



# Shropshire Partners in Care

*Supporting social care providers in Shropshire, Telford & Wrekin*

## Safeguarding Adults Forum September 2022

*Please note the slides were accompanied by discussions during the 'live' Safeguarding Adults forum on September 27<sup>th</sup> so this presentation is not a full representation of the forum content.*



# Acknowledgements and Disclaimers

**The views expressed by the presenters are their own and not necessarily those of partner agencies.**

# Forum Agenda

- ✓ **Dewis Choice Projects including Domestic Abuse and the Co-existence of Dementia and the Responding to LGBTQ+ Victim-Survivors of Domestic toolkits** – Rebecca Zerk, Deputy Director, The Centre for Age, Gender and Social Justice, Aberystwyth University [click here to access the presentation](#)
  
- ✓ **Safeguarding Forum Discussion**  
**Photographs** – adults being sent uninvited *explicit* photographs – Karen Littleford, Safeguarding Adults Lead, Shropshire Partners in Care
  
- ✓ **Mandatory Training in Learning Disability and Autism** – Karen Littleford, Safeguarding Adults Lead, Shropshire Partners in Care
  
- ✓ **National Safeguarding Adults Week** – Karen Littleford, Safeguarding Adults Lead, Shropshire Partners in Care
  
- ✓ **Resources and Webinars** Karen Littleford, Safeguarding Adults Lead (Shropshire Partners in Care) *includes some signposting around the cost-of-living crisis.*

**Dewis Choice Projects including  
Domestic Abuse and the Co-  
existence of Dementia and the  
Responding to LGBTQ+ Victim-  
Survivors of Domestic toolkits –  
Rebecca Zerk, Deputy Director, The  
Centre for Age, Gender and Social  
Justice, Aberystwyth University.**



**See separate Presentation [online](#)**

# In addition to the separate Presentation from Dewis Choice:

- Here you can find the toolkit on Domestic abuse and the coexistence of Dementia [https://dewischoice.org.uk/wp-content/uploads/2022/02/Dewis-Choice-Dementia-and-DA\\_COMPRESSED.pdf](https://dewischoice.org.uk/wp-content/uploads/2022/02/Dewis-Choice-Dementia-and-DA_COMPRESSED.pdf), and short film <https://www.youtube.com/watch?v=j6gD3SqVnhM&t=1sour>
- The toolkit on responding to LGBTQ+ victim-survivors of domestic abuse can be accessed here- <https://dewischoice.org.uk/information-and-advice/resources/>
- You can also find other Dewis Choice resources on the website <https://dewischoice.org.uk/>
- The co-produced film 'Do You See Me' is available on the Dewis Choice YouTube channel here- <https://www.youtube.com/watch?v=lf3o4nPbk08> and 'Hidden Voices' practitioner film - <https://www.youtube.com/watch?v=pUD3xZ5Pya0>

Please note, Dewis Choice are currently taking bookings for research-led training from Spring 2023 onwards. For further information, please contact Elize, [elf21@aber.ac.uk](mailto:elf21@aber.ac.uk)



**Photographs –  
Receiving  
Sexually Explicit  
Images (Uninvited)**

Karen Littleford,  
Safeguarding Adults  
Lead, Shropshire  
Partners in Care





This is not a legal session....

# What Do We Mean by Explicit Images?





# What Do We Mean by Explicit Images?

Inappropriate or explicit imagery means pictures, images or videos containing or promoting violent language, gruesome or disgusting imagery, graphic images of physical trauma, gratuitous portrayals of bodily fluids or waste, foul or offensive language, cruelty or gratuitous violence towards animals and/or pornographic images. (Law Insider, 2022)



Sexual images might include if someone's naked, semi-naked, in their underwear, or pictures of them doing sexual acts - including masturbating.

Childline (2019)

# Sexting

Sexting is when people share a sexual message and/or a naked or semi-naked image, video or text message with another person. It's also known as nude image sharing.

(NSPCC, 2022)



# Sexting Between Adults

- Sexting that occurs consensually between two adults is **not** considered to be a sexual offence and neither of the parties concerned are breaking any laws.
- However, if a person is sent sexually explicit material and they are not wanted, the sender could *potentially* be subject to *harassment charges*. (Care Check, 2021)
- Blackmail could also be an issue to consider. (Safeguarding Board for Northern Ireland, no date)



# Harassment

Harassment can include things like verbal abuse, bullying, jokes, making faces and posting comments about you on social media. It also includes sexual harassment.

Sexual harassment can include things like commenting on your clothes or appearance, **sending you messages with sexual content or making sexual comments - even if they're not about you.** For example, it's sexual harassment if you find out your colleagues are sharing offensive sexual jokes in a WhatsApp group.

Citizens Advice (2022)



# What is Harassment?

The law states that harassment is when a person behaves in a way which is intended to cause you distress or alarm. **The behaviour must happen on more than one occasion.** It can be the same type of behaviour or different types of behaviour on each occasion. *For example, one text message intended to distress you is not harassment.*

Two text messages may be harassment.

One text message and one phone call may also be harassment.

# How to report online harassment, malicious messaging or distribution of private sexual images without consent

- You can report [harassment, malicious messaging or distribution of private sexual images without consent](#) by calling the police on [101](#).
- The police will be able to confirm whether an offence has been committed, based on the full facts and your individual situation. In order to assist the police with their investigation you must not respond to the message as it may encourage the sender and make the situation worse.
- If possible, take a screenshot of the message so if it gets deleted later there will still be a record of what was said.

(Metropolitan Police, 2022)

# Is The Adult Sending The Explicit Image Committing An Offence?

**As the law stands, there are very few sexual offences that can be committed by the taking or sharing of intimate photographs of adults.**

In recent years 'upskirting' (the taking of a sexually intrusive photograph up someone's clothing without their permission) and 'revenge porn' (the sharing of sexual images of another person without their consent with the intention to cause embarrassment or distress) have become offences in their own right. These are, however, quite specific offences and don't cover the situation where a person sends sexual images to someone who, quite simply, did not want to receive them.



(Olliers Solicitors, 2022)

[This Photo](#) by Unknown Author is licensed under [CC BY-NC-ND](#)



# The Scale of The Issue?

Images are sent without prior request.

In the UK 41% of women aged between 18 and 36 have reportedly received non-consensual sexual images.

With more people using dating sites and chatrooms to make contact with people they don't know, the opportunities for unsolicited interactions has increased massively.

(Olliers Solicitors, 2022)





# Could This Constitute Other Offences?

You may be committing a criminal offence if you send, or repeatedly send unsolicited images.

If there were two or more images sent and the recipient claims to have been caused ***fear or distress*** as a result, then you could be investigated and possibly charged with an offence of harassment.

Under the **Malicious Communications Act** it can be an offence to send a message which is 'grossly offensive, or of an indecent, obscene or menacing character'. There is an argument to say that unsolicited sexual images could be seen as being 'obscene' and therefore charges could be pursued under this legislation.

Olliers Solicitors (2022)



# Malicious Communications Act 1988

- **Offence of sending letters etc. with intent to cause distress or anxiety.**
- (1) Any person who sends to another person—
- (a) a **[F1]** letter, electronic communication or article of any description] which conveys—
- (i) **a message which is indecent or grossly offensive;**
- (ii) a threat; or
- (iii) information which is false and known or believed to be false by the sender; or
- (b) any **[F2]** article or electronic communication] which is, in whole or part, of an indecent or grossly offensive nature,



# Blackmail?

Could the sharing of explicit or indecent images result in blackmail?

**Theft Act 1968**

**21Blackmail.**

- (1)A person is guilty of blackmail if, with a view to gain for himself or another or with intent to cause loss to another, he makes any unwarranted demand with menaces; and for this purpose a demand with menaces is unwarranted unless the person making it does so in the belief—
  - (a)that he has reasonable grounds for making the demand; and
  - (b)that the use of the menaces is a proper means of reinforcing the demand.
- (2)The nature of the act or omission demanded is immaterial, and it is also immaterial whether the menaces relate to action to be taken by the person making the demand.
- (3)A person guilty of blackmail shall on conviction on indictment be liable to imprisonment for a term not exceeding fourteen years.



# Adult Safeguarding – Sexual Abuse

Sexual exploitation can occur through the use of technology without the person's immediate recognition. This can include being persuaded to post sexual images or videos on the internet or a mobile phone with no immediate payment or gain, or being sent such an image by the person alleged to be causing harm. In all cases those exploiting the adult have power over them by virtue of their age, gender, intellect, physical strength, and/or economic or other resources.



# Adult Safeguarding

Access [here](#)



## Guidance on the categories

**Lower Level of Harm** – These may not meet the threshold for a section 42 enquiry, however the actions may include advice, information, risk management, staff training, disciplinary or complaints procedures. Any actions taken should be recorded. However, if there are multiple 'non-reportable' incidents concerning the same service user/staff member/team consideration should be given as to whether a safeguarding concern should be raised. It may be advisable to discuss this with the organisational Adult Safeguarding Lead.

**Significant** – This means that it is likely to meet the threshold for a Section 42 enquiry. A safeguarding concern and consultation with the organisational Adult Safeguarding Lead is advisable.

**Critical** – This means that it is highly likely to result in an urgent safeguarding enquiry (known as a Section 42 Enquiry). It will be a serious criminal matter, and therefore immediate discussion with the police will be required.

# Safeguarding Threshold for Access to Safeguarding Services Matrix

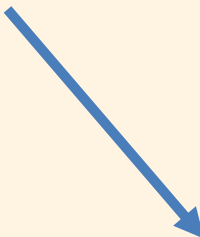
July 2020



## Levels of harm and related indicators/examples

Type of abuse	Lower Level Harm	Significant	Critical
<b>Sexual Abuse</b>	<p>Not committed by a person in a position of trust, and:</p> <ul style="list-style-type: none"> <li>Isolated incident of teasing or unwanted attention, either verbal or physical (but excluding genitalia), where the effect on the adult is low.</li> <li>Isolated incident of teasing or low-level unwanted sexualised attention (verbal or by gestures) directed at one adult by another whether or not capacity exists – appears no harm or distress caused.</li> </ul>	<ul style="list-style-type: none"> <li>Non- contact sexualised behaviour which causes distress to the person at risk.</li> <li>Verbalised sexualized teasing or harassment.</li> <li>Being subject to indecent exposure where the service user appears not to be distressed.</li> </ul>	<ul style="list-style-type: none"> <li>Any allegation of sexualised behaviour, to include sexual acts in front of an adult or relating to a person in a position of trust against a person in their care.</li> <li>Sex in a relationship characterised by authority, inequality or exploitation, e.g. staff and service user.</li> <li>Sex without valid consent (rape).</li> <li>Voyeurism.</li> <li>Sexualised touch or masturbation without valid consent.</li> <li>Being made to look at pornographic material against will/where valid consent cannot be given.</li> <li>Attempted penetration by any means (whether or not it occurs within a relationship) without valid consent.</li> <li>Sexting.</li> </ul>

Sexting



# What Can You Do To Support Adults Who Access Social Media/Smart Phones etc.?

**Prevention - Take action before harm occurs**

- **Education is Key**
  - Work with adults who use the service to increase their awareness of safety when using smart phones and other devices
  - Explore the risks of sharing personal detail in person and online
  - Education might need to be on-going
  
- **On-going discussion and support**



# What Can You Do To Support Adults?

Prevention - Take action before harm occurs

- **Education is Key - The perils of sexting**
  - Nobody should share sexual content of themselves because they feel **pressured** to do so and any adult that does send pictures or videos of a sexual nature should be aware of the consequences before doing it. **As well as realising there could be legal implications, there are also instances where such content gets into the wrong hands and is spread widely across the internet.**

(Virtual College, 2017)





# What Can You Do To Support Adults?

## If the Adult Has received An Explicit or Indecent Image

- Work with the adult to understand their views
- Refer to local safeguarding guidance
- Support the adult to access the adult safeguarding process
- Support the adult to access criminal processes
- What other support does the adult need to deal with the impact of viewing explicit images?

### To Consider -

- Are the police going to communicate with the adult to ascertain how many times this has happened and how they feel about receiving the images?
- Does that adult find the image/s grossly offensive?
- Are the police going to take the persons device, or take photos of the images etc.?





**NEW**

# Online Safety Bill

**“The Online Safety Bill will include a new cyberflashing offence to cover offenders sending unsolicited sexual images to people via mediums such as social media, dating apps, Bluetooth and Airdrop. According to research carried out by popular dating app Bumble, 48% of women aged between 18 and 24-years-old have received an unwanted sexual photo in the past year.**

The Bill only covers offences where it can be proved that the person sent the image for sexual gratification or to cause distress, Hull Live reports. This means that a number of cases could fall through the net if the men claimed that they sent the images for a joke or any other reason that is not sexually-motivated, and it could not be proved otherwise”.

(Shaw & Molloy, 2022)



Alongside the new cyberflashing offence, the Government is set to creating three other new criminal offences through the Bill - including sending abusive emails, social media posts and WhatsApp messages



Track the progress of the Bill [here](#)

Policy paper **Online Safety Bill: factsheet**  
Updated 19 April 2022 [here](#)

Shaw and Molloy (2022)

# Resources

- REVENGE PORN: The Facts

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/405286/revenge-porn-factsheet.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/405286/revenge-porn-factsheet.pdf)

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- Childline (2019) *ASK SAM LETTER* <https://www.childline.org.uk/get-support/ask-sam/friends-relationships-and-sex-asksam/law-on-explicit-images-/>
- Metropolitan Police (2022) *I'm being harassed by someone on social media. What can I do?* <https://www.met.police.uk/advice/advice-and-information/har/harassment-on-social-media/>
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- Telford and Wrekin Safeguarding Partnership (2020) *Safeguarding Threshold of Needs Matrix*. Telford and Wrekin: Telford and Wrekin Safeguarding Partnership. <https://www.telfordsafeguardingpartnership.org.uk/downloads/file/115/safeguarding-threshold-of-needs-matrix>
- Virtual College (2017) *Laws on sexting*. <https://www.virtual-college.co.uk/resources/laws-on-sexting>
- West Midlands Editorial Group (2019) *Adult Safeguarding: Multi-agency policy & procedures for the protection of adults with care & support needs in the West Midlands*. West Midlands: West Midlands Editorial Group. <https://www.keepingadultssafeinshropshire.org.uk/media/1316/west-midlands-adult-safeguarding-policy-and-procedures.pdf>

# Mandatory Training in Learning Disability and Autism

Karen Littleford,  
Safeguarding Adults  
Lead, Shropshire  
Partners in Care





# Background

In 2019, the government set out their commitment to require all health and social care providers to ensure that their staff have achieved the learning outcomes on learning disability and autism relevant to their role.

This followed a campaign by a number of people and organisations in response to the known inequalities and scandals around autistic people and people with a learning disability.

The government funded the development and trialling of the Oliver McGowan Mandatory Training in partnership with Skills for Care and Health Education England (NCF, 2022).



# The Oliver McGowan Mandatory Training in Learning Disability and Autism.

The training is named after Oliver McGowan, whose death shone a light on the need for health and social care staff to have better training.

[You can see more about Oliver's Campaign here](#) and take a look at the [video of Oliver's story here](#).



# Mandatory Training in Learning Disability and Autism

The Health and Care Act 2022 requires, that from 1st July 2022 all health and social care providers registered with CQC are required to ensure that their staff receive training on learning disability and autism appropriate to their role. CQC Regulation 18 Staffing wording has been amended.

A useful briefing is available from the National Care Forum (NCF) on mandatory training in learning disability and autism - August 2022

<https://www.nationalcareforum.org.uk/wp-content/uploads/2022/01/NCF-Briefing-on-mandatory-training-in-learning-disability-and-autism-August-2022.pdf>

# Code of Practice

The Secretary of State is required to publish a Code of Practice, which will make provisions about the nature of the training including the content, delivery and the ongoing evaluation of the training. The government must carry out a public consultation on the Code of Practice.

*Timings of the consultation are currently being considered.*





The Department of Health and Social Care are exploring with statutory bodies (NHS England and Health Education England), as well as with Skills for Care, which elements of the Oliver McGowan Mandatory Training programme can start to be delivered while the Code of Practice is being produced.

- The Oliver McGowan Mandatory Training package is not yet available. The standardised training packages and the trainer training is expected in early 2023. Updates [here](#)



# Regulation 18

Now explicit that **all staff working for CQC regulated services must receive training on learning disability and autism that is appropriate to their role.**

Employers should carefully consider the type of contact staff have with patients/service users who have a learning disability or are autistic, and provide training suitable to their needs.

This may include staff such as receptionists, administrative, kitchen staff, housekeeping and other relevant employees.



# Regulation 18

- Staff must receive appropriate supervision in their role to ensure they demonstrate and maintain competence in understanding the needs of people with a learning disability and autistic people, including knowing how to support them in the best way.
- Health, social and other care professionals must have access to clinical or professional supervision as required, in line with the requirements of the relevant professional regulator.



# Challenge for Providers

1. The Oliver McGowan Mandatory Training package is not yet available (this will meet legal requirements).
2. The Code of Practice is not in place.
3. In the meantime, CQC has updated its statutory guidance on Regulation 18 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. Like all CQC guidance to the regulations, **providers will be expected to have regard to it.**





# The Oliver McGowan Mandatory Training in Learning Disability and Autism

Evaluation reports from the training pilot are now available -

<https://www.hee.nhs.uk/our-work/learning-disability/oliver-mcgowan-mandatory-training-learning-disability-autism>



# Who Needs the Training?

It is important to note that the training requirement is not just for people working with autistic people and/or people who have a learning disability, but it is across all health and social care (the legal requirement is for CQC regulated services) regardless of the groups of people using the service (NCF, 2022)



# What Can You Do?

It is likely that if you already provide training in how to support people with a learning disability and autistic people then it is probable that you will meet the new requirement – but of course, it depends on the quality & content of your current training (NCF, 2022).



# What Can You Do?

- Review your current training offer in light of the new requirement, CQC's updated guidance and the government's FAQs
- Address the [capability frameworks](#) that should be used to underpin all good training in learning disability and autism, these not only underpin the Oliver McGowan training (tier one of both frameworks is covered by Tier one of the OMMT) but also offer a wider range of capabilities at tier two and three for those staff who will need more skills and knowledge than the OMMT offers.
- Map current training against the core capability frameworks, thinking about what your organisation does, who it supports and how and the roles of the people being trained and the people they support – this will enable you to ensure training offered applies to various roles (NCF, 2022).



# References

- Care Quality Commission (2022) *All CQC-registered providers to ensure their staff receive training on interacting with people with a learning disability and autistic people*. 1 July 2022. London: Care Quality Commission. <https://www.cqc.org.uk/news/all-cqc-registered-providers-ensure-their-staff-receive-training-interacting-people-learning#:~:text=From%201%20July%202022%2C%20all,level%20appropriate%20to%20their%20role>.
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**National Safeguarding Adults Week – Karen Littleford, Safeguarding Adults Lead, Shropshire Partners in Care**

**Safeguarding Adults Week 2022**

**21 – 27 November**  
**#SafeguardingAdultsWeek**

A full programme of events from Telford and Wrekin Safeguarding Partnership, Shropshire Safeguarding Community Partnership and Shropshire Partners in Care will be advertised over the next week or so (late September 2022) but there are events signposted to book now.

Date	Theme	Event	Booking
Monday 21st	Exploitation	Cuckooing – A Joint Approach	Training <a href="#">presentation</a> to use as a stand alone resource from Camden and Islington
Tuesday 22nd	Self-neglect	Self-Neglect Refresher seminar	To Be Announced
Wednesday 23 <sup>rd</sup>	Creating Safer Organisational Cultures	Creating Safer Organisational Cultures Seminar – delivered by Karen Littleford (SPiC)	Time: 10:00am – 11:30am Platform: Zoom Book a place: Shropshire Partners in Care members <a href="https://www.spic.co.uk/event-category/meetings-forums-events/">https://www.spic.co.uk/event-category/meetings-forums-events/</a> – Non-Members email <a href="mailto:dwarman@spic.co.uk">dwarman@spic.co.uk</a>
Wednesday 23 <sup>rd</sup>	Creating Safer Organisational Cultures	Public Awareness and Information Town Centre stall (Telford)	Partners and agencies
Thursday 24 <sup>th</sup>	Abuse of Older People	Hourglass webinar 1.5 hours 10am-11.30am	Details and booking <a href="#">Eventbrite</a>
Friday 25 <sup>th</sup>	Domestic Abuse in Tech-Society	Predatory Marriage Seminar - delivered by Daphne Franks	12:00pm -2:00pm, via Teams Email: <a href="mailto:partnerships@telford.gov.uk">partnerships@telford.gov.uk</a>
Saturday 26 <sup>th</sup> and Sunday 27 <sup>th</sup>	Safeguarding in Everyday Life	Promotion of the Tricky Friends video	Partnership websites <a href="#">subtitles Shropshire</a> with <a href="#">BSL</a>





The Cygnets Annual Safeguarding Conference 2022 is also open to attendees from anywhere and is free to access.

This is not connected to any local events in Shropshire or Telford and Wrekin.

Register  
your place

**Cygn**et Health Care *Safeguarding*

Annual Conference 2022

Tuesday 22nd November 2022



# Cygn

et Annual  
Safeguarding Conference  
2022 (free for all to  
attend)

Date: 22nd November

Time: 10:15am – 4:30pm

Venue: Virtual

Topics covered on the day by Cygn

et colleagues, service users and external guest speakers will include:

- A Year In Review – Safeguarding At Cygn
- Contemporary Challenges in Safeguarding
- Freedom To Speak Up – Building a Dedicated Resource
- Transitional Safeguarding and Health
- Co-producing Safeguarding, Committing to Safeguarding Together
- Safeguarding in the Independent Health Sector
- Escaping Constant Connection – How Has Technology Facilitated Coercive Control
- Empowerment Vs Protection – Mental Capacity and Safeguarding

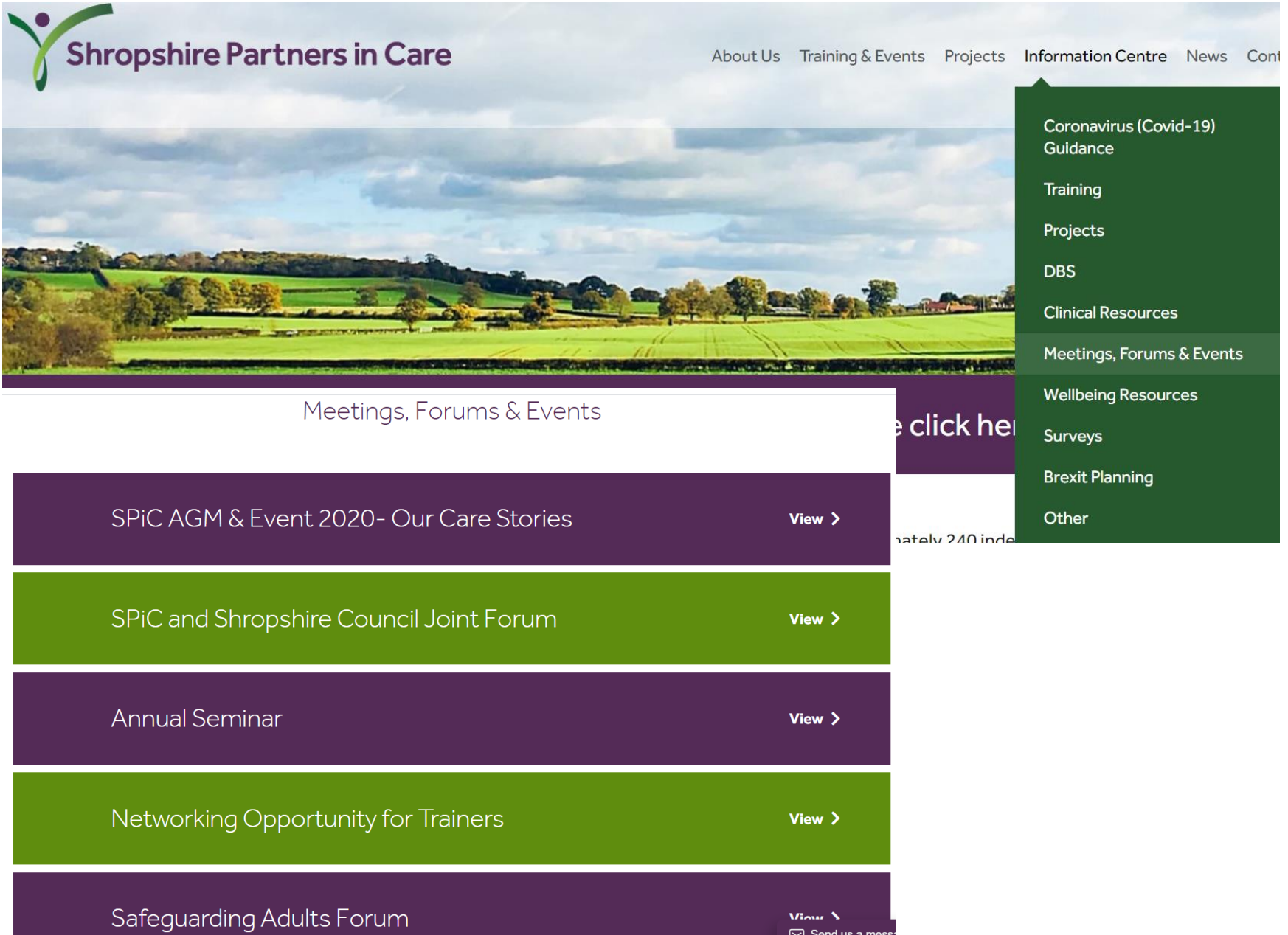
**Book here -**

<https://www.cygnhealth.co.uk/events/cygn-net-annual-safeguarding-conference-2022/>

# Webinars, Resources and Reports



# Access The Forum PowerPoint



The screenshot shows the website for Shropshire Partners in Care. The header features the organization's logo and name on the left, and a navigation menu on the right. A dropdown menu is open under 'Information Centre', listing various resources. Below the header is a large landscape image of a green field under a cloudy sky. The main content area is titled 'Meetings, Forums & Events' and contains a list of five items, each with a 'View >' link.

**Shropshire Partners in Care**

About Us Training & Events Projects Information Centre News Cont

- Coronavirus (Covid-19) Guidance
- Training
- Projects
- DBS
- Clinical Resources
- Meetings, Forums & Events
- Wellbeing Resources
- Surveys
- Brexit Planning
- Other

## Meetings, Forums & Events

click here

- SPiC AGM & Event 2020- Our Care Stories [View >](#)
- SPiC and Shropshire Council Joint Forum [View >](#)
- Annual Seminar [View >](#)
- Networking Opportunity for Trainers [View >](#)
- Safeguarding Adults Forum [View >](#)

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[Send us a message](#)

Live and  
Recorded  
Webinars,  
Events or  
Podcasts



# Liberty Protection Safeguards - Looking forwards

The Liberty Protection Safeguards (LPS) are due to come into force soon.

As part of Scie's work to support the social care sector to prepare and embed LPS within everyday practice, SCIE has produced a short video to encourage the sector to consider how LPS will seek to promote practice which aligns with human rights and the core principles and duties of the Care Act 2014.

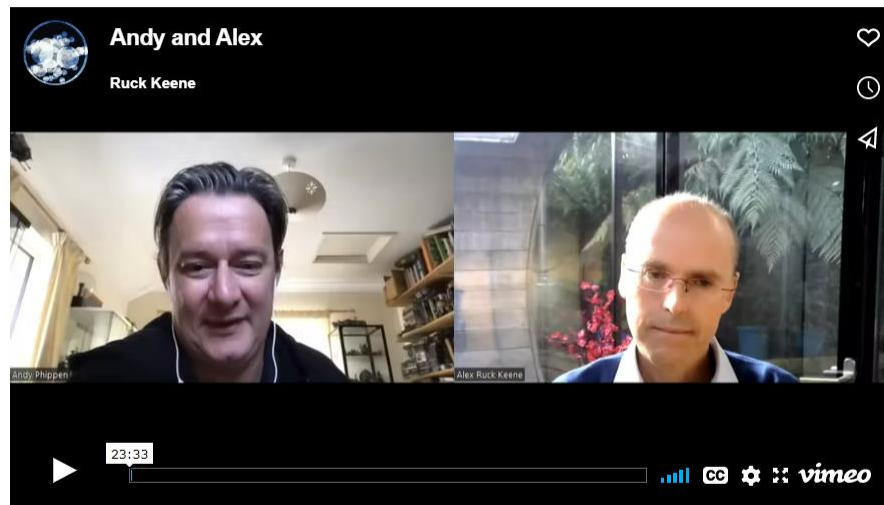


<https://www.scie.org.uk/mca/lps/videos/looking-forwards>



# Online safeguarding, capacity and rights to participation – Alex Ruck Keene in conversation with Professor Andy Phippen. September 21, 2022

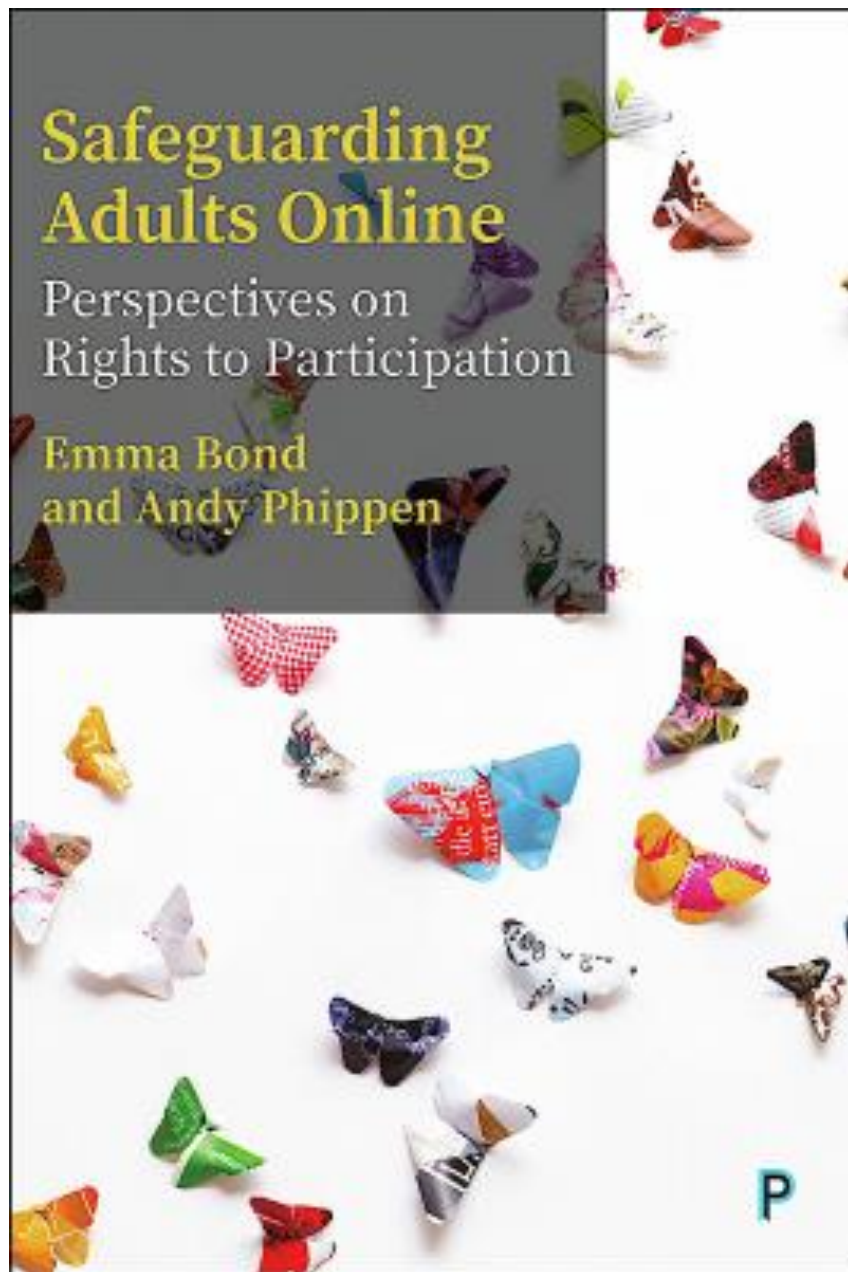
In this 'in conversation' with Professor Andy Phippen, we talk about online safeguarding, capacity, and why Andy really dislikes the term 'online safety'.



The book that Andy has written with Professor Emma Bond we discuss is this: Safeguarding Adults Online – Perspectives on Rights to Participation.

<https://www.mentalcapacitylawandpolicy.org.uk/online-safeguarding-capacity-and-rights-to-participation-in-conversation-with-professor-andy-hippen/>





Safeguarding Adults Online  
Perspectives on Rights to  
Participation  
By Emma Bond and Andy  
Phippen

<https://policy.bristoluniversitypress.co.uk/adult-safeguarding-online>

Sign up to receive 25% off

# New Podcast Series from 39 Essex Chambers on Safeguarding

The first Podcast - Is Safeguarding Trendy (the impact of trends, shared experience, learning from past issues has had on how we deal with safeguarding issues moving forward), addresses County Lines, **Capacity to access internet** and Lessons from gymnastics.

It has taken a decade to grapple with capacity and access to using the internet and social media, people during that time, people will have been both exploited or will have missed out on things that we all take for granted. With people either exposed to risks or alternatively restrictions on their social media and internet use. It has been the Court of Protection and specifically Mr Justice Cobb in the joined cases of Re: A and Re: B, Mr Justice Cobb addressed this from a standing start by developing the 'test'. He formulated the relevant information that someone has to understand, retain, use and weigh in order to make decisions about using the internet see here - <https://www.mentalcapacitylawandpolicy.org.uk/capacity-social-media-and-the-internet>

# Podcast Continued

Ian Brownhill in the Podcast outlines, how three years on in 2022 there are lots of cases around this being addressed in the Court of Protection (CoP), in the majority of these cases in CoP around internet issues, often involving younger people, focus on the potential for online exploitation or where someone is accessing illegal content. The risks posed to older internet users may be different than the risks posed to a younger internet user though. Older people are being assessed through the exploitation lens in terms of the risk of radicalisation or online sexual exploitation, whilst these areas could be a risk, but we may be missing other issues. For older people using the internet and social media, this could be the risk of financial exploitation, which could be missed due to notions of financial abuse being around face-to-face interactions leading to financial exploitation rather than online interactions.

## **Access the podcast here:**

Twitter - [https://twitter.com/safe\\_cast](https://twitter.com/safe_cast)

Website - <https://www.39essex.com/everyones-business-episode-1-is-safeguarding-trendy/>

Also see Ruck Keene, A. (2019) *Capacity, social media and the internet*.

<https://www.mentalcapacitylawandpolicy.org.uk/capacity-social-media-and-the-internet/>

# Telford and Wrekin Safeguarding Partnership Webinar Recordings, Including:

**The importance of robust recording within casework (and top tips!) - 18th May 2022**



The importance of robust recording within casew...  
Why do we record?

- Did it really happen??
- Evidence?
- Legal requirement?
- Role requirement?

Watch on  YouTube

THE SAFEGUARDING ASSOCIATION

**Safeguarding Adults Review (SAR)  
Awareness – 13<sup>th</sup> June 2022**



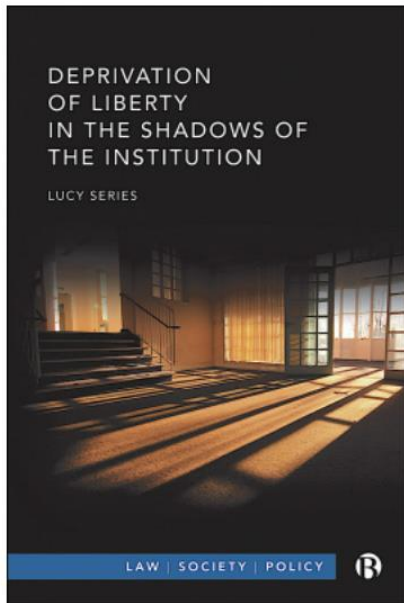
SAR slides here -

<https://www.telfordsafeguardingpartnership.org.uk/downloads/file/168/sar-slides>

Webinar Recordings here

<https://www.telfordsafeguardingpartnership.org.uk/info/4/training-events/7/training/3>

# Alex Ruck Keene talks to Dr Lucy Series about her new book (open access)



## Deprivation of liberty in the shadows of the institution – in discussion with Dr Lucy Series

March 29, 2022  Alex RK

In this conversation, I ask Dr Lucy Series about her book *Deprivation of Liberty in the Shadows of the Institution* (available [here](#), for free, thanks to the Wellcome Trust) looking at the tangled history of deprivation of liberty, social care detention, *Cheshire West* and its legacies, and the concept of the empowerment entrepreneur.



<https://www.mentalcapacitylawandpolicy.org.uk/deprivation-of-liberty-in-the-shadows-of-the-institution-in-discussion-with-dr-lucy-series/>

# RESOURCES



**Other Resources,  
Surveys and Research  
(some have been shared  
previously)**





Telford & Wrekin  
Co-operative Council

Protect, care and invest  
to create a better borough



Safer, Stronger  
Communities

# COST OF LIVING DROP IN EVENT

**DONNINGTON  
LIBRARY** WEDNESDAY SEPTEMBER  
28 3PM - 6PM

**FREE  
REFRESHMENTS**  
**PLAY AREA  
FOR YOUNG CHILDREN**



**Telford & WREKIN  
ENERGY  
ADVICE**

**The Wrekin  
Housing Group**

**marches  
energy agency**  
an independent charity

**Telford  
CRISIS  
SUPPORT**

**West Mercia  
POLICE**

John Crompton  
Police and Crime Commissioner  
West Mercia

## Support with the Cost of Living Crisis

# Shropshire Council – Cost of Living Help

Shropshire  
Council

<https://shropshire.gov.uk/cost-of-living-help/>

The screenshot displays the 'Cost of living help' page on the Shropshire Council website. At the top left is a green 'Menu' button. To the right is the page title 'Cost of living help' and a blue 'Subscribe' button. Below the title is a breadcrumb trail: 'Home > More in Cost of living help'. The main content area consists of eight purple tiles arranged in a 2x4 grid, each with an icon and a text label:

- Worried about money?**: Icon of a pound sterling symbol (£).
- Worried about energy?**: Icon of a power plug and a leaf.
- Worried about food?**: Icon of a fork, plate, and knife.
- Families and carers**: Icon of a family with a stroller.
- Help getting work**: Icon of a magnifying glass over a person silhouette.
- Mental health and wellbeing**: Icon of a person silhouette with a heart and radiating lines.
- What help can I claim from the council?**: Icon of a question mark inside a circle.
- Energy bills rebate**: Icon of a hand holding a coin with a pound symbol (£).

Telford Energy Advice is a partnership between local charity Marches Energy Agency and Telford & Wrekin Council. We are a handholding Service that offers free impartial, energy advice bespoke to the individual circumstances of residents of Telford & Wrekin.

Our dedicated local experts can help with a range of queries, including:

- General help and advice on rising energy bills
- Help with fuel debt and issues with suppliers
- Help accessing grants for insulation and heating improvements
- Home energy checks and free energy saving measures

If you are worried about your energy bills and how you will keep warm this winter and would like to speak to one of our friendly team for free and impartial advice, you can call

Telford Energy Advice on 0800 677 1952 or email [advice@mea.org.uk](mailto:advice@mea.org.uk) weekdays between 9am-5pm.

# Telford and Wrekin Council



**CONTACT US**  
*advice@mea.org.uk*

**WEBSITE**  
*mea.org.uk*

**PHONE**  
*0800 677 1952*

[https://www.telford.gov.uk/download/downloads/id/21479/cost\\_of\\_living\\_booklet.pdf](https://www.telford.gov.uk/download/downloads/id/21479/cost_of_living_booklet.pdf)

# Marches Energy Agency

marches  
energy agency  
an independent charity

0800 677 1307 [advice@mea.org.uk](mailto:advice@mea.org.uk)

search



home

our work

about

get involved

plan builder

contact

donate

energy advice at home

**MEA runs free energy advice lines across Shropshire, Telford & Wrekin and Derby & Derbyshire. We provide free and impartial advice in relation to...**

1. Keeping warm and well at home.
2. Energy bills, tariffs & suppliers.
3. Insulation and heating grants.
4. Energy efficiency measures.
5. Health and cold homes.

We recognise that your circumstances will be unique to you, and that the options available can be confusing. We will always respond to your needs with clear and simple advice outlining your options. You will then be asked to choose which options you would like to take, and we will help you to implement those. This puts you in control.

We can support you over the phone, by email, letter or, where funding allows, with a home



0800 677 1307

[advice@mea.org.uk](mailto:advice@mea.org.uk)

[https://mea.org.uk/  
our-work/energy-  
advice-at-home/](https://mea.org.uk/our-work/energy-advice-at-home/)

# Age UK

Email:

[enquiries@ageukstw.org.uk](mailto:enquiries@ageukstw.org.uk)

Telephone: 01743  
233123

<https://www.ageuk.org.uk/shropshireandtelford/our-services/benefits-and-money-fb6d9253-e1d1-ec11-bea2-00155d806b13/#>

The screenshot shows the website header with the Age UK logo and a search bar. Below the header is a navigation menu with four items: 'Our services' (Get the support you need), 'Activities and events' (Ongoing social activities), 'Get involved' (How you can help), and 'About us' (What we're doing in the community). The main content area features a breadcrumb trail 'Home / Our services / Benefits and money' and a large heading 'Benefits and money'. Below the heading is a photograph of two women sitting at a table, engaged in a conversation. To the right of the photo is a light blue sidebar containing a location pin icon with the text 'Age UK Shropshire Telford & Wrekin', a tag icon with the text 'Free', and a pink button that says 'Call 01743 233123 for more info'.

Shropshire Telford & Wrekin  
**ageUK**

Search

**Please Donate**

**Our services**  
Get the support you need

**Activities and events**  
Ongoing social activities

**Get involved**  
How you can help

**About us**  
What we're doing in the community

Home / Our services / Benefits and money

## Benefits and money

📍 Age UK Shropshire Telford & Wrekin

🏷️ Free

**Call 01743 233123 for more info**



# Citizens Advice - Shropshire

- Call FREE Shropshire Adviceline:  
**0808 278 7894** (Mon-Fri 10am to 4pm)  
Text phone: 18001 0800 144 8884
- Call Specialist Debt team:  
**01743 280019** (Mon-Fri 10am to 4pm)
- Call FREE Citizens Advice Consumer Helpline:  
**0808 223 1133**  
Text phone: 18001 0808 223 1133
- Call FREE Universal Credit: Help to claim:  
**0800 144 8 444**
- On the web: **[citizensadvice.org.uk](https://citizensadvice.org.uk)**

## Welcome to Citizens Advice Shropshire

To access information and advice:

- Call FREE Shropshire Adviceline:  
**0808 278 7894** (Mon-Fri 10am to 4pm)  
Text phone: 18001 0800 144 8884
- Call Specialist Debt team:  
**01743 280019** (Mon-Fri 10am to 4pm)
- Call FREE Citizens Advice Consumer Helpline:  
**0808 223 1133**  
Text phone: 18001 0808 223 1133
- Call FREE Universal Credit: Help to claim:  
**0800 144 8 444**
- On the web: **[citizensadvice.org.uk](https://citizensadvice.org.uk)**

To find out more ways to access information and advice go to **[get advice page](#)**



**Citizens Advice  
Shropshire**  
Proud to support the

**WANT ADVICE ON  
MANAGING MONEY  
OR DEALING WITH  
DEBTS?**

**WE'RE HERE  
TO HELP**

To book an  
appointment with our  
Specialist Debt team  
call  
**01743 280019**



Telephone and  
face-to-face  
appointments available





# Citizens Advice – Telford and Wrekin

## Cost of Living Crisis Support

If you are worried about the rising cost of living, we want to assure you that you're not alone. You should never feel ashamed about reaching out for help when you're struggling.

Call us on 01952 567193 or see our list of resources below for help and guidance.



# New Videos on YouTube

Dementia & Safeguarding  
Domiciliary Care - Video 7  
Dementia Training for  
Adult Social Care

Norfolk and Suffolk Care  
Support and Walter Lloyd-  
Smith - Norfolk  
Safeguarding Adults Board

[https://www.youtube.com  
watch?v=TwfS-  
Y8Cxb8&list=PLMrMISwKk  
PC3otfifzrRA4EKX1V2p5W  
F&index=7](https://www.youtube.com/watch?v=TwfS-Y8Cxb8&list=PLMrMISwKkPC3otfifzrRA4EKX1V2p5WF&index=7)

YouTube GB Search

NS CS | Norfolk & Suffolk Care Support Ltd

Dementia & Safeguarding - Domiciliary Care - Video 7 - Dementia Training for Adult Social Care

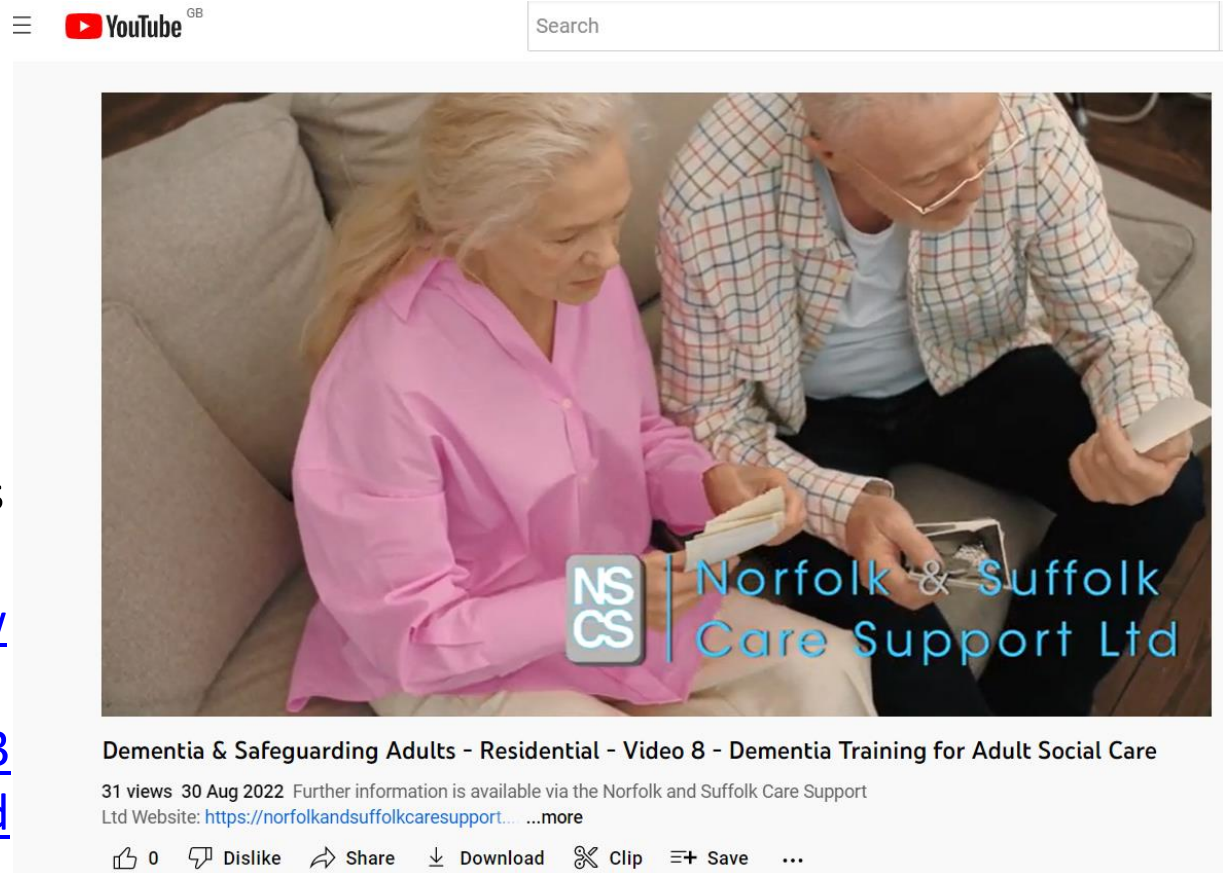
24 views 30 Aug 2022 Further information is available via the Norfolk and Suffolk Care Support Ltd Website: <https://norfolkandsuffolkaresupport...>

# New Videos on YouTube

Dementia & Safeguarding Adults - Residential - Video 8 - Dementia Training for Adult Social Care

Norfolk & Suffolk Care Support Ltd and Becky Booth - Norfolk Safeguarding Adults Board

<https://www.youtube.com/watch?v=dHhz-B52rI0&list=PLMrMISwKkPC3otfifzrRA4EKX1V2p5WyF&index=8>



☰ YouTube<sup>GB</sup> Search

**NS CS** | Norfolk & Suffolk Care Support Ltd

Dementia & Safeguarding Adults - Residential - Video 8 - Dementia Training for Adult Social Care

31 views 30 Aug 2022 Further information is available via the Norfolk and Suffolk Care Support Ltd Website: <https://norfolkandsuffolkaresupport...> ...more

👍 0 🗨 Dislike ➦ Share ⬇ Download 🗂 Clip ⌵ Save ...

# i am ME!

i am ME! is a project designed to help communities, statutory agencies and any workplace setting, recognise and understand the impact of hate crime.

The service offers training and awareness sessions to anyone that wants to understand what a hate crime is, how to report a hate crime, and also what support is available. By being more informed, we can all play a part in standing together against hate.

The way in which we respond to anyone targeted because of their identity is a crucial factor in helping them to cope with what has happened, or what could still be happening. It will also have a huge impact on their confidence to report.

i am ME! values and empowers diversity across Worcestershire, Herefordshire, Shropshire, Telford and Wrekin.



[www.westmercia-pcc.gov.uk](http://www.westmercia-pcc.gov.uk)



[www.victimsupport.org.uk](http://www.victimsupport.org.uk)



For more information, or to request a training session for your organisation, or community

group, you can contact us on 01905 726896 or

[TrainingWestMercia@victimsupport.org.uk](mailto:TrainingWestMercia@victimsupport.org.uk)

## Would you like to explain the impact of the hate crime to the person causing you the harm?

Restorative justice brings those harmed by crime, and those responsible for the harm, into communication.

Restorative justice gives victims the chance to have their say, to get answers to their questions, and to move on with their lives. Restorative justice has the potential to address the harms caused by hate crime.

It allows hate crime victims to take back control by telling their story and having their voice heard. It aims to help the person causing the harm to understand the impact that their behaviour is having. This communication can take place in a number of ways: face to face, letter exchange or even your supporter passing information back and forth. This process would be thoroughly assessed to ensure your safety is paramount.

If you want to know more about restorative justice, you can contact the team by telephone on 01562 549610 or via secure email on [rjwestmercia@victimsupport.cjsm.net](mailto:rjwestmercia@victimsupport.cjsm.net)



For further information and help visit the following links or scan the QR codes:



[www.westmercia-pcc.gov.uk](http://www.westmercia-pcc.gov.uk)



[www.victimsupport.org.uk](http://www.victimsupport.org.uk)



# *i am* ME!

Valuing and empowering diversity across Worcestershire, Herefordshire, Shropshire, Telford and Wrekin





## What is a hate crime?

Hate crime is the term used to describe an incident or crime against someone based on a part of their identity. It can take the form of any criminal or non-criminal act such as graffiti, vandalism to a property, name calling, harassment, assault or online abuse using social media.

*"There's a massive disjunct between [...] how you feel about experiencing racism and then how seriously you think anyone will take it as a crime."*

Victim of hate crime



Experiencing hate crime can be a particularly frightening experience as you've been targeted because of who you are, or who or what your attacker thinks you are. Unlike non-identity related offences, the attack is very personal and specifically targeted, which means it's less likely to be a random attack.

A person may be targeted because of a hostility or prejudice towards their:

- disability
- race or ethnicity
- religion or belief (which includes non-belief)
- sexual orientation
- transgender identity.

Victim Support also recognises crimes targeted at women (misogyny) and alternative sub-cultures (such as goth) as forms of hate crime.

## *i am ME!*

*i am ME!* is a project designed to help communities, statutory agencies and any workplace setting, recognise and understand the impact of hate crime.

The service offers training and awareness sessions to anyone that wants to understand what a hate crime is, how to report a hate crime, and also what support is available. By being more informed, we can all play a part in standing together against hate.

The way in which we respond to anyone targeted because of their identity is a crucial factor in helping them to cope with what has happened, or what could still be happening. It will also have a huge impact on their confidence to report.

*i am ME!* values and empowers diversity across Worcestershire, Herefordshire, Shropshire, Telford and Wrekin.

For more information, or to request a training session for your organisation, or community group, you can contact us on **01905 726896** or [TrainingWestMercia@victimsupport.org.uk](mailto:TrainingWestMercia@victimsupport.org.uk)



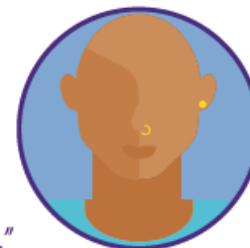
## Support and report?

We will support you whether you have reported the crime or not. We understand that some people may not want to report hate crime to the police and that's fine. However, if you did want to report you can do so in the following ways:

- Direct reporting to the police (**101** or **999** in emergencies).
- Using a third party reporting centre – reporting to a third party organisation who will communicate with the police and other agencies on your behalf. Victim Support is a third party reporting centre.
- Anonymous reporting on the internet via True Vision [www.report-it.org.uk](http://www.report-it.org.uk). Victim Support can also support you with this.

*"These things happen so often, every day, I didn't think the police could or would do anything. I didn't know that specific support was out there."*

Victim of hate crime



If you do report the crime and the offender is tried and convicted, courts can take their hate motivation into account during sentencing. This means a stronger sentence could be imposed. Victim Support teams can provide you with further information regarding reporting if you would like to do this.

To speak with someone directly and in confidence about hate crime you've experienced, contact Victim Support West Mercia on **01905 726 896**, Monday to Friday 9am–5pm. You can also contact our free 24/7 Supportline on **08 08 16 89 111** or start a live chat at [victimsupport.org.uk/livechat](http://victimsupport.org.uk/livechat).



# Tackling Exploitation

- Shropshire Safeguarding Community Partnership - Prevent Awareness Course places now available via link [Leap into Learning \(learningpool.com\)](https://learningpool.com)
- Act Early provides guidance and knowledge for how to spot the signs and how to prevent someone being radicalised: [ACT Early | Prevent radicalisation](#)
- The ACT Awareness E-Learning is an entry level, interactive on-line product that provides nationally recognised corporate CT guidance to help learners better understand and mitigate against current terrorist methodology. Link [NaCTSO - Counter Terrorism Awareness - Powered By Frog \(highfieldlearning.com\)](#)
- The ACT App currently provides access to a suite of training products from CT Policing, NaCTSO to the latest reference guides, forms and emergency response guidance. Access the App from the Google Play or App Store. Then email [ct@highfieldlearning.com](mailto:ct@highfieldlearning.com) to request a username or password.
- Modern slavery victim's referral guidance has been updated for adults to make the Refugee Council a first responder – the link is as follows: [Modern slavery victims: referral - GOV.UK \(www.gov.uk\)](#)
- Cuckooing: The case for strengthening the law against slavery in the home [Cuckooing - The Centre for Social Justice](#)

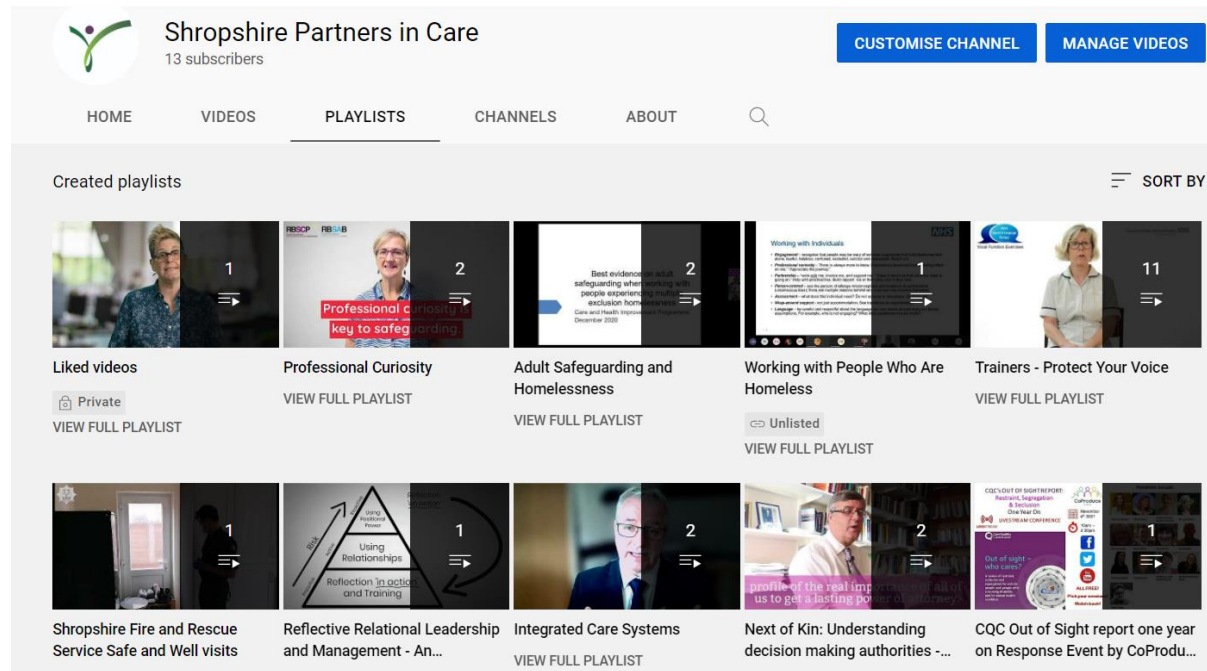
# Further Resources

Look under 'Playlists' for lots of safeguarding related films and events



## Shropshire Partners in Care YouTube Channel

[https://www.youtube.com/channel/UCQ4WOazrhYa3MS4JAgOLDtg/playlists?view\\_as=subscriber](https://www.youtube.com/channel/UCQ4WOazrhYa3MS4JAgOLDtg/playlists?view_as=subscriber)



The screenshot shows the YouTube channel page for 'Shropshire Partners in Care', which has 13 subscribers. The page is set to the 'PLAYLISTS' tab. Under the 'Created playlists' section, there are two rows of video thumbnails. Each thumbnail includes a video preview, a title, and a 'VIEW FULL PLAYLIST' link. The first row includes 'Liked videos' (marked as Private), 'Professional Curiosity', 'Adult Safeguarding and Homelessness', 'Working with People Who Are Homeless', and 'Trainers - Protect Your Voice'. The second row includes 'Shropshire Fire and Rescue Service Safe and Well visits', 'Reflective Relational Leadership and Management - An...', 'Integrated Care Systems', 'Next of Kin: Understanding decision making authorities - ...', and 'CQC Out of Sight report one year on Response Event by CoProdu...'. A 'SORT BY' dropdown menu is visible in the top right corner of the playlist section.

Including  
links to Alex  
Ruck Keens  
'Shedinar'  
series

<https://www.mentalcapacitylawandpolicy.org.uk/shedinars/>

**COVID-19 and the  
MCA 2005**

<https://www.mentalcapacitylawandpolicy.org.uk/resources-2/covid-19-and-the-mca-2005/>



**Mental Capacity Law and Policy  
website**

<https://www.mentalcapacitylawandpolicy.org.uk/>

# Forum Evaluation

