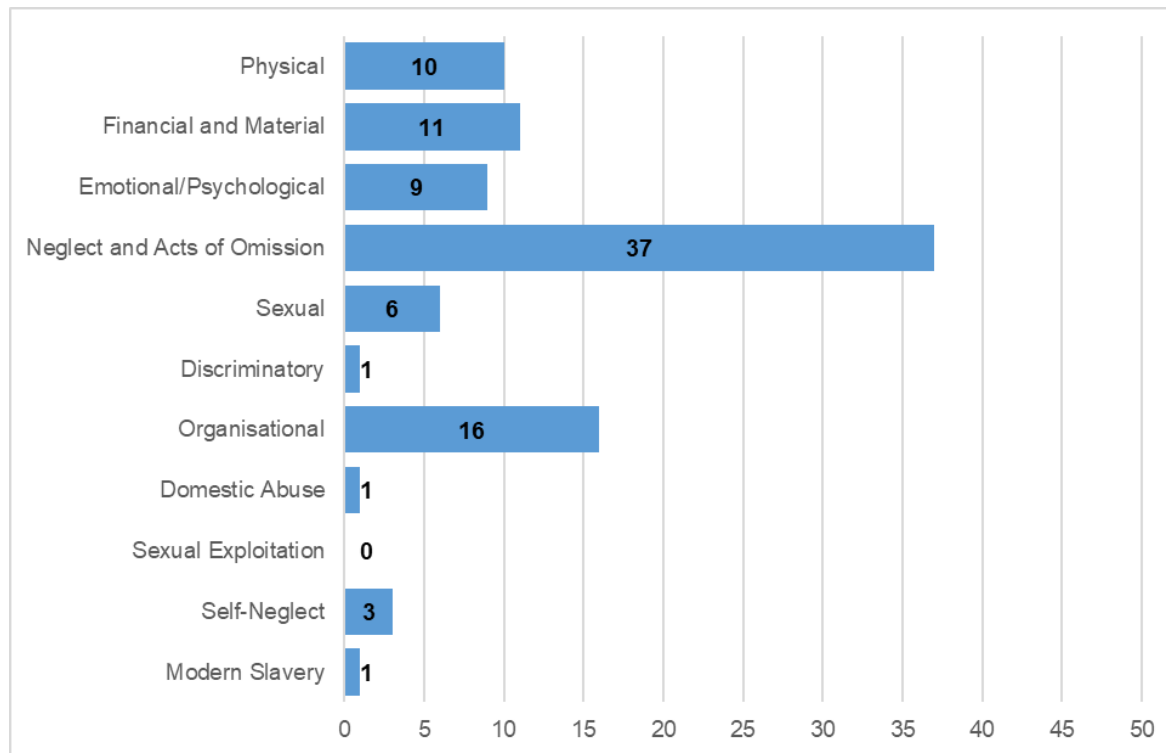
Concerns that progressed to a S.42 Enquiry



Type of Abuse Year to Date 2019/20




Type of Abuse Year to Date 2020/21



What can you do to help?

- Talk to your patients, residents or clients about the increased risk of abuse at this time.
- Try not to alarm people but ask them to be wary of offers to help, particularly from strangers.
- Be aware of potential financial abuse from informal carers. Warn people against potential scams - text, email, phone call or cold call (fraudsters may imitate official bodies eg NHS; loan sharks)
- If subjected to, or is at risk of, domestic abuse – if it is safe to talk to them, make sure they know that help is available if they need it and who to contact both for advice and support and in an emergency.
- Make sure staff are aware regarding safeguarding - trained, supervised and supported and there is management oversight of services; clinical governance & procedures in place and followed.
- Review your clients and ensure their support plans are current and relevant and address changing needs – obtain appropriate additional support and request review where required.
- Work with partner agencies during Covid - sharing information, learning

Family Connect: 01952 385385 Option 3



Julie May Griffiths
Senior Safeguarding
Practitioner
Adult Safeguarding Team

**Adult Safeguarding in Shropshire
– Safeguarding During the
Pandemic**




Julie gave a verbal update on some of the themes from Shropshire during the pandemic period. This included:

- An initial decrease in safeguarding concerns during the pandemic, this has now increased.
- A busy Christmas and New Year period (which is unusual)
- A summary of the cases seen during the pandemic in terms of the types of abuse section 42 enquiries are addressing.
- More concerns being raised where the adult may not have care and support needs but this may not be clear at the point of referral.
- A reminder about getting appropriate references as part of the employment process.
- Involving the adult in raising safeguarding concerns.
- Being clear when raising safeguarding concerns that you are concerned about an adult with care and support needs experiencing or being at risk of abuse or neglect.

Reference Resources

- 1. Keeping Adults Safe in Shropshire Network (KASiSN) Reference Request Template** for Adult Social Care Providers access on this link below under 'Related Documents' at the bottom of the page
<http://www.keepingadultssafeinshropshire.org.uk/multi-agency-procedures-and-guidance/>
- 2. Example Reference Risk Assessment Template for COVID-19** - *access via download on the webpage here*
<https://www.spic.co.uk/resource-category/official-advice-and-guidance-other-sources/page/2/>
- 3. Dealing with Reference Requests and DBS Fast Track Barred List Service Information in Adult Social Care during Covid-19 Outbreak** - *access via download on the webpage here* <https://www.spic.co.uk/resource-category/official-advice-and-guidance-other-sources/page/2/>



Emma Harding,
Development Officer,
Shropshire Safeguarding
Community Partnership
Business Unit

Resources in Shropshire



[Love Shouldn't Hurt: Domestic Abuse: contacts and support interactive poster](#)

[COVID-19 pages](#) (with separate links for practitioners and general public)

[Keeping Adults Safe in Shropshire Multi-agency procedures pages](#)

[Domestic Abuse Pathway](#)



Shropshire Partners in Care

Supporting social care providers in Shropshire, Telford & Wrekin

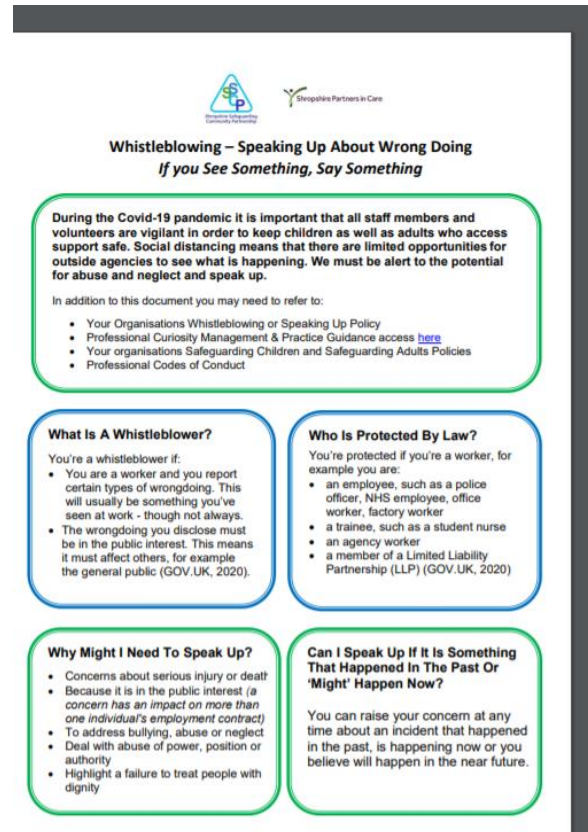
Whistleblowing In Social Care During Covid-19

Karen Littleford,
Safeguarding Adults Lead,
Shropshire Partners in Care



Whistleblowing Document

Whistleblowing – Speaking Up About Wrong Doing, If you See Something, Say Something



The document is titled "Whistleblowing – Speaking Up About Wrong Doing If you See Something, Say Something". It features logos for "Shropshire Safeguarding Children's Partnership" and "Shropshire Partners in Care". The main text states: "During the Covid-19 pandemic it is important that all staff members and volunteers are vigilant in order to keep children as well as adults who access support safe. Social distancing means that there are limited opportunities for outside agencies to see what is happening. We must be alert to the potential for abuse and neglect and speak up." It lists references to organizational policies and professional codes of conduct. Below are six informational boxes: "What is A Whistleblower?", "Who is Protected By Law?", "Why Might I Need To Speak Up?", "Can I Speak Up If It is Something That Happened In The Past Or 'Might' Happen Now?", and two others with similar titles.

Whistleblowing – Speaking Up About Wrong Doing
If you See Something, Say Something

During the Covid-19 pandemic it is important that all staff members and volunteers are vigilant in order to keep children as well as adults who access support safe. Social distancing means that there are limited opportunities for outside agencies to see what is happening. We must be alert to the potential for abuse and neglect and speak up.

In addition to this document you may need to refer to:

- Your Organisations Whistleblowing or Speaking Up Policy
- Professional Curiosity Management & Practice Guidance access [here](#)
- Your organisations Safeguarding Children and Safeguarding Adults Policies
- Professional Codes of Conduct

What is A Whistleblower?
You're a whistleblower if:

- You are a worker and you report certain types of wrongdoing. This will usually be something you've seen at work - though not always.
- The wrongdoing you disclose must be in the public interest. This means it must affect others, for example the general public (GOV.UK, 2020).

Who is Protected By Law?
You're protected if you're a worker, for example you are:

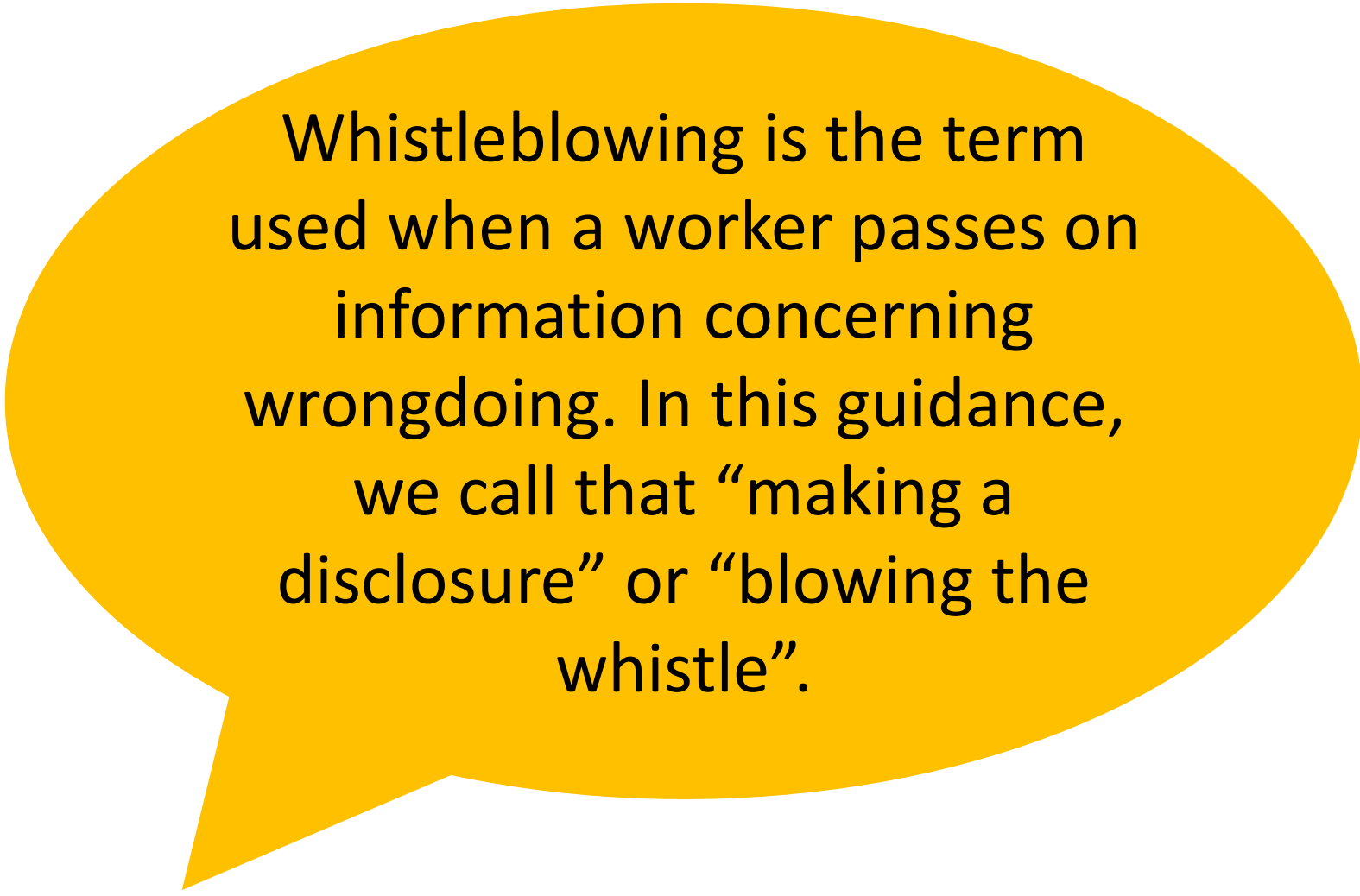
- an employee, such as a police officer, NHS employee, office worker, factory worker
- a trainee, such as a student nurse
- an agency worker
- a member of a Limited Liability Partnership (LLP) (GOV.UK, 2020)

Why Might I Need To Speak Up?

- Concerns about serious injury or death
- Because it is in the public interest (a concern has an impact on more than one individual's employment contract)
- To address bullying, abuse or neglect
- Deal with abuse of power, position or authority
- Highlight a failure to treat people with dignity

Can I Speak Up If It is Something That Happened In The Past Or 'Might' Happen Now?
You can raise your concern at any time about an incident that happened in the past, is happening now or you believe will happen in the near future.

<http://www.keepingadultssafeinshropshire.org.uk/media/1298/whistleblowing-speaking-up-about-wrong-doing.pdf>

A large yellow speech bubble with a tail pointing towards the bottom left, containing text. The background of the slide is white with a vertical purple and green bar on the left side.

Whistleblowing is the term used when a worker passes on information concerning wrongdoing. In this guidance, we call that “making a disclosure” or “blowing the whistle”.



Speaking Up During The Pandemic - Poll

Which of these is the most relevant statement during the pandemic?

Speaking up is only effective if listening happens

Speaking up is effective

Speaking up is only effective if it is listened to and acted on

Speaking up is a waste of management time

Choose 1 answer

On Dec 30, 2019, Dr. Li Wenliang sent a message to a group of fellow doctors warning them about a possible outbreak of an illness that resembled severe acute respiratory syndrome (SARS) in Wuhan, Hubei province, China, where he worked. Meant to be a private message, he encouraged them to protect themselves from infection.

Days later, he was summoned to the Public Security Bureau in Wuhan and made to sign a statement in which he was accused of making false statements that disturbed the public order.

(Green, 2020 in The Lancet).

In the days before his death, aged 33 Li said “If the officials had disclosed information about the epidemic earlier I think it would have been a lot better”, in an interview with The New York Times. “There should be more openness and transparency”, he said.

(Green, 2020 in The Lancet).

Health Workers Speaking Up

Some NHS managers have tried to stop doctors speaking publicly about shortages of personal protective equipment, the BBC has been told.

WhistleblowersUK said more than 100 healthcare workers had contacted them since the beginning of March, raising concerns about Covid-19 and PPE.



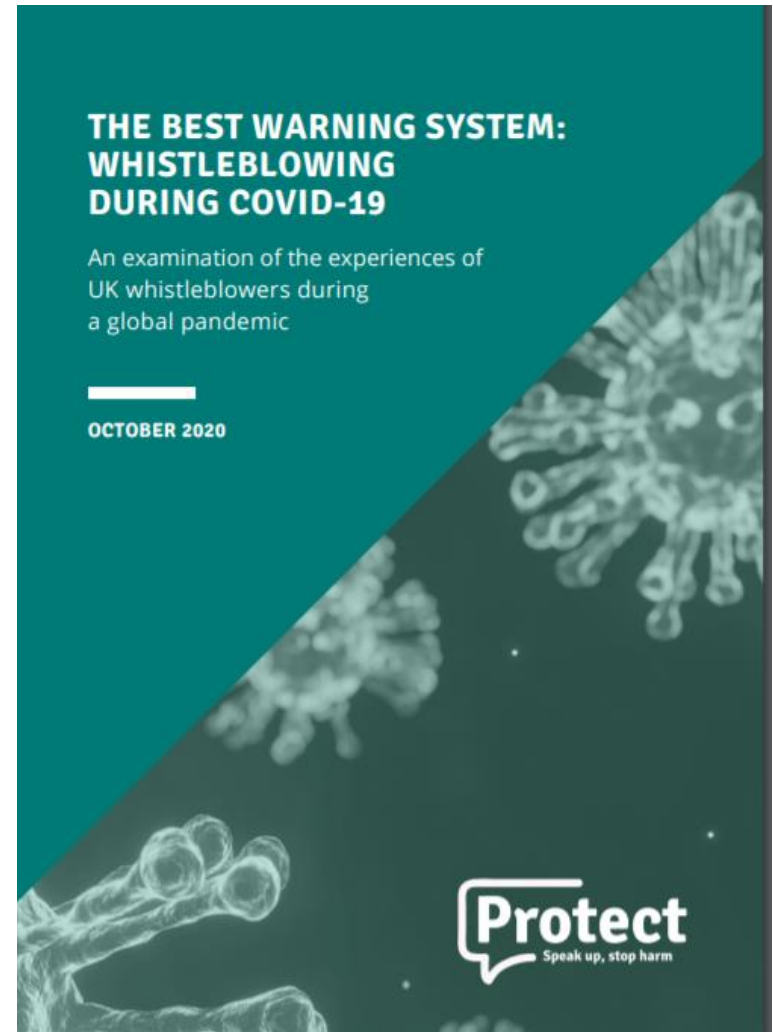
The image is a screenshot of a BBC News website article. At the top, there is a navigation bar with the BBC logo, a 'BBC Account' link, and several menu items: Home, News, Sport, Weather, iPlayer, and Sound. Below this is a prominent red banner with the word 'NEWS' in white. Underneath the banner is a secondary navigation bar with links for Home, Brexit, Coronavirus, UK, World, Business, Politics, Tech, Science, Health, and Family & Education. A third navigation bar below that lists regional options: UK, England, N. Ireland, Scotland, Alba, Wales, Cymru, and Local News. The main headline of the article is 'Coronavirus: Doctors 'told not to discuss PPE shortages'' in a large, bold, black font. Below the headline, it says 'By Charlie Haynes & James Clayton' and 'BBC News'. The date '15 May 2020' is displayed. At the bottom of the article preview, there is a red share icon and a tag for 'Coronavirus pandemic'.



(Haynes and Clayton, 2020)

Protect Helpline

The Best Warning System:
Whistleblowing
During Covid-19
examines over 600
Covid-19 calls to its
Advice Line between
March and
September 2020.



Protect is the UK's whistleblowing charity.

(Protect, 2020)

From the late Wuhan doctor, Dr Li Wenliang, who selflessly tried to warn of the dangers of the coronavirus outbreak (and was later reprimanded for his “false comments”), to our own NHS staff and care home workers speaking out about PPE safety concerns and working conditions, and the furlough fraud crisis, **whistleblowing has been centre-stage during Covid-19.**

(Protect, 2020)



Protect Report - The Best Warning System: Whistleblowing During Covid-19

What does whistleblowing in a pandemic look like?

Do employers take concerns more seriously – as we would all hope?

Does the victimisation of whistleblowers still happen?



Does a pandemic compel more people to speak up?

Protect wanted to know if the media reports reflected the reality, namely that it is even harder to speak up and be heard during a pandemic. (Protect, 2020)



(Protect, 2020)



Calls to The Protect Advise Line During The Pandemic - Poll

Do you think there has been an increase or decrease in calls to the Protect Advise line during the Review Period compared to 2019?

Choose 1 answer

Increase in Calls to Protect

Decrease in call to Protect

Report Findings

From the first few weeks of lockdown – end of September there was a **37% increase in calls to the Advice Line compared to 2019.**

Many of the whistleblowers wanted advice on Covid-specific concerns.



(Protect, 2020)

Key Findings



Employers ignored **41%** of all whistleblowers raising Covid-19 concerns, this figure climbed to **43%** if the whistleblower was raising a concern about public safety risks.



Almost half of concerns raised regarding 'increasing risk to public safety' were from health and care key workers, with just 10% saying their employers investigated their concerns.*

62%

Furlough fraud within the workplace made up **62%** of Covid-19 cases to the Advice Line – and is the fastest emerging issue Protect has dealt with in its history.



20% of whistleblowers were dismissed after raising concerns about Covid-19 issues.

32%

Managers were more likely to be dismissed for raising Covid-19 concerns, with **32%** of managers compared with 21% of non-managers losing their jobs.

(Protect, 2020)

Report Findings

Protect found that too many whistleblowers feel ignored and isolated once they raise their concerns and that these failing are a systematic problem.

(Protect, 2020)



Report Findings

It is inexcusable for a whistleblower's concerns to be ignored, especially during a pandemic when the concerns could be a matter of life and death.

(Protect, 2020)



Increasing Risk to Public safety

The top three types of concerns raised for this category were **lack of PPE, lack of social distancing and failure to observe government guidance** which made up **68%** of the concerns raised in this area.

68%



Just under half of the concerns raised about risks to public safety came from the health (**29%**) and the care sector (**19%**) which reflects that many of the whistleblowers here were working on-site as key workers rather than at home.

Protect Legal Support Network case study: Care worker raising Covid-19 safety concerns dismissed by bullying managers

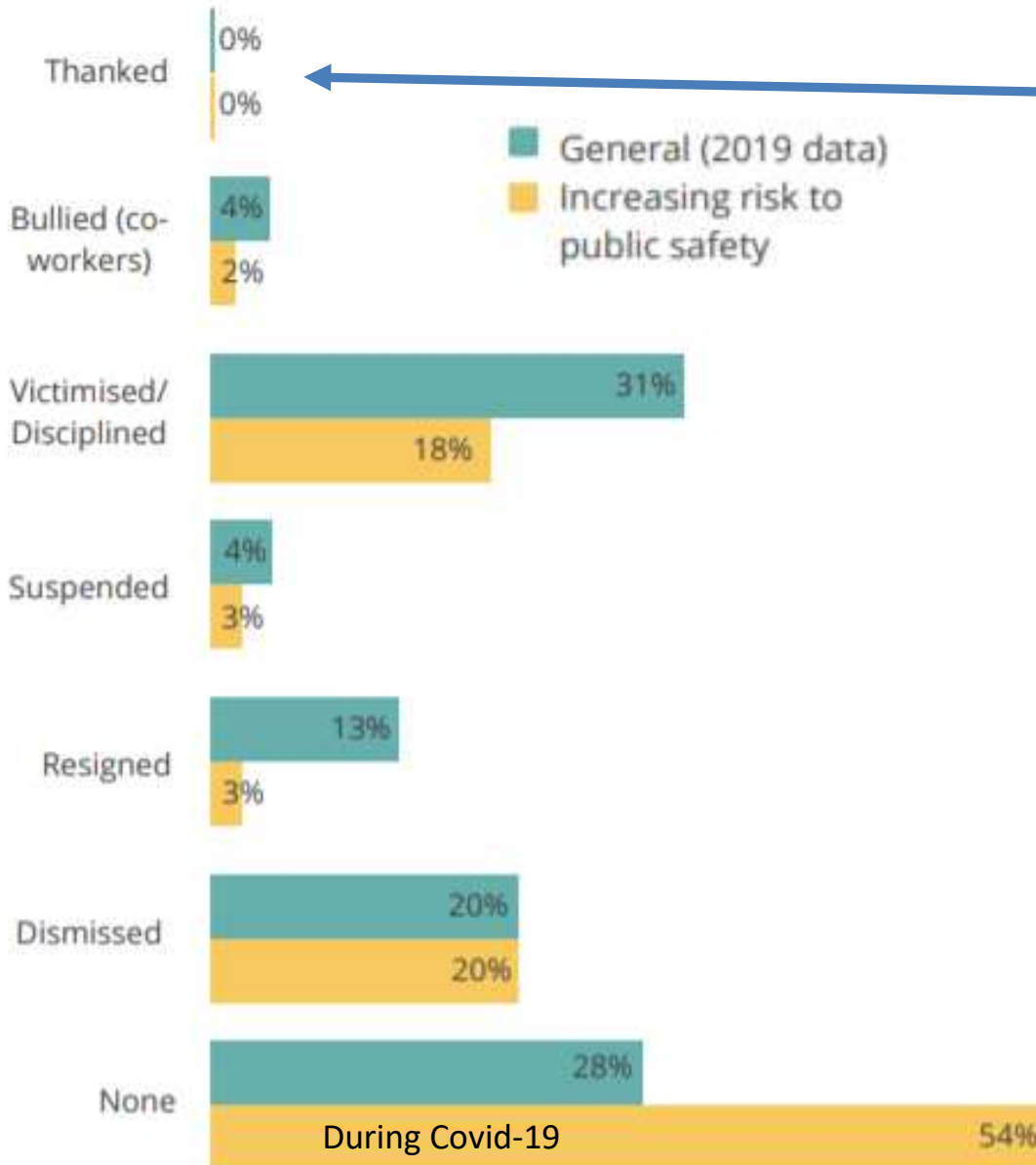
Raj worked as a care assistant for a company of care homes. Raj raised concerns that an outbreak of Covid-19 within the home had been handled poorly and a decision taken by the home not to refer a patient to hospital had resulted in their death. Raj also raised concerns about patients being treated outside of the Care Quality Commission's Regulations on Dignity and Respect.

These issues were reported to Raj's manager and the CQC. Following a period of targeted bullying by managers within the home, Raj was dismissed by his employer on the grounds of poor conduct which were unfounded. Protect advised Raj of his rights under the Public Interest Disclosure Act 1998 and reassured him that he had done the right thing. We secured pro bono support for Raj from a member of Protect's Legal Support Network who also offered to represent him.

Some Good News?



Treatment of the whistleblower



Please thank whistleblowers.

During Covid-19 workers faced less unfavourable treatment when they raised concerns about increasing risk to public safety than in the previous year*.

** The rates of dismissal stay worryingly constant - 20% in 2019 and 20% during lockdown.*



Consequences of Speaking Up During the Pandemic - Poll

Who is Was More Likely to Be Dismissed Following Raising Concerns During the Pandemic (according to data from Protect)?

Non-Management Workers

Managers

Choose 1 answer



Treatment of Whistleblowers

Bad news for managers though...

Protect believe this suggests that although they are more senior, they are **expected to deal with or tow the line on issues as they come up rather than expose them.**

Managers were dismissed at a higher rate than non-management workers

21%

non-
management
workers



32%

managers

Report Findings

Calls for the Government to put in place legal standards on whistleblowing arrangements through amending the legal protection for whistleblowing, the Public Interest Disclosure Act 1998 (PIDA) or through the introduction of an ACAS Code of Practice for Whistleblowing.

(Protect, 2020)



Call For Change



A requirement to have a whistleblowing policy



A means within the organisation to raise concerns confidentially



A designated senior manager or director who is responsible for the effectiveness of the whistleblowing arrangements and the handling of the concerns raised



Diligent follow up of the concerns raised



Feedback to the whistleblower on any action taken within a reasonable time frame and not exceeding three months



(Protect, 2020)

Freedom To Speak Up Guardians

Freedom to Speak Up
Guardians have reported
receiving 9,754 speaking up
cases in the first half of 2020,
an increase of 34% on the
same period last year.



National Guardian

Nearly a quarter of comments referenced matters regarding the pandemic, including social distancing, personal protective equipment, redeployment of workers and general anxiety around the pandemic (including risk to households).



**National
Guardian**

Freedom to Speak Up

Worker safety and wellbeing during the pandemic was also a key theme, with some individuals noting their reluctance to speak up due to the pandemic.

The Pandemic and Whistleblowing

The pandemic highlights the role whistleblowing plays in all of our lives and the perils of not listening to whistleblowers and their concerns.



(Protect, 2020)

Ask yourself these questions

- ✓ If you were speaking up at this point in time, what would you want to see that would encourage you?
- ✓ How do you foster the environment so that your team feel encouraged to speak up to you, especially during a pandemic?

Identify any barriers to speaking up and how you can mitigate these for your team.

UPDATE!

"Putting whistleblower protection at the top of the agenda"

All Party Parliamentary Group for Whistleblowing

The All Party Parliamentary Group (APPG) on Whistleblowers was set up with the aim to provide stronger protection for whistleblowers. This APPG is chaired by Mary Robinson MP.

To look at the work of the APPG on Whistleblowing visit the website

<https://www.appgwhistleblowing.co.uk/>

References

- Department for Business, Innovation and Skills (2015) *WHISTLEBLOWING Guidance for Employers and Code of Practice*. London: Department for Business, Innovation and Skills. https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/415175/bis-15-200-whistleblowing-guidance-for-employers-and-code-of-practice.pdf
- Green, A, (2020) *Obituary - Li Wenliang*. The Lancet, OBITUARY| VOLUME 395, ISSUE 10225, P682, FEBRUARY 29, 2020. [https://www.thelancet.com/journals/lancet/article/PIIS0140-6736\(20\)30382-2/fulltext](https://www.thelancet.com/journals/lancet/article/PIIS0140-6736(20)30382-2/fulltext)
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- National Guardian (2020) *Record number of cases brought to Freedom to Speak Up Guardians*. London: National Guardian's Office. <https://www.nationalguardian.org.uk/news/record-number-of-cases-brought-to-freedom-to-speak-up-guardians/>
- Protect (2020) *THE BEST WARNING SYSTEM: WHISTLEBLOWING DURING COVID-19 OCTOBER 2020 An examination of the experiences of UK whistleblowers during a global pandemic*. London: Protect.



**Sexual Abuse and Care –
Promoting sexual safety through
empowerment Report by the
Care Quality Commission**

Karen Littleford,
Safeguarding Adults Lead,
Shropshire Partners in Care

Promoting sexual safety through empowerment. A review of sexual safety and the support of people's sexuality in adult social care.

This report looks at how people are kept safe from sexual incidents in social care services, and also how they are supported to express their sexuality.

(CQC, 2020)



Making sure people are safe from sexual abuse and supported to talk about their sexuality

February 2020



Easy read version of 'Promoting sexual safety through empowerment: A review of sexual safety and the support of people's sexuality in adult social care'



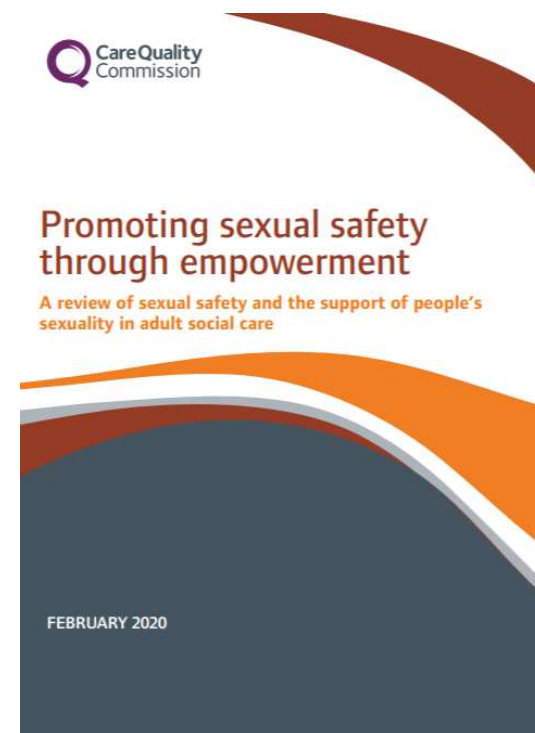
Three-month Review Period

'Notifications' to CQC 1 March 2018 to 31 May 2018 about a sexual incidents including incidents observed by staff, as well as allegations of abuse.

661 statutory notifications that described 899 sexual incidents or incidents of alleged sexual abuse in adult social care services.

The notifications were approximately 3% of the total notifications of abuse or alleged abuse.

(CQC, 2020)



Type of Sexual Assault

Almost half (48%) of the incidents reported were categorised as sexual assault, defined as sexually touching another person without their consent

The second most common type of incident (11%) was exposure and nudity

8% were categorised as sexual harassment

47 (5%) allegations of rape

(CQC, 2020)



Promoting sexual safety through empowerment

A review of sexual safety and the support of people's sexuality in adult social care

FEBRUARY 2020

Who Was The Potential Source Of Risk?

- most incidents were alleged to be carried out by **people who use services** (nearly **60%** of the notifications)
- **16%** of cases, the alleged incidents were carried out by **employed staff or visiting workers**
- **8%** were about **friends or relatives**



Where Were The Notifications From?

661 notifications –

- **46% from residential care homes**
- **28% from a nursing home**
- **12% from a domiciliary care service**
- **2.5% from other services** (supported living, Shared Lives, and extra care housing)

Rest of the notifications (11.5%) were from services that provide more than one type of care provision

(CQC, 2020)



Action

Managers and staff reported that they intervened and prevented or stopped any inappropriate sexualised behaviours as soon as they could and involved the relevant agencies, such as the police, in investigations.

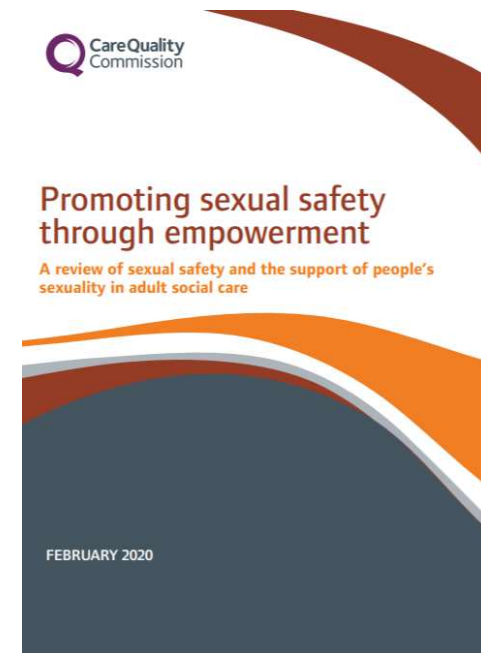
Sex is a Taboo Subject

Stakeholders told CQC that sex is often seen as a 'taboo' subject.

Staff, providers and families can be reluctant to raise issues.

This can affect people's wellbeing, but also means that, **where there is unacceptable or predatory behaviour, this can be overlooked or normalised.** This reluctance can be due to **uncertainty about the issue, a fear of getting things wrong, or a fear of enforcement or litigation as a result of reporting.** This is understandable when there is a lack of guidance for providers.

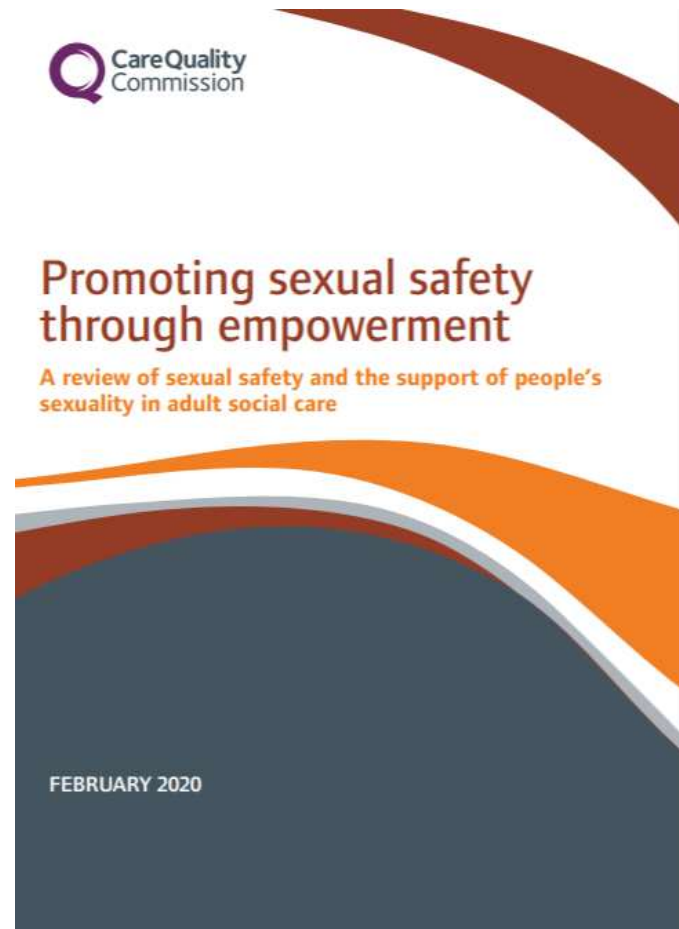
(CQC, 2020)



Although sexual incidents are not common (around 3% of the total notifications of abuse or alleged abuse CQC received during the review period).

The impact and consequences can be life-changing.

(CQC, 2020)



Learning From The Review



People are better protected when they are empowered to speak out about unwanted sexual behaviour and can speak openly about their sexuality

People want to be able to form and maintain safe sexual relationships if they wish

The impact of people's health conditions on sexual behaviour is not well understood

Women, particularly older women, were disproportionately affected by sexual incidents

There are emerging concerns about the use of social media, mobile phones and the internet in sexual abuse

Joint-working with other agencies, such as local authorities and the police, is vital to keep people safe



Recommendations

A culture must be developed where people and staff feel empowered to talk about sexuality and raise concerns around safety.

CQC recommends that providers and leaders across the adult social care sector **develop a culture, environment and processes that support people's sexuality, keep them and staff safe from sexual harm, and promote people's human rights.**

Considerations

What are the implications for your service if

- nearly 60% of notifications were about sexual assault by another adult who uses the service?
- 16% of alleged incidents were carried out by employed staff or visiting workers
- 8% were about friends or relatives

How good are we at '**believing the unbelievable**', that someone who uses the service may be experiencing sexual abuse?

Be wary of operating under the rule of optimism – that sexual abuse couldn't be happening here, we might need to exercise our professional curiosity?

Evidence Review

Following the review Skills for Care (in consultation with CQC and DHSC), are completing an extensive evidence review of all the existing learning materials surrounding supporting sexuality and intimate relationships for social care staff across client groups.

This review will examine what existing learning materials are available, how are they being used and what impact they have.



Supported Loving

Evidence Review

Supported Loving – Choice Support are running a series of focus groups and a survey for staff supporting specific client groups to discuss the training/ learning materials are being used and how helpful they are in addressing the issues staff encounter.

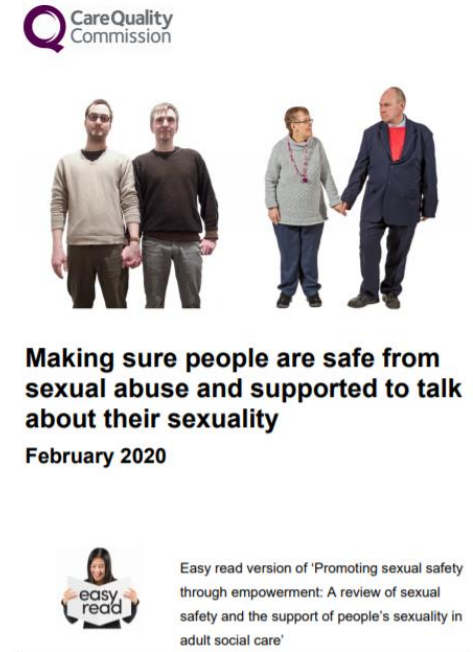
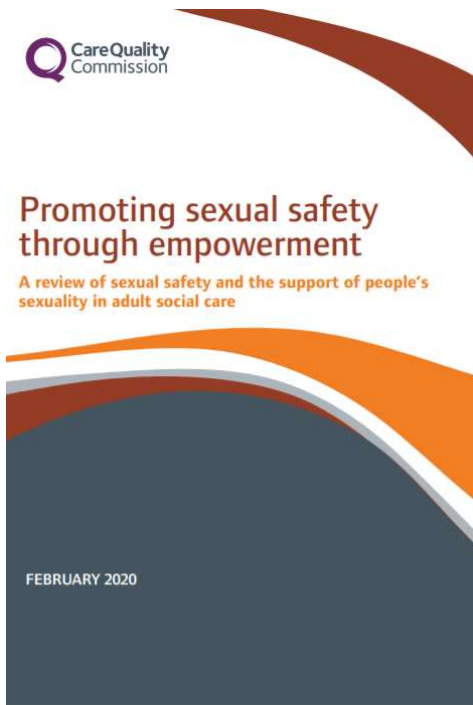
They are keen to hear from organisations that do not currently provide training in this area regarding the key issues staff face and what they believe training on sexuality and intimate relationships needs to cover.

Link to survey <https://forms.office.com/Pages/ResponsePage.aspx?id=uTpSACUQX0-3ePIRKKsuXrUcEZ3hMvBLggoNGhMbHuFUN0RSTjdGVUF5M1NMNkg0VE9YNkdQSzNERi4u>

- Links in 'resources section to focus group sessions

Care Quality Commission - Promoting sexual safety through empowerment

Full report, Summary and Easy Read version available from <https://www.cqc.org.uk/publications/major-report/promoting-sexual-safety-through-empowerment#:~:text=Overview,towards%20protecting%20and%20supporting%20the> m.



References

Care Quality Commission (2020) Promoting sexual safety through empowerment. A review of sexual safety and the support of people's sexuality in adult social care. Care Quality Commission. <https://www.cqc.org.uk/publications/major-report/promoting-sexual-safety-through-empowerment>

Resources, Reports and Webinars



Evidence Review



Supported Loving

Planned focus groups – click to book a place

Addressing learning materials surrounding supporting sexuality and intimate relationships for social care staff across client groups

- **Staff supporting people with a learning disability 19/01 - 11am** <https://www.eventbrite.co.uk/e/135480952175>
- **Staff supporting people with a learning disability 19/01 – 2pm** <https://www.eventbrite.co.uk/e/135481525891>
- **Staff supporting autistic people 20/01- 11am** <https://www.eventbrite.co.uk/e/135486161757>
- **Staff supporting people with an acquired brain injury 20/01– 2pm**
<https://www.eventbrite.co.uk/e/135487776587>
- **Staff supporting older people 21/01 - 11am** <https://www.eventbrite.co.uk/e/135474304291>
- **Staff supporting older people 21/01 – 2pm** <https://www.eventbrite.co.uk/e/135475078607>
- **Staff supporting people experiencing poor mental health 22/01 -11am**
<https://www.eventbrite.co.uk/e/135476476789>
- **Staff supporting people experiencing poor mental health 22/01 - 2pm** <https://www.eventbrite.co.uk/e/135479872947>
- **Staff supporting disabled people 25/01 - 11am** <https://www.eventbrite.co.uk/e/135491836731>
- **Staff supporting disabled people 25/01 – 2pm** <https://www.eventbrite.co.uk/e/135495230883>

Recorded 2020 Supported Loving Webinars



Find all Supported Loving webinars on the link below, with discussion about good support around sex and relationships for people with learning disabilities.

<https://www.choicesupport.org.uk/supported-loving-webinars>

The King's Fund >

Free
online
event

**Register
here:**

<https://webinars.kingsfund.org.uk/whats-in-store-for-health-and-care-in-2021/register?redirect=%2Fwhats-in-store-for-health-and-care-in-2021>

- What's in store for health and care in 2021? Thursday 28 January 2021, 10.00-11.00am
- This free online event will provide insight into the wider UK health and care landscape in 2021 and will explore how recent trends, the impact of the Covid-19 pandemic and future developments could affect people working in the sector, patients and the wider population.
- Speakers will discuss some of the big issues that The King's Fund hope to see progress on in 2021, including health and care staff wellbeing, social care reform, population health and health inequalities, and legislative changes to support the integration agenda.

Safeguarding Adults Review – Luke

Luke, aged 67 at the time of his death, had been a resident in a care home for about 18 months, he had a long history of neglecting his own health and well-being before moving there. Luke had experienced a number of traumatic events in his life and, although Luke died from a diabetic foot ulcer, the focus of the report surrounds how agencies worked together in their approach to Luke and concerns about his mental capacity and neglect of his own wellbeing.

Access the full SAR and associated documents here -

<https://ssab.safeguardingsomerset.org.uk/about-us/publications/learning-from-serious-cases/>

One Minute Guide - Safeguarding Adults for Coronavirus Volunteers

The Association of Directors of
Adults Social Services.

This short guide gives volunteers
some information about how to
protect adults who are at risk of
abuse or neglect. This guide also
includes some examples of
situations you may be faced with
and gives advice on what to do.

<https://www.local.gov.uk/sites/default/files/documents/Safeguarding%20for%20Volunteers.pdf>



Care Quality Commission

Safety and speaking up during the COVID-19 emergency

This is a joint statement shared with providers of health and adult social care from:

Professor Ted Baker, Chief Inspector of Hospitals
Dr Rosie Benneyworth, Chief Inspector of Primary Medical Services and Integrated Care
Kate Terroni, Chief Inspector of Adult Social Care
Dr Henrietta Hughes, National Guardian for the NHS

<https://www.cqc.org.uk/news/stories/safety-speaking-during-covid-19-emergency>





COVID-19 and safeguarding adults

Frequently Asked Questions

<https://www.local.gov.uk/sites/default/files/documents/COVID-19%20safeguarding%20adults%20FAQs%20final.pdf>

Michael Preston-Shoot on behalf of Local Government Association and ADASS (March 2020)

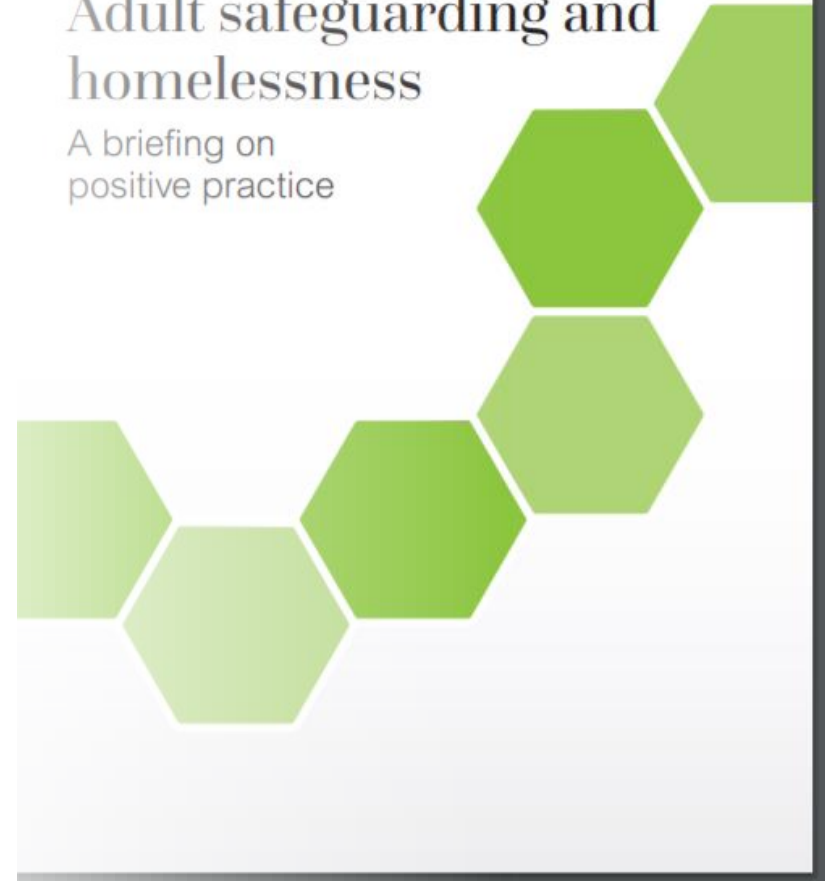
Adult safeguarding and homelessness. A briefing on positive practice.

<https://www.local.gov.uk/adult-safeguarding-and-homelessness-briefing-positive-practice>



Adult safeguarding and homelessness

A briefing on positive practice



**COVID-19 updates
for social work**



**Principal Social Worker Guidance for Safeguarding Adults during the Covid19
Pandemic May 2020**

This will reference the need to carry out safeguarding remotely, within the context of lone working and needing to promote the safety of staff and people with care and support needs.

Consideration will also be given to when it is appropriate to carry out work remotely (e.g. by telephone) and when it is essential for a face-to-face meeting/assessment to take place.

<https://www.local.gov.uk/sites/default/files/documents/PSW%20Safeguarding%20Advice%20Covid19.pdf>

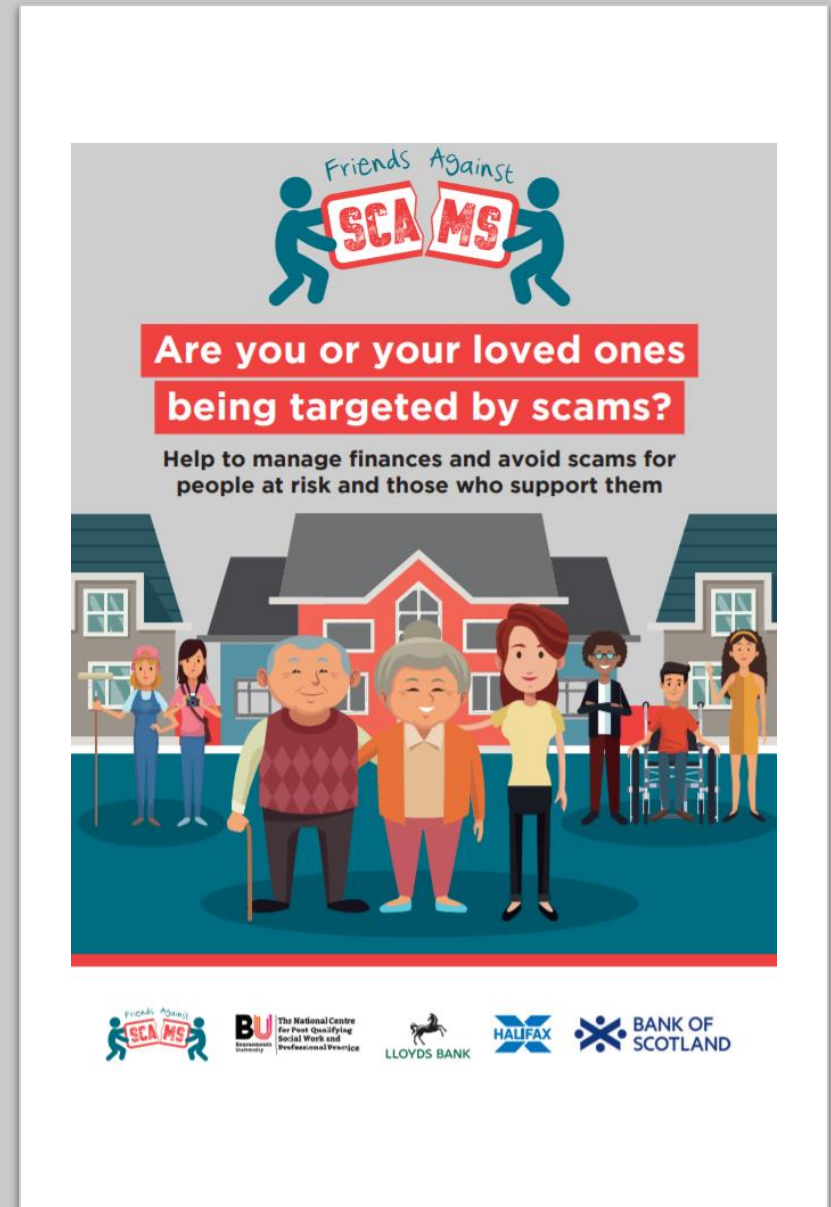
Further Resources

Samsi, K., Cole, L. and Manthorpe, J. (no date) *Investigating 'optimal time': Perspectives on the timing of people living with dementia moving into care homes*. London: NIHR Health and Social Care Workforce Research Unit, King's College London.

<https://www.sscr.nihr.ac.uk/wp-content/uploads/RF88.pdf>

Friends Against Scams (2020) *Are you or your loved ones being targeted by scams?* Eastbourne: Friends Against Scams.

[https://www.friendsagainstscams.org.uk/sh-opimages/Leaflet/Protection from scams guide.pdf?mc_cid=54aabb375&mc_eid=ac33b20933](https://www.friendsagainstscams.org.uk/sh-opimages/Leaflet/Protection%20from%20scams%20guide.pdf?mc_cid=54aabb375&mc_eid=ac33b20933)



Further Resources

Care Quality Commission (2020) *Out of sight – who cares?: Restraint, segregation and seclusion review*.

London: CQC

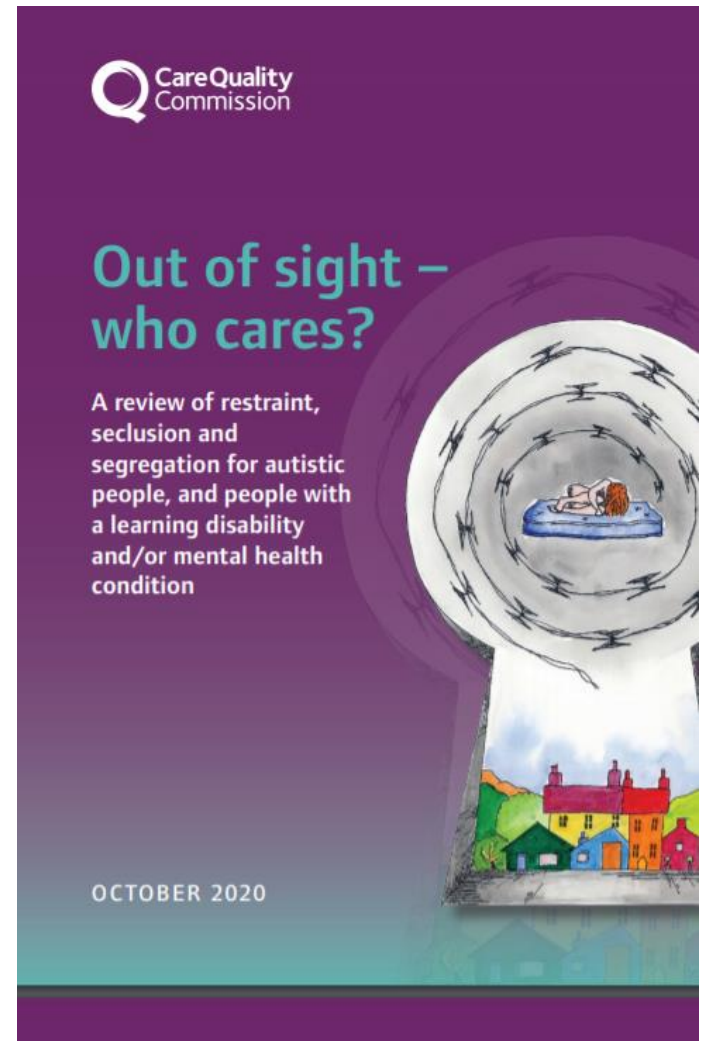
<https://www.cqc.org.uk/publications/hemed-work/rssreview>

Cleary, K. and Ivanova, D. (2020) *CQC: Out of sight? Who cares — a human rights issue*. London: CQC

<https://medium.com/@CareQualityComm/cqc-out-of-sight-who-cares-a-human-rights-issue-ec817dcc3e87>

CQC (2020) *Out of sight - who cares?*
21 Oct 2020. London: CQC

<https://www.youtube.com/watch?v=deRjypFbajk>



About the Care Quality Commission

Understanding Trauma Course

Free access has been arranged to a Solihull Approach 'Understanding Trauma' online course.

This is being offered for all health and care professionals with a work based postcode in Shropshire or Telford & Wrekin and is free of charge until March 2021 (usually £45 each learner).

<https://solihullapproachparenting.com/online-trauma/>



Online course
'Understanding trauma'
FREE for professionals
across Shropshire

Type 1 and Type 2 trauma. The window of tolerance.
Stages of going through a traumatic experience.
Neurology and trauma. Recognising trauma.
Recovery from trauma. SELF model.
Trauma, attachment and epigenetics.
Community trauma. Organisational trauma. Trauma aware community.

13 Modules, 3.75 hrs CPD

go to www.inourplace.co.uk
sign in and click 'unlock professional courses'
OR
go to www.solihullapproachparenting.com
Select 'Online courses for professionals'
Once registered as a professional, enter access code

Access Code:
DARWINPRF

To return to the course go to
<https://solihullapproachparenting.com/online-trauma/>
or visit www.inourplace.co.uk and click on
'Already have an account? Sign in'

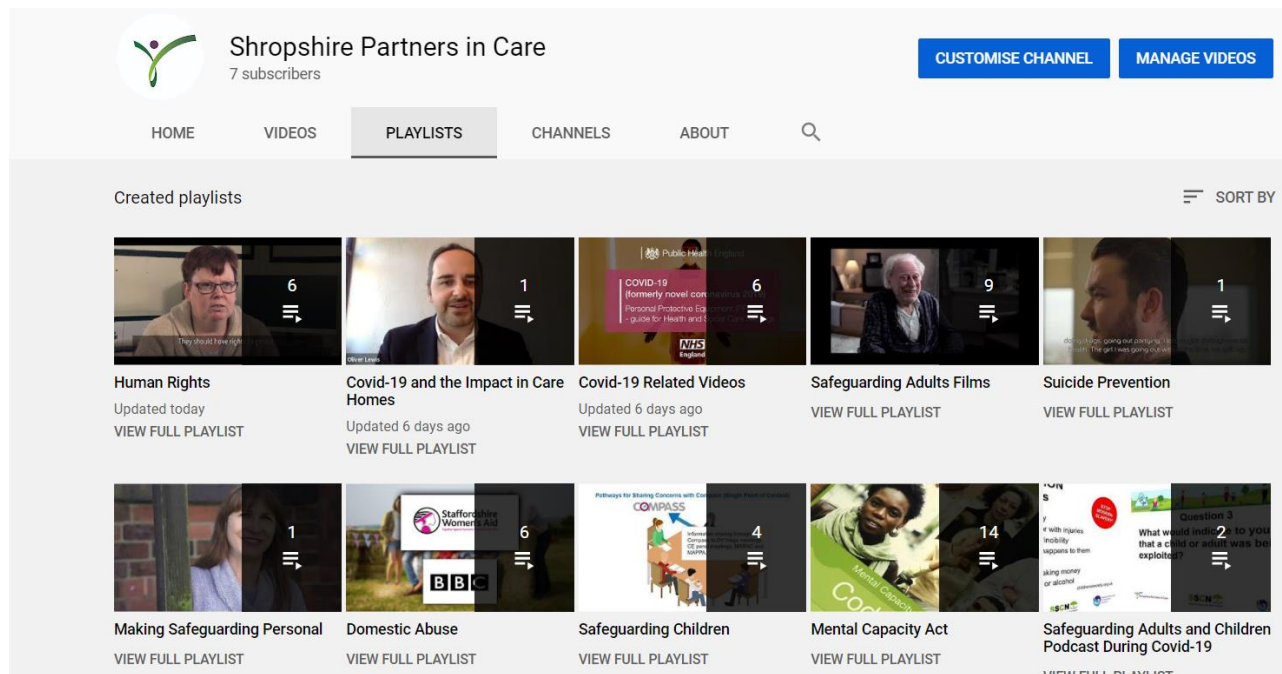
For technical support contact
solihull.approach-parenting@heartofengland.nhs.uk
or 0121 296 4448 Mon-Fri 9am-5pm

<https://mcusercontent.com/dc72fe0a58e5e15288a240e5f/images/853e85d6-cf03-4118-b4c4-7b085df55b06.jpg>

Further Resources

Shropshire Partners in Care YouTube Channel

https://www.youtube.com/channel/UCQ4WOazrhYa3MS4JAgOLDtg/playlists?view_as=subscriber



The screenshot shows the YouTube channel page for "Shropshire Partners in Care", which has 7 subscribers. The page is set to the "PLAYLISTS" tab. At the top right, there are buttons for "CUSTOMISE CHANNEL" and "MANAGE VIDEOS". Below the navigation bar, the "Created playlists" section is displayed, featuring a grid of 10 playlist thumbnails. Each thumbnail includes a video preview, a title, an update date, and a "VIEW FULL PLAYLIST" link. The playlists are:

- Human Rights**: Updated today, 6 videos.
- Covid-19 and the Impact in Care Homes**: Updated 6 days ago, 1 video.
- Covid-19 Related Videos**: Updated 6 days ago, 6 videos.
- Safeguarding Adults Films**: 9 videos.
- Suicide Prevention**: 1 video.
- Making Safeguarding Personal**: 1 video.
- Domestic Abuse**: 6 videos.
- Safeguarding Children**: 4 videos.
- Mental Capacity Act**: 14 videos.
- Safeguarding Adults and Children Podcast During Covid-19**: 2 videos.

Including
links to Alex
Ruck Keens
'Shedinar'
series

<https://www.mentalcapacitylawandpolicy.org.uk/shedinars/>



**COVID-19 and the
MCA 2005**

<https://www.mentalcapacitylawandpolicy.org.uk/resources-2/covid-19-and-the-mca-2005/>

**Mental Capacity Law and Policy
website**

<https://www.mentalcapacitylawandpolicy.org.uk/>

National
Association of
Designated
Safeguarding
Leads

Safeguarding
Together

Find out more here

https://www.nadsl.co.uk/?fbclid=IwAR3ecLLpnOnnpGHwCb1cHN_wMyhbakevp_gBD8p1ETJTOBzEpOv_dSP_1WBS

on Twitter

@NadslTogether



The National Association of Designated Safeguarding Leads (NADSL) launched on 1st Jan 2021. NADSL recognises the crucial work of designated safeguarding leads (DSLs) and other designated safeguarding officer roles and brings together, in one place, all that is needed to increase specialist knowledge, develop new skills, share good practice, receive support and broaden experience. NADSL represents: Safeguarding Together.