



# Shropshire Partners in Care

*Supporting social care providers in Shropshire, Telford & Wrekin*

## Safeguarding Adults Forum September 2023



**The views expressed by the presenters are their own and not necessarily those of partner agencies.**



✓ **CYBER & FRAUD PROTECT –**

PC Rebecca Smith & DC William Sneddon

✓ **Safe Care at Home Review –**

Karen Littleford, Safeguarding Adults Lead, Partners in Care

✓ **Safety is Everyone's Business –**

Rabinder Dhami, Prevention Manager, Prevention Department,  
Shropshire Fire and Rescue Service

✓ **Resources and Webinars**

Karen Littleford, Safeguarding Adults Lead (Partners in Care)



# CYBER & FRAUD PROTECT

PC Rebecca Smith

DC William Sneddon



Resources from National Cyber Security Centre for individuals and businesses

<https://www.ncsc.gov.uk/section/information-for/individuals-families>





**Shropshire Partners in Care**

# Safe Care at Home Review

Karen Littleford,  
Safeguarding Adults Lead,  
Shropshire Partners in  
Care

# Why Did The Review Happen?

**“We know that in the vast majority of cases, care and support in the community is provided in wonderful and kind ways that demonstrate the best qualities of our country.**

However, the passage of the Domestic Abuse Act in 2021 highlighted the need for a more considered review into the protections and support available for victims of abuse in care contexts.

This government committed to address this by completing the Safe Care at Home Review to consider how we can continue to protect people from harm”.

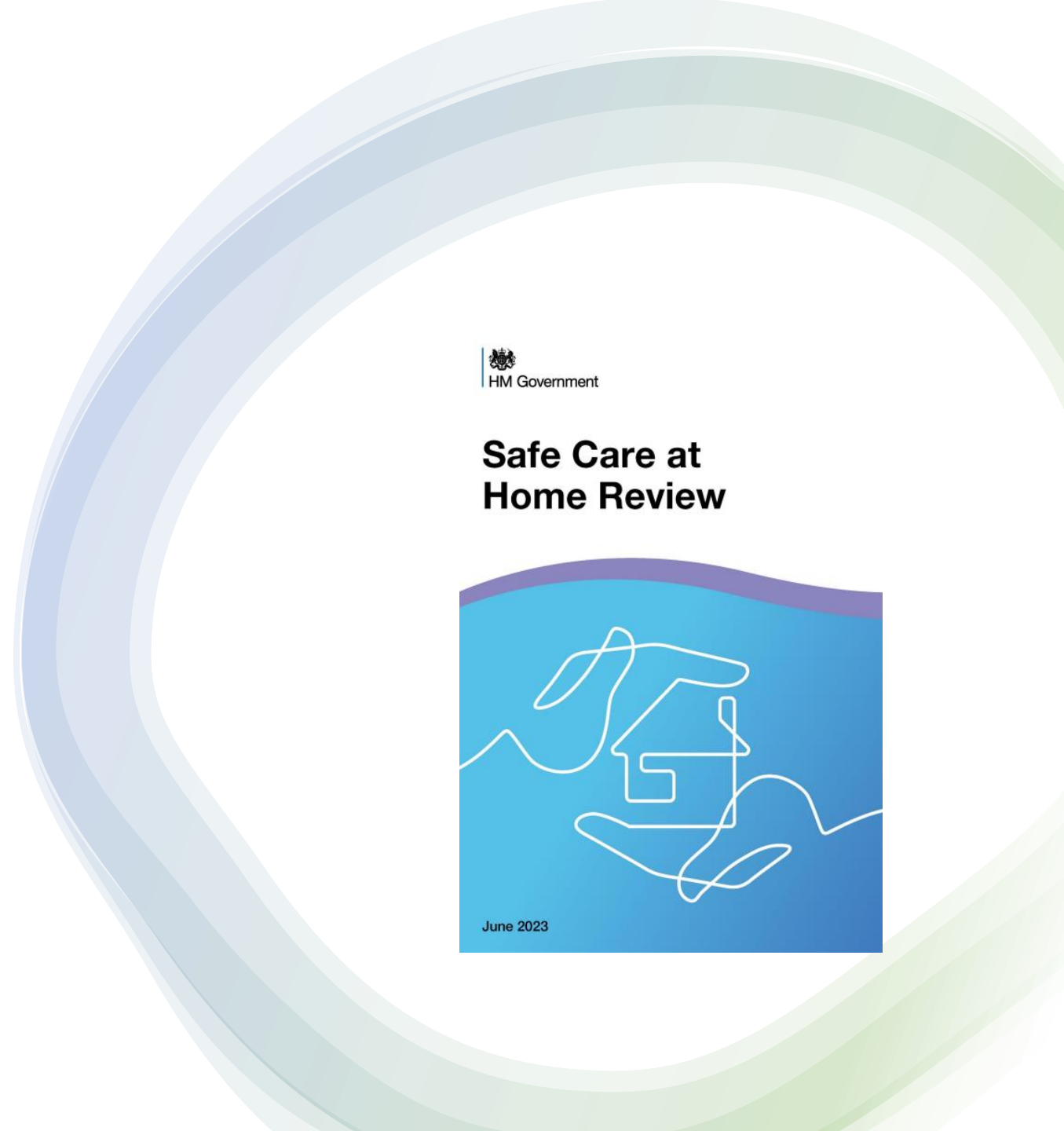
*Sarah Dines MP, Minister for Safeguarding*



# A Joint Review

The Safe Care at Home Review was jointly led by the Home Office and Department of Health and Social Care (DHSC).

(HM Government, 2023)





# Abuse in Care Relationships of All Forms is in Scope for The Review

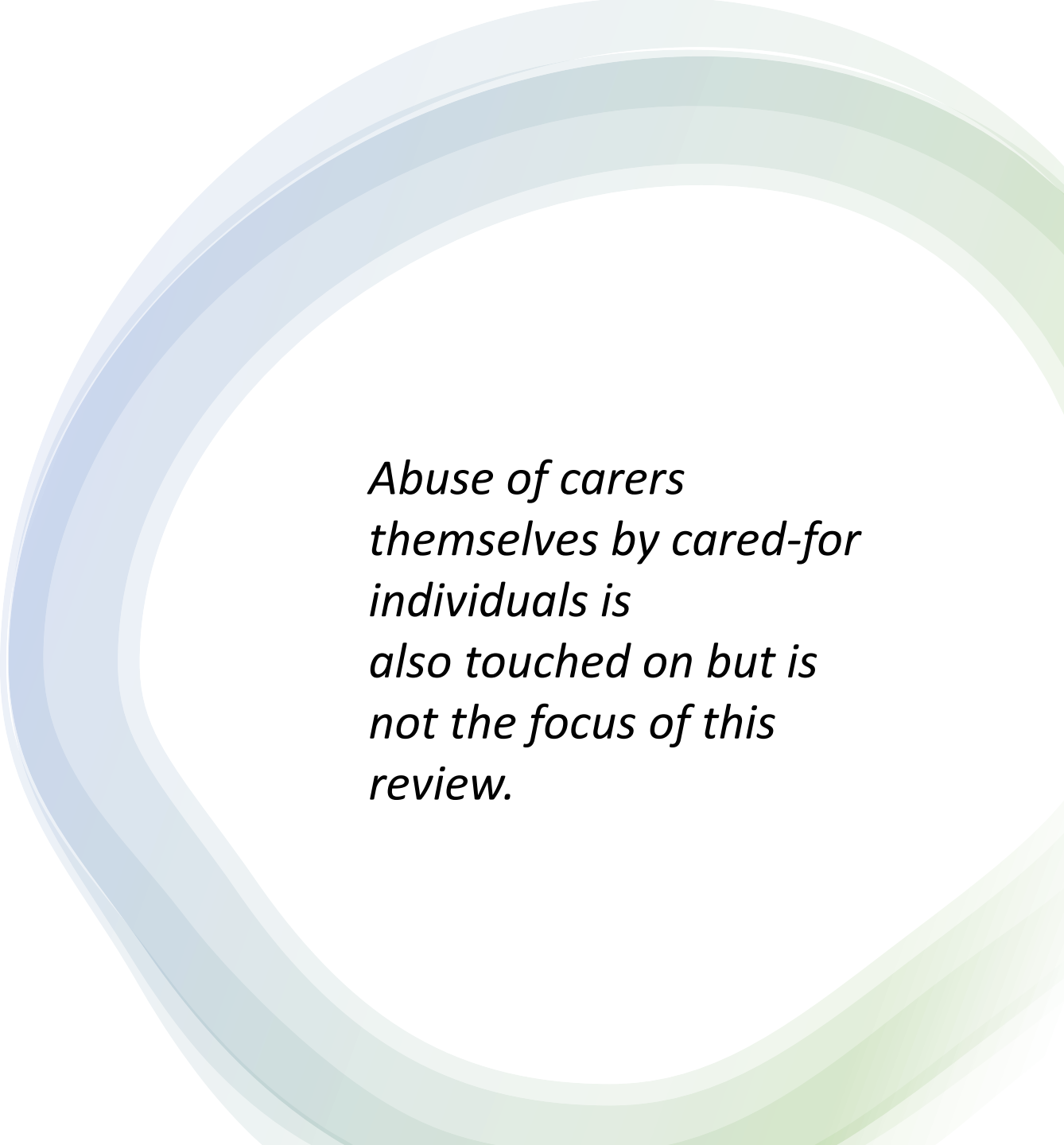
**“Personally connected”** individuals with caring roles. Defined by the Domestic Abuse Act 2021, includes family members, intimate partners and people who were or are civil partners.

**Unpaid carers** (e.g., neighbours or friends) who provide care for someone else.

**Paid carers:** employed care workers, personal assistants, and other paid individuals, in positions of trust, who provide care for an individual.

**Volunteers:** individuals who provide care as part of a voluntary organisation.

(HM Government, 2023)



*Abuse of carers themselves by cared-for individuals is also touched on but is not the focus of this review.*

# What Happens After The Review?

This review sets out clear actions requiring cross-government working, to take forward as we continue to build on our existing efforts to improve the system at large, in protecting and delivering quality services to victims and survivors and **improving our understanding of this horrific form of hidden abuse.**

(HM Government, 2023)

**“We know that the issues highlighted in the report will not be fixed quickly or easily; this report is the start of a journey to highlight and tackle these issues.”**

*Helen Whately MP, Minister for Social Care*

# The Challenges with Detecting, Reporting and Investigating in Care Relationships at home?

**Activity:** What do you think the challenges with detecting and reporting are (at home)?

# The Challenges with Detecting, Reporting and Investigating in Care Relationships

## These challenges could result from:

- Victims' dependence on carers
- The trust they place in carers
- The manipulation they experience and the gradual, systematic grooming strategies which some perpetrators employ
- Feeling unable to report because the abuser may be their only way of communicating with the community
- Being dependent on the perpetrator for care and support and feeling uncertain as to how they would be supported and cared for without the perpetrator.

**In addition**, characteristics or conditions such as age, mental illness and disability or dementia or fluctuating mental capacity, may also exacerbate barriers to reporting harm and abuse.



In care relationships,  
deciding what is deliberate  
abuse, neglect or  
inadvertent  
harm may not be clear-cut.  
This makes it all the more  
challenging to detect,  
report and investigate.

(HM Government, 2023)

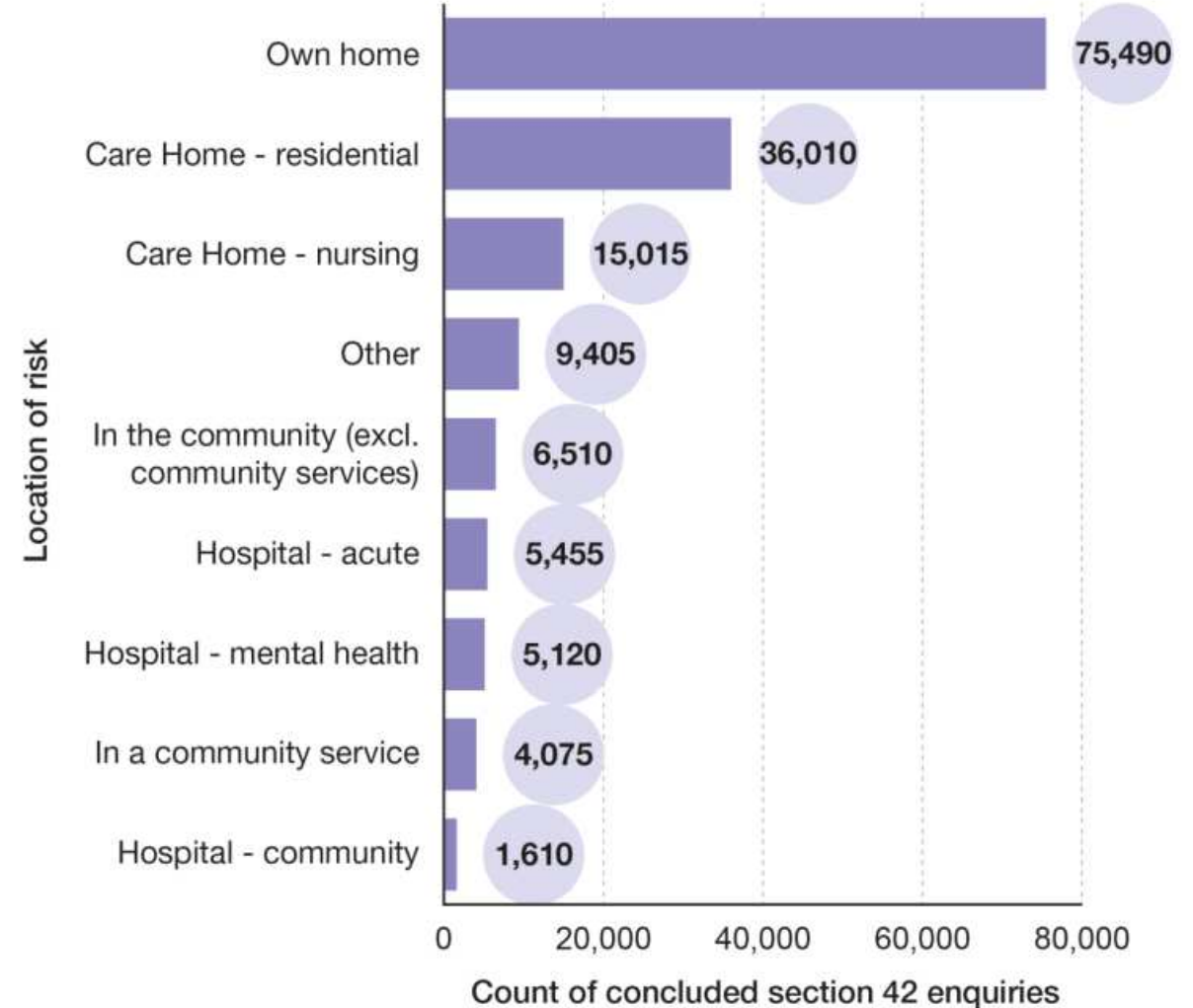
# Prevalence (2022 data) from the report

The majority of individuals involved in section 42 safeguarding enquiries were aged 85 and over (approximately 1 in 40 adults).

The most common location of the risk was the person's own home (48%).

2023 data can be found [here](#)

Figure 3: Most common location of risk of Section 42 enquiries in England, year ending March 2022



Source: NHS Digital. 2022. Safeguarding adults, England.

(HM Government, 2023)

# Legislation

The Care Act (2014) existing protections available to adults who are at risk of, or experiencing, abuse or neglect in their own home by the people providing their care are underpinned by the Care Act 2014 and the Care and Support statutory guidance.

- Care Act includes carers assessment

## Other key legislative milestones relevant to the Safe Care at Home Review

### **Mental Capacity Act**

Protects and empowers people who may lack the mental capacity to make their own decisions, including about their care and treatment.

2005

### **The Care Act**

Places the safeguarding of adults with care and support needs from abuse and neglect on a statutory footing.

2014

### **Domestic Abuse Act**

Introduces a statutory definition of domestic abuse, including economic abuse. Domestic abuse is defined in the context of "personally connected" individuals.

2021

### **Health and Social Care Act**

Established the CQC as an independent regulator for registration and inspection of health and adult social care services to ensure safety and quality of care.

2008

### **Criminal Justice and Courts Act**

Introduces criminal liability where a person has been placed under the care of a care worker such as in a hospital or care home and there has been 'ill treatment' or 'wilful neglect'.

2015

### **Health and Care Act**

Transforms how NHS England is organised, seeking to improve health and care service outcomes and to improve integration strategies.

2022



# Legal Literacy?

The majority of stakeholders said that, “all adults with care and support needs should be protected by existing legislative provisions (either by the Domestic Abuse Act 2021, where the perpetrator is “personally connected” to the person receiving care, or by the Care Act 2014, where the perpetrator is not)”.

Stakeholders made clear that a key issue leaving individuals at risk of abuse is the **inconsistent application and cross-professional variation in understanding of the existing legislation, rather than specific legislative gaps**, such as the scope of the Domestic Abuse Act 2021





Most stakeholders reported that **wider pressures on health and social care services** are impacting a system, which was also perceived by stakeholders as fragile, under strain and facing difficulties in upholding safeguarding provisions for people with care and support needs. Such pressures include **workforce issues and turnover, the impacts of COVID-19, concerns over the quality of staff training and cost of living pressures.**



# Eight Findings – Under Three Themes



**leadership and accountability**

**effectiveness of the local response to abuse in the home**

**research, evidence and learning**

(HM Government, 2023)

# Eight Key Findings – Under Three Themes

## Leadership and Accountability



Oversight of safeguarding in England is fragmented and there is limited accountability.



Competing pressures and insufficient resources available have a negative impact on the safety of people with care and support needs.



There is limited sharing of information and learning from best practice and failures

(HM Government, 2023)

# Eight Key Findings – Under Three Themes

## Effectiveness of the local response to abuse in the home



There is varying implementation of the Care Act 2014 safeguarding provisions between different local areas.



This type of harm and relevant legislation is poorly understood by frontline professionals.



Frontline professionals often lack the necessary tools and resources to fully protect and support people with care and support needs who are, or are at risk of being, abused in their own home by the person providing their care.

(HM Government, 2023)

# Eight Key Findings – Under Three Themes

## Research, Evidence and learning



There is a lack of available data on the prevalence of abuse in care relationships and the data that is available is poorly utilised.



There is a lack of understanding into the causes of abuse in care relationships.

# Commitments Following The Review

- DHSC and the Home Office will encourage the Domestic Abuse Commissioner, the Victims' Commissioner and the Chief Social Worker, to review, promote and disseminate best practices.
  - **DHSC will review sections of the Care Act 2014 guidance covering safeguarding roles and responsibilities. If changes to statutory guidance cannot be prioritised, DHSC will explore opportunities to develop or amend non-statutory guidance.**
  - **DHSC will explore how findings from the CQC local authority assessment framework could better support safeguarding outcomes.**
- DHSC will consider opportunities to strengthen the oversight of SARs, to monitor the effective implementation of SAR recommendations by reviewing the SAR National Escalation Protocol via engagement with SAB Chairs
  - **DHSC will explore commissioning another analysis of SARs**
  - The Home Office is funding the Domestic Abuse Commissioner to develop a National Domestic Homicide and Suicide Oversight Mechanism
  - Home Office will launch a public consultation on the Domestic Homicide Review statutory guidance
  - **DHSC will review any new and relevant evidence on powers of entry for social workers**
  - Home Office and Ministry of Justice will pilot the new Domestic Abuse Protection Orders in three pilot sites

(HM Government 2023, Spencer-Lane, 2023)

# What Will Government Do Post Review

- The Chief Social Worker team will support **updates to the 'Research in Practice' materials on training**, increase support and engagement for social workers in relation to unpaid carers, including undertaking carers' assessments and care needs assessments for the person being cared for.
- **The Home Office and DHSC will consider how to support agencies with statutory responsibilities to improve training among relevant frontline professionals on existing guidance and legislation to protect adults at risk of or experiencing abuse by people providing their care in their own home.** This will empower professionals to use the full range of legislative protective measures and powers available, including by working with the College of Policing on relevant training and guidance for police officers.

- The Home Office and DHSC will consider **how to use government channels to increase awareness amongst frontline staff of the prevalence and signs of abuse of adults by people providing care in their own home.**
- **Government will build on existing communication activities to help to raise public awareness of this form of abuse, with a focus on economic abuse and abuse of older people.**

# What Will Government Do Post Review

- The Health and Care Act 2022 includes provisions for the CQC to assess the performance of local authorities' delivery of their adult social care duties, as set out under the Care Act 2014, including those relating to safeguarding. **DHSC will work with the CQC to consider how the recommendations and outcomes of this review could inform CQC's new assessment of local authorities.**
- **To support strengthening evidence and data, the Home Office will build an online repository to hold all Domestic Homicide Reviews which will go live later this year.**

- **DHSC and the Home Office will work with other government departments and relevant independent partners to scope further research to better understand this form of abuse in line with the review's findings.**
- DHSC and the Home Office, working with other government departments, will consider ways in which to incorporate the voices of victims and survivors in policy-making and support operational safeguarding improvements, including where relevant the Domestic Abuse Commissioners' lead on victim engagement.

(HM Government, 2023)



# What Are WE Doing Locally?

All partners represented at the SSCP Adult Safeguarding and Protection Oversight Group have been asked to submit a response to the review

SAL =  
Safeguarding  
Adults Lead

## Shropshire Partners in Care Response to the review's findings:

- **disseminate any new information resulting from changes to statutory guidance** or opportunities to develop non-statutory guidance or amend statutory guidance
- **Include changes to guidance in training** and support or new materials resulting from this review
- **Share with members new materials** stemming from this review on 'prevalence and signs of abuse of adults by people providing care in their own home'
- Contribute to any CQC assessment of the local authorities in Shropshire and Telford and Wrekin if requested
- Contribute to SAR's
- SAL will **share published SAR's with members**
- SAL will **provide opportunities for the Project Officer from SSCP to present to the Forum on local SAR's (Lisa that is you!)**
- SAL will scan new research around findings from SAR's commissioned as a result of this review and share

# What Are WE Doing Locally?

SAL =  
Safeguarding  
Adults Lead

## Shropshire Partners in Care Response to the review's findings:

- SAL will utilise the information from the forthcoming Home Office led online repository to hold all Domestic Homicide Reviews
- SAL will seek access to the 'Research in Practice' materials on training when updated (if open access)
- We will use our social media platforms and training to share any communication activities to help to raise public awareness of this form of abuse, with a focus on economic abuse and abuse of older people
- We are **funding the personalisation of the Norfolk Safeguarding Adults animation about domestic abuse and older people 'Hidden Harms' so this relates to a Shropshire and Telford and Wrekin perspective**
- We responded to the original consultation on 'Powers of Entry' as part of the Care Act and would provide information if a new consultation takes place
- **SAL will continue to use the published data to inform training and awareness raising.** Going forward, this will include the new online repository which will hold all Domestic Homicide Reviews and associated analysis

# What will You Do? Some Reflective Questions

- How is the review relevant to your service?
- Are there any take away messages?
- How do you keep up to date with developments?
- How do you make your staff and volunteers aware of this issue?
- How do you ensure that your service provides 'Safe Care at Home'?

# Safe Care at Home Review



## Safe Care at Home Review

<https://www.gov.uk/government/publications/safe-care-at-home-review>



# References

- HM Government (2023) *Safe Care at Home Review*. London: Home Office and Department of Health and Social Care.  
<https://www.gov.uk/government/publications/safe-care-at-home-review>
- Spencer- Lane, T. (2023) *The Safe Care at Home Review*. LinkedIn.  
[https://www.linkedin.com/posts/tim-spencer-lane-90a01638\\_safe-care-at-home-review-activity-7073971471877828608-qozQ/](https://www.linkedin.com/posts/tim-spencer-lane-90a01638_safe-care-at-home-review-activity-7073971471877828608-qozQ/)

# Domestic Homicide Review Library



- Search the domestic homicide review library
- Use this service to find and view domestic homicide review documents that are available to the public.

<https://www.gov.uk/guidance/search-the-domestic-homicide-review-library>

## **Purpose**

The purpose of a domestic homicide review is to:

- help identify lessons we can learn from the death
- prevent further domestic abuse
- improve services for victims of domestic abuse

Some reviews contain graphic details that may be distressing to read.



# Safety is Everyone's Business

Rabinder Dhani – Prevention Manager  
Shropshire Fire and Rescue Service



Watch the video here -

<https://www.youtube.com/watch?v=dU2DKYb6Wmg>

Home Office - Fire Kills: It only takes one accident





# Fire Deaths

From April 2022 to March 2023 The service attended 186 Accidental Domestic Dwelling fires resulting in 6 fire deaths

There were 5 domestic fires which resulted in 6 deaths occurring from 14<sup>th</sup> December 2022 14<sup>th</sup> March 2023

In the 5 property fires only 1 person survived out of the 7 people involved in the fire

The highest number of fire deaths in the County for over 20 years



# Learning

Profile of people 4 out of the 6 fire deaths over the age of 65

4 out of the 6 the person lived alone

All 6 fire deaths the person had some form of illness

2 out of 6 fire deaths were emollient cream users

3 out of 5 fires were caused by a discarded cigarette.

Only 1 fire was in a socially deprived area



# Learning

**SFRS were aware of 3 out of the 5 properties but they had declined the visit**

**All of the 6 fire deaths were known to the GP surgery but no referrals were received from the GP to SFRS**

**In some cases there was up to 4 different organisations that were aware of these individuals but no one referred into SFRS**

**How everything changes after a fire and the impact on loved ones left behind**

**New added pressures ie waiting lists, cost of living, processing times does indicate a need for preparing and educating the public**



# Partnership Working

Set up as Task and Finish Group to look at bringing Partners together to look at raising awareness of Emollient Cream Safety and encouraging greater referrals to SFRRS

Pilot project with 2 Medical Practices to encourage referrals to our safe and Well visit program.

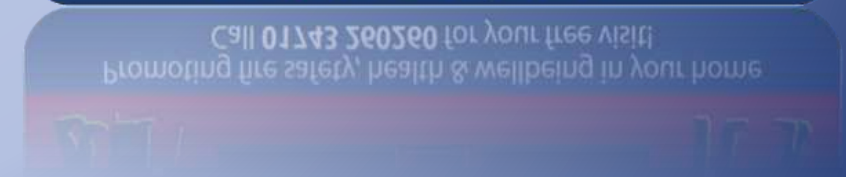
A range of training dates have been offered to our Partners to give them some pointers on how to raise a referral and some of the things to look out for in the home

We desperately need organisations to refer into SFRRS as we can support you in keeping vulnerable people safe in their homes



# Safe and Well Visits

- Carry out aprox 4000 Safe and Well visits a year
- Target the most vulnerable
- Signpost to both Local Authorities





# Online Home Fire Safety Check (HFSC)





# Referring to SFRS

Directly contacting the Prevention Team -  
01743 260200

Email – [safeandwell@shropshirefire.gov.uk](mailto:safeandwell@shropshirefire.gov.uk)

[rabinder.dhami@shropshirefire.gov.uk](mailto:rabinder.dhami@shropshirefire.gov.uk)

Contact 07591 174251



**Questions?**

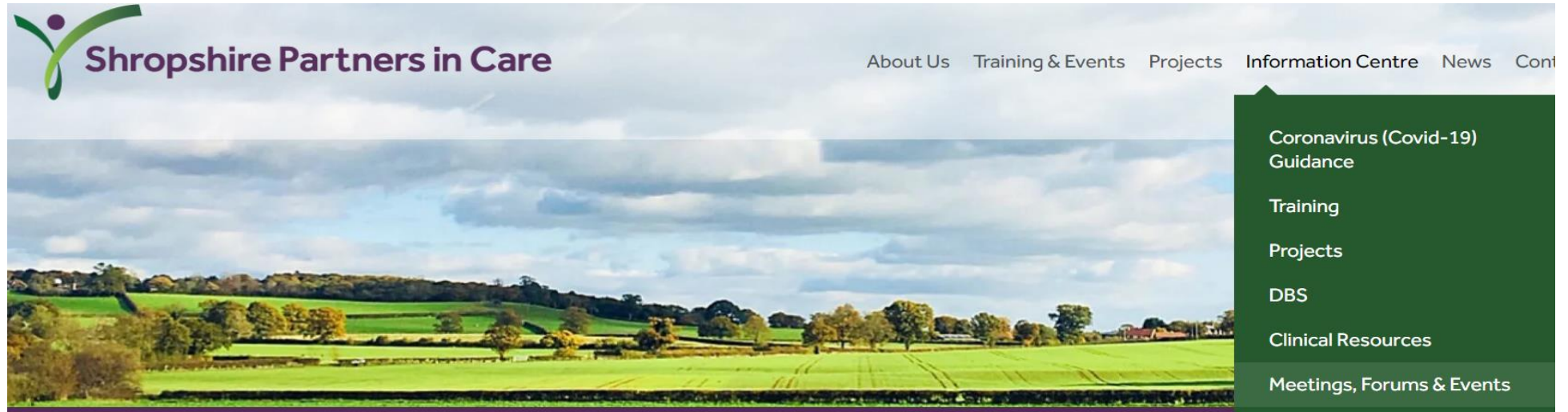
**Thank you for your time  
today**



# Webinars, Resources and Reports



# Access The Forum PowerPoint



**Shropshire Partners in Care**

About Us Training & Events Projects Information Centre News Cont

- Coronavirus (Covid-19) Guidance
- Training
- Projects
- DBS
- Clinical Resources
- Meetings, Forums & Events
- Wellbeing Resources
- Surveys
- Brexit Planning
- Other

Meetings, Forums & Events

9 please click here

ing approximately 240 inde

SPiC AGM & Event 2020- Our Care Stories	<a href="#">View &gt;</a>
SPiC and Shropshire Council Joint Forum	<a href="#">View &gt;</a>
Annual Seminar	<a href="#">View &gt;</a>
Networking Opportunity for Trainers	<a href="#">View &gt;</a>
Safeguarding Adults Forum	<a href="#">View &gt;</a>

[Send us a message](#)

# Research

An opportunity to get involved in PhD research

**Find out more from Jay Kirkham at [j.kirkham3@keele.ac.uk](mailto:j.kirkham3@keele.ac.uk)**



An Invitation to all Social Care Managers, Support Workers and Care Workers

Would you like to participate in research exploring Consent and the Mental Capacity Act?

Interviews will take place between October 2023 to April 2024 either at your place of work, Shropshire Partners in Care offices in Shrewsbury or online

- The research aims to listen to the experiences of social care practitioners using mental capacity law in practice.
- The purpose is to help inform and improve training around the law to support practice.

**Participants will be entered into a PRIZE DRAW to win £100 of Shropshire Partners in Care training credit!**

**Find out more from Jay Kirkham at [j.kirkham3@keele.ac.uk](mailto:j.kirkham3@keele.ac.uk)**

# Predatory Marriage



A documentary is due to be aired on channel 5 focussing on Predatory Marriage. Daphne has previously delivered a seminar during National Safeguarding Adults Week for Telford and Wrekin Safeguarding Partnership, Shropshire Safeguarding Partnership and Shropshire Partners in Care relating to predatory marriage. This was attended by the Chief Registrars across Telford and Wrekin and Shropshire which resulted in changes being made within our registry offices to reduce the risk of this happening locally. The link to the recorded seminar is below for those that were unable to attend in November last year

is <https://www.youtube.com/watch?v=wQlOg8Mr3HA&list=PLR7h4BzDDmvTp4VurrD5GdeJmkT0LuICV&index=1&t=2s> and full details of the documentary are below.

You can watch the documentary about our story – the third in the series “Inheritance Wars: Who Gets the Money” – Channel Five, 9pm, October 1, 2023 and on Channel Five catch-up after that.



“Your mother and her man friend – did you know they were married?”  
So, with a phone call from Joan Blass’s doctor, began a horrific series of events which have highlighted the gaps in safeguarding for the elderly and the vulnerable, both at the time of marriage and in the Law.

# WMADASS - Deprivation of Liberty in community settings: a one-day Conference

- The West Midlands Community DoL Virtual Conference will take place on Thursday 19<sup>th</sup> October 2023, starting at 09:15.
- **Date:** 19th October
- **Time:** 9.15 to 4.30
- **Cost:** Free
- Who should attend: Social workers in both Adults and Childrens Services, Occupational Therapists, Speech and Language Therapists, Local Authority Lawyers
- Speakers include: Alex Ruck-Keene Hon KC, Barrister 39 Essex Chambers, Neil Allen, Barrister 39 Essex Chambers, Alice Roe Nuffield Research and others. The day will include other speakers sharing difference practice models of community dol teams.



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# Shropshire Fire & Rescue Service Look and Refer

The Prevention Team from Shropshire Fire & Rescue Service are pleased to announce a brand new, interactive face to face training session to help carers who care in clients homes to identify fire risks within the homes they visit. The training is free and designed for those of you who help provide care in the clients own homes, as well as those who manage teams of carers. This short training session will give you the confidence to identify fire risks and subsequently refer into the Fire Service if required.

# Look and Refer

18<sup>th</sup> October 2023

23<sup>rd</sup> January 2024

21<sup>st</sup> March 2024

2024 dates to be  
announced  
shortly

01743 250200

[safeandwell@shropshirefire.gov.uk](mailto:safeandwell@shropshirefire.gov.uk)



**Shropshire**  
Fire and Rescue Service



## Look and Refer

### Free Fire Safety in the Home Awareness Training

Join us for an interactive session with our Prevention Team about identifying fire risks within the homes you visit



**Sessions start at 1:30pm. Dates available at:**

- Wednesday 12th July 2023 - Craven Arms - Fire Station
- Wednesday 18th October 2023 - Telford Central - Grosvenor House
- Tuesday 23rd January 2024 - Shrewsbury - Fire Station
- Thursday 21st March 2024 - Oswestry - Aico, Maesbury Road

Sessions last 90 minutes and could help save lives

**Contact us to book or for more information**

 [safeandwell@shropshirefire.gov.uk](mailto:safeandwell@shropshirefire.gov.uk)  01743 250200

# National Safeguarding Adults Week



Safeguarding Adults Week is a time for organisations to come together to raise awareness of important safeguarding issues. The [Ann Craft Trust](#) have themed the week around 'Safeguarding Yourself and Others' and the following free live events hope to raise awareness of these themes.

It is hoped the week will enable more organisations and individuals to feel confident in recognising signs of abuse and neglect, and the recording and reporting of safeguarding concerns.





# National Safeguarding Adults Week

## Monday 20th November

### **What's My Role in Safeguarding Adults?**

**Safeguarding is Everybody's Business** – delivered by Karen Littleford (Shropshire Partners in Care)

**Time:** 10:00am – 11:30am **Platform:** Zoom

**Webinar Outline:** This webinar will consider why safeguarding really is our role.

**Book a place:** [Shropshire Partners in Care Members](#), non-members email [dwarman@spic.co.uk](mailto:dwarman@spic.co.uk)

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**Domestic Abuse Focus Lunch and Learn Seminar** – delivered by Steve Clark (West Mercia Police) and Paul Cooper (ICB):

**Time:** 12.00pm -1.30pm **Platform:** Teams

**Book a place:** email [partnerships@telford.gov.uk](mailto:partnerships@telford.gov.uk)

**Learning Objectives:** The session will cover the following topics:

- Different forms of domestic abuse
- Warning flags to look out for
- The role of the DARO
- MARAC process
- The role of a DHR's
- Information on Clare's Law (DVDS)

## Tuesday 21st November

### **Let's Start Talking – Taking The Lead on Safeguarding**

**Human Rights and Adult Safeguarding Seminar** - Delivered by Dr Laura Pritchard-Jones, Senior Lecturer in Law, Director of Taught Postgraduate Programmes, School of Law and Programme Director, MA Safeguarding Adults: Law, Policy, and Practice

**Time:** 2:00pm – 3:30pm **Platform:** Zoom

**Webinar outline:** To consider in more detail the law around human rights, including some myth-busting about the Human Rights Act itself! The webinar will also consider how the law applies in situations where there are concerns about abuse and neglect of adults, and what a rights-based approach to adult safeguarding might look like.

**Book a place:** [Shropshire Partners in Care Members](#), non-members email [dwarman@spic.co.uk](mailto:dwarman@spic.co.uk)

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**Challenges and opportunities in systems leadership: Transitional safeguarding an effective response to complex problems?**

In this interview, Dez Holmes, Director of Research in Practice, talks about the way the current system often responds to young people's needs in siloed and fragmented ways, and how this needs to change. <https://www.youtube.com/watch?v=tKGncSP5kLQ>

**The Advocacy Project (2022) A safer route into adulthood: introducing transitional safeguarding.**

Speaker Dez Holmes talks about how we - as professionals and as communities - can protect young people from abuse and neglect as they move from childhood into adulthood. Introduction by Cllr Ketan Sheth. [https://www.youtube.com/watch?v=6qnP\\_vsaZhs](https://www.youtube.com/watch?v=6qnP_vsaZhs)

## Wednesday 22nd November

### **Who Cares For The Carers? Secondary and Vicarious Trauma**

Awareness session around support available for carers, delivered by Laura Thorogood (Telford and Wrekin CVS)

**Time:** 12.00 – 1.30pm **Platform:** Teams

**Book a place:** email [partnerships@telford.gov.uk](mailto:partnerships@telford.gov.uk)

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**Cyber & Fraud Protect “There's A Cyber Criminal Out There for Everyone”** – delivered by PC Rebecca Smith and DC William Sneddon

**Time:** 9:30am-11:00am **Platform:** Zoom

**Webinar Outline:** To develop a better understanding of cyber-crime and the work of the Cyber Crime Unit.

**Book a place:** : [Shropshire Partners in Care Members](#), non-members email [dwarman@spic.co.uk](mailto:dwarman@spic.co.uk)

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**Scams – red flags** – Delivered by Ben Deacon – Public Protection Officer (Scams), Shropshire Council.

**Webinar outline:** to recognise the signs of a scam and what to do if you spot/suspect the person you support is being scammed.

**Time:** 2:30pm – 4:00pm **Platform:** Zoom

**Book a place:** [Shropshire Partners in Care Members](#), non-members email [dwarman@spic.co.uk](mailto:dwarman@spic.co.uk)

# National Safeguarding Adults Week

## Thursday 23rd November

**\*\*\* All day drop in event at Telford Town Centre (9am – 5pm) \*\*\***

Safeguarding experts on hand to answer questions and raise awareness around domestic abuse, hoarding, self-neglect along with many other concerns.

**Care to Smile Programme Webinar** - delivered by Jill Allbutt, Oral Health Improvement Service Lead and Tom Seager, Clinical Director BDS MFDS RCS Edin Dip Cons Sed Cert Med Ed Dip SCD RCS Edin, Community Dental Services, Shropshire Community Health NHS Trust

**Time:** 11:00am-12:15pm **Platform:** Zoom

**Book a place:** [Shropshire Partners in Care Members](#), non-members email [dwarman@spic.co.uk](mailto:dwarman@spic.co.uk)

**Webinar Outline:** To raise awareness of issues around the impact of poor oral health and the Care to Smile programme for care and nursing homes that runs in Shropshire and Telford and Wrekin, Staffordshire and Stoke-on-Trent. As neglect and acts of omission are prevalent in section 42 enquiries this is an opportunity for attendees to reflect on whether oral health is an overlooked and misunderstood area of neglect.

**Resources** - Care Quality Commission Smiling matters: Oral health in care homes - progress report 2023 [here](#) and NICE Oral health for adults in care homes guideline [here](#).

## Friday 24th November

**Listen, Learn, Lead – Co-Production With Experts by Experience** – delivered by Katie Rae and the Making it Real Board

**Time:** 11.30-12.30 **Platform:** Teams

**Outline:** Our Making It Real Board is made up of people who use adult services or who are interested in the development of Adult Social Care (ASC) in Telford and Wrekin. As 'experts by experience' the board is uniquely placed to ensure that council leaders are kept in touch with the day to day realities for people who use services and their carers. The session will be delivered by Katie Rae from the Making it Real Board and will cover the following areas: What is co-production? Why does it matter? How can you get involved?

**Book a place:** email [partnerships@telford.gov.uk](mailto:partnerships@telford.gov.uk)

**Thematic analysis of Safeguarding Adults Reviews and Domestic Homicide Reviews** - Delivered by Debbie Foss, PhD Candidate, School of Law, Keele University.

**Time:** 2:00pm – 3:30pm **Platform:** Zoom

**Outline:** The webinar will consider the role of the Mental Health Act 1983 in safeguarding adults at risk: a thematic analysis of Safeguarding Adults Reviews (SAR's). The second part of the webinar will address learning from Domestic Homicide Reviews (DHR' s) where the victim has died by suicide. Debbie has recently undertaken a thematic review of SARs commissioned in England and Adult Practice Reviews (APRs) commissioned in Wales where the MHA 1983 was a central aspect to the review.

**Book a place:** [Shropshire Partners in Care Members](#), non-members email [dwarman@spic.co.uk](mailto:dwarman@spic.co.uk)

## Saturday 25th and Sunday 26th November

Telford and Wrekin 

Family Connect is the local Safeguarding Hub for Telford. If you are worried about someone you know - a friend, a sibling or maybe yourself – don't sit in silence, speak up. You can get in touch with Family Connect by using the [online referral form](#) or calling 01952 385385 option 1

Watch the Telford and Wrekin short video all about [Tricky Friends](#) and possible abuse



Shropshire

To report a safeguarding concern by phone ring the First Point of Contact team on 0345 678 9044 Monday to Thursday, 9am to 5pm, and Friday 9am to 4pm. If you have urgent adult safeguarding concerns outside of these hours, please phone the Emergency Social Work Duty Team on 0345 678 9040.

Watch the Shropshire short video all about [Tricky Friends](#) and possible abuse

**If you or someone you know is in immediate danger - always dial 999**

# National Safeguarding Adults Week

Book your place on the link below for:

1. Safeguarding is Everybody's Business
2. Human Rights and Adult Safeguarding Seminar
3. Cyber & Fraud Protect "There's A Cyber Criminal Out There for Everyone"
4. Scams – red flags
5. Care to Smile Programme Webinar
6. Thematic analysis of Safeguarding Adults Reviews and Domestic Homicide Reviews

## **Booking:**

Members : Please log in and book via the website

Non-members without a log in, please email Deborah with the title of the webinar you wish to book onto. [dwarman@spic.co.uk](mailto:dwarman@spic.co.uk)

<https://www.spic.co.uk/event-category/safeguarding/>

# National Safeguarding Adults Week

Book your place by emailing  
[partnerships@telford.gov.uk](mailto:partnerships@telford.gov.uk) for:

1. Domestic Abuse Focus Lunch and Learn Seminar
2. Who Cares For The Carers? Secondary and Vicarious Trauma
3. Listen, Learn, Lead – Co-Production With Experts by Experience

Conference at SaTH to  
mark the week 20<sup>th</sup>  
November 09:30 – 4pm

<https://www.eventbrite.co.uk/e/sath-safeguarding-conference-2023-non-trust-staff-tickets-690860210487?aff=oddtcreator>



## SaTH Safeguarding Conference 2023

When: 20th November 2023

Where: Shropshire Education and Conference Centre, Royal Shrewsbury Hospital, SY3 8XQ

Time: 9.30-4pm

Cost: Free to Trust staff, £10 to external staff - book through Eventbrite  
Limited spaces available so please book early

Lunch will be provided

This day will provide level 3 & 4 Safeguarding Children and Adults compliance at 6 hours

### Speakers:

- National Crime Agency
- Modern slavery
- Predatory Marriage
- Exploitation
- Special Guest Comedian Alfie Moore from BBC Radio 4 'It's a Fair Cop'



Link for Trust staff



Link for non-Trust staff

The conference will also feature information stands from:

- Corporate Education
- SaTH Charity
- Dementia Team
- Shropshire Fire Service
- West Mercia Police
- Cranston
- West Mercia Women's Aid
- Shropshire Safe Places



# MCA Webinar

## 5

- 29<sup>th</sup> November 2023, 09:30am-11:00am
- Back to Basics – Deprivation of Liberty Safeguards
- £17 per learner
- <https://www.spic.co.uk/event/mca-dols-and-lps-webinar-4/>

### Mental Capacity Act and Deprivation of Liberty Safeguards Webinars 2023/2024 (online, via Zoom).



These webinars are an opportunity to upskill around the topics of the Mental Capacity Act and the Deprivation of Liberty Safeguards with Lorraine Currie, Independent Mental Capacity Consultant.

Webinar 5 - Back to basics – a Deprivation of Liberty Safeguards (DoLS) webinar  
Date: 29<sup>th</sup> of November 2023, 09:30am-11:00am

Webinar Outline: The Liberty Protection Safeguards were due to 'ride into town' but we now know that isn't going to happen for some time. So, its DoLS all the way.

- Have you reduced your training on DoLS because of the focus on LPS?
- Do you have staff who might never have had DoLS training?
- Are you keen to remind yourselves again what a deprivation of liberty actually is, and what you should do about it?
- Do you want to know what part you can play in reducing DoLS backlogs?

#### Costs and Booking:

£17.00 per person (members or non-members)

Book your place [here](#) or contact Shropshire Partners in Care 01743 860011 or email [info@spic.co.uk](mailto:info@spic.co.uk)

**Mental Capacity Act and Deprivation of Liberty Safeguards Newsletters** In addition to the webinars Lorraine will be providing content for a regular Mental Capacity Act and Deprivation of Liberty Safeguards Newsletter for Shropshire Partners in Care members. If you have any questions for Lorraine to address in the Newsletter, please email [klittleford@spic.co.uk](mailto:klittleford@spic.co.uk)

Questions about the Webinars or Newsletter?

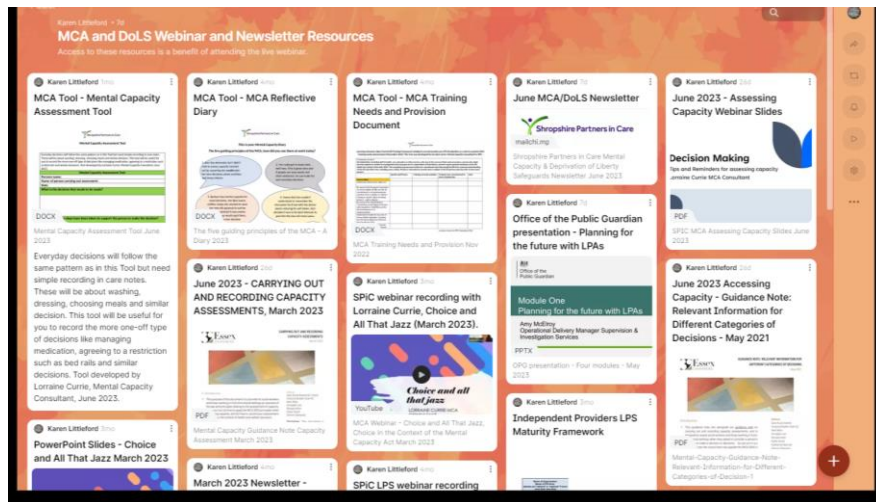
Contact - Karen Littleford, Safeguarding Adults Lead,  
Shropshire Partners in Care [klittleford@spic.co.uk](mailto:klittleford@spic.co.uk)

# MCA and DoLS Webinar and Newsletter Resources on Padlet



Sign up for the quarterly newsletter by emailing [info@spic.co.uk](mailto:info@spic.co.uk) and request to be added to the distribution list

<https://padlet.com/klittleford2/mca-dols-and-lps-webinar-and-newsletter-resources-e7qspc6fy3mmze8w>



- Facebook
- Twitter
- Website
- Email



Welcome to the June 2023 newsletter

Shropshire Partners in Care Mental Capacity and Deprivation of Liberty Safeguards Newsletter with Lorraine Currie, Mental Capacity Consultant.



Any questions for Lorraine to address in the September newsletter can be emailed to [klittleford@spic.co.uk](mailto:klittleford@spic.co.uk)



Interesting MCA Cases

[Reading Borough Council](#)

**A daughter's behaviour was jeopardising a care home placement.**

An earlier decision was made in November 2022 that it was in P's best interest to remain in the care home placement but with certain conditions attached to contact with her daughter. This was due to the daughters behaviour. The Judge thought that would be the end of proceedings.

Everyone except the daughter agreed with the expert evidence that her mother should stay in residential care. The relationship between

Lorraine Answers Your MCA or DoLS Questions

The following questions were asked during the MCA Webinar - "It's their choice" - Choice in the context of the MCA.

Question:

Regarding Domiciliary Care, if service User declines a GP or Paramedics, with capacity, after explaining the risks of not contacting both, where do we stand regarding respecting service Users decisions/choice? including not wishing family members to be informed. We still have a duty of care for their health and well-being.

Answer: If a person has mental capacity for the decision, then it is their decision to make. In terms of a duty of care all you can do is advise and recommend the best course of action. However, the counterbalance to this is being clear

# MCA Cards

Have you seen the updated 5 + 3 cards?

<https://www.shropshire.gov.uk/media/23231/mca-5and3-card.pdf>

## Mental Capacity Act 2005

Remember to use the 5 and 3 to assess capacity

### 5

#### Principles to guide you

- 1) Presume capacity
- 2) Do all you can to support decision making
- 3) Do not decide someone lacks capacity just because they make an unwise decision
- 4) If a person lacks capacity for a decision you must act in their best interests and
- 5) You must aim to choose the less restrictive option



### 3

#### Questions to help you

- 1) Can the person do all the following?
  - Understand the information relevant to a decision
  - Retain the information long enough to make a decision
  - Use and weigh the information to make a decision
  - Communicate their decision - by any means possible

If at least one of these requirements can't be met - you must ask:

- 2) Does the person have an impairment or disturbance in the functioning of mind or brain?  
If so
- 3) Is this the reason that they cannot make the decision?

**Best Interests Decision Making** - applies when the person lacks mental capacity.

#### Decision Making – Statutory Checklist

- Do not discriminate - avoid assumptions based on age, disability, behaviour etc
- Consider all relevant circumstances
- Consider the person's past and present wishes, feelings, beliefs and values
- Involve the person in the decision making
- Might the person regain capacity, does the decision need to be made now?
- Consult others e.g. family and friends, care providers, other professionals
- For life sustaining treatment, do not be motivated by the desire to bring about the person's death

#### Questions for Decision Makers

- Are you certain you have provided all possible support for the person to make their own decision?
- Is there a Lasting Power of Attorney (LPA) or Deputy appointed?
- Is the decision within the LPA/Deputy's power to make?
- Is there an Advance Decision to Refuse Treatment?
- Have you involved an Independent Mental Capacity Advocate (IMCA) i.e. in all un-befriended decisions about serious medical treatment or change of accommodation; in certain safeguarding situations; and in some care reviews?
- Are you certain about the available options and which are less restrictive?

**Best Interests Decision Making does not replace Care Act duties**

For training requirements contact:  
Joint Training Team  
Tel: 01743 254 734  
E-mail: [joint.training@shropshire.gov.uk](mailto:joint.training@shropshire.gov.uk)  
<https://shropshire.gov.uk/joint-training>





# Look out for these in October

Two new animations personalised for the Shropshire Safeguarding Community Partnership and the Telford and Wrekin Safeguarding Partnership funded by Shropshire Partners in Care.



Available on the Shropshire Partners in Care [YouTube](#) in Adults who Self-Neglect or Hoard and Domestic Abuse Playlists.

Also, on the Council YouTube/Partnership websites.

**Hidden Harms** to highlight the unique challenges that older adults face when domestic abuse occurs.

**What to do about self-neglect.** An animation to raise the public awareness of self-neglect and what can be done to help those experiencing self-neglect



## Courts and Tribunals Judiciary

### Reports to Prevent Future Deaths – Courts and Tribunals Judiciary

This is a case of an adult who took her life by suicide at a time when she was in poor physical health and experiencing considerable anxiety as she was trying, with assistance from the Council, to clear her home of numerous hoarded possessions.

#### CIRCUMSTANCES OF THE DEATH

Took her own life by an overdose of prescribed medication at home and died in Hillingdon Hospital on 12 August 2022.

At the time she was in poor physical health and experiencing considerable anxiety as she was trying, with assistance from the Council, to clear her home of numerous hoarded possessions. She spoke with the single point of access (SPA) crisis telephone service during the evening of 10th August to ask for help, but no mental health assessment was performed, and she was not called back by the team as promised. Her neighbour requested a welfare check be performed the next day when she was found collapsed and taken to hospital.

The **MATTERS OF CONCERN** are as follows.

Mrs Smith was recognised to be a hoarder and her council property was dangerously full of items blocking all access, impeding stair access and impacting on her ability to access the kitchen or bathroom. The gas supply had been cut off as she did not allow access for the annual inspection.

Mrs Smith recognised she had a problem and asked the council for assistance. The offered solution only moved some of her belongings into a local “void” property that she did not have access to with no plan for how to resolve this temporary situation, creating considerable anxiety and stress for Mrs Smith who then took her own life by overdosing with her prescribed medication.

You can read the full report and the concerns here

<https://www.judiciary.uk/prevention-of-future-death-reports/jacqueline-smith-prevention-of-future-deaths-report/>

# Forum Dates

## Future Dates (09:30am-12:30pm)

- 12th December 2023 (available to book)
- 18th June 2024 (available to book)

Not available to book yet:

- 25th September 2024
- 12th December 2024
- 20th March 2025

<https://www.spic.co.uk/event/safeguarding-adults-forum/>